



TOLEDO AREA REGIONAL TRANSIT AUTHORITY  
130 Knapp Street, Toledo, Ohio 43604

BOARD OF TRUSTEES MEETING  
1/18/2024 | 4:00 p.m.

[ZOOM LINK FOR THE PUBLIC](#)

### AGENDA

1. Call to order
2. Roll call
3. Approval of the minutes of the previous meeting, December 14, 2023
4. Public comments - Andy Cole  
Reminder of Public Comment Guidelines
  - Each speaker must sign in prior to the start of the meeting.
  - Public comment is limited to 3 minutes per person or 5 minutes per group, per meeting.
  - Public comment may also be provided in writing until 12:00 p.m. on the date of the scheduled board meeting and should be emailed to Andy Cole at [acole@tarta.com](mailto:acole@tarta.com).
  - Please contact Andy Cole at [acole@tarta.com](mailto:acole@tarta.com) or 419-245-5213 about providing comments at TARTA Board meetings, if special accommodations are needed to attend the meetings or with any questions.
5. Presentations
  - TARTA Flex Service: One Year in Review - Susan Gettum, Chief of Staff, Gary Doran, Mobility Planner & Scheduler, Fran Miller, Lead Transportation Supervisor, Jessica Rood Customer Care Manager
  - Oregon Service Launch - Rick Bailey, Chief Customer Experience & Mobility Officer
  - Annual Review of the TARTA Board of Trustees Conflict of Interest Policy - Laura Koprowski, CEO, Stephen Hartman, General Counsel
6. Report from the Finance Committee - W.L. Perryman, Chair

7. Report from the Strategic & Operational Planning Committee – Kendra Smith, Vice President
8. Report from the Customer Advisory Committee (C.A.C.) – Susan Gettum, Chief of Staff
9. Consideration of pending resolutions or motions  
Resolution No. 01-24, AUTHORIZING A NO FARE DAY ON OHIO LOVES TRANSIT DAY, FEBRUARY 13, 2024 – Sam Melden, Chief Communications & External Affairs Officer

Resolution No. 02-24, AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SERVICE CONTRACT WITH HART INC. TO PERFORM CREATIVE SERVICES – Sam Melden, Chief Communications & External Affairs Officer

10. Reports from Officers
  - Secretary-Treasurer
  - Chief Executive Officer
  - Vice President
  - President
11. Reports and communications from Board Trustees
12. Other business
13. Designation of the next Board meeting – February 22, 2024
14. Adjourn

Please contact Alex Huffaker at 419-245-5223 or [ahuffaker@tarta.com](mailto:ahuffaker@tarta.com) if you require special assistance or have any questions.