



MEMORANDUM

DATE: December 19, 2024

TO: TARTA Board of Trustees

FROM: Laura Koprowski, Chief Executive Officer
Susan Gettum, Chief of Staff

SUBJECT: Approval of 2025 Performance Management Program

The purpose of this resolution is to request the approval of the TARTA Board of Trustees for the 2025 Performance Management Program, developed by TransPro Consulting. The program retains the key Success Outcomes from 2024 – Employee Ownership, Quality of Customer Experience, Financial Health, and Community Betterment—aiming to further advance organizational success. This proposal is grounded in the positive outcomes achieved by the 2024 Performance Management Program, and continue to stretch the organization to achieve organizational excellence.

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