

## TOLEDO AREA REGIONAL TRANSIT AUTHORITY 130 Knapp Street, Toledo, Ohio 43604

## BOARD OF TRUSTEES MEETING 3/21/2024 | 4:00 p.m.

## ZOOM LINK FOR THE PUBLIC

## **REVISED AGENDA**

- 1. Call to order
- 2. Roll call
- 3. Approval of the minutes of the previous meeting, February 15, 2024
- 4. Public comments Andy Cole Reminder of Public Comment Guidelines
  - Each speaker must sign in prior to the start of the meeting.
  - Public comment is limited to 3 minutes per person or 5 minutes per group, per meeting.
  - Public comment may also be provided in writing until 12:00 p.m. on the date of the scheduled board meeting and should be emailed to Andy Cole at acole@tarta.com.
  - Please contact Andy Cole at <u>acole@tarta.com</u> or 419-245-5213 about providing comments at TARTA Board meetings, if special accommodations are needed to attend the meetings or with any questions.
- 5. Recognitions
  - a. Resolution No. 19-24 COMMENDING FORMER BOARD TRUSTEE KATIE HUNT-THOMAS
  - b. Resolution No. 20-24 COMMENDING FORMER BOARD TRUSTEE BISHOP PAT MCKINSTRY
- 6. Report from the Finance Committee W.L. Perryman, Chair
- 7. Report from the Strategic & Operational Planning Committee Kendra Smith, Vice President
- 8. Consideration of pending resolutions or motions

Resolution No. 11-24, AUTHORIZING THE ADOPTION OF THE DISADVANTAGED BUSINESS ENTERPRISE (DBE) PROGRAM GOAL FOR THE FISCAL YEAR STARTING JANUARY 1, 2024, THROUGH DECEMBER 2026 - Sophie Giviyan, CFO

Resolution No. 12-24, AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH TESCO FOR PARATRANSIT VEHICLE PURCHASE - Rick Bailey, Chief Customer Experience & Mobility Officer

Resolution No. 13-24, AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMMUTE WITH ENTERPRISE FOR VANPOOL SERVICE - Rick Bailey, Chief Customer Experience & Mobility Officer

Resolution No. 14-24, AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A PURCHASE ORDER FOR FIVE GILIG 29-FOOT DIESEL BUSES AND FIVE GILIG 35-FOOT DIESEL BUSES. - Charles Odimgbe, COO

Resolution No. 15-24, AUTHORIZING THE FILING OF GRANT APPLICATIONS WITH THE OHIO DEPARTMENT OF TRANSPORTATION AND THE UNITED STATES DEPARTMENT OF TRANSPORTATION FOR THE CALENDAR YEAR 2024- Sophie Giviyan, CFO

Resolution No. 16-24, APPROVING A NEW PERFORMANCE MANAGEMENT PROGRAM AND ADOPTING A NEW VISION, VALUES AND SUCCESS OUTCOMES - Laura Koprowski, CEO

Resolution No. 17-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH TRANSPRO TO PROVIDE PERFORMANCE MANAGEMENT AND REPORTING ANNUAL COMMUNITY SURVEYS, BOARD SUPPORT, AND EVLAUTION OF THE CHIEF EXECUTIVE OFFICER - Laura Koprowski, CEO

Resolution No. 18-24 - ACCEPTING FUNDING FOR THE YOUTH SUMMER BLAST PASS PROGRAM AND ADOPTING A POLICY TO MAKE THE YOUTH SUMMER BLAST PASS PROGRAM FARE-FREE FOR 2024 - Sam Melden, Chief Communications & External Affairs Officer

- 9. Reports from Officers
  - Secretary-Treasurer
  - Chief Executive Officer
  - Vice President
  - President
- 10. Reports and communications from Board Trustees
- 11. Other business

- 12. Designation of the next Board meeting April 18, 2024
- 13. Adjourn

For questions, additional information regarding the TARTA Board of Trustees or if you require special assistance, please contact Alex Huffaker, Executive Assistant to the CEO at <a href="mailto:ahuffaker@tarta.com">ahuffaker@tarta.com</a> or 419.245.5223.



## TOLEDO AREA REGIONAL TRANSIT AUTHORITY BOARD OF TRUSTEES MEETING 130 KNAPP STREET, TOLEDO, OHIO 43604

FEBRUARY 15, 2024 | 4:00 P.M.

#### **MINUTES**

**Call to Order** - At 4:14 p.m. President Mary Morrison called the meeting to order.

## **Roll Call**

Trustees Present: Valerie Fatica, Michael Hart, Mary Morrison, W. L. Perryman, Kendra Smith, Lou Thomson and Kevin Weaks.

Trustees Absent: Heather Baker, Joel Beren, Kelsie Hoagland, and Kathy Selking.

Officers Present: Laura Koprowski - CEO, Sophie Giviyan - Secretary/Treasurer, Stephen Hartman & Rebecca Nowak - General Counsel

## **Approval of Previous Meeting Minutes**

A **motion** was made by Michael Hart and **seconded** by Valerie Fatica to approve the minutes of the January 18, 2024 Board of Trustees meeting. The motion passed unanimously.

**Public Comments** - There were none.

## **Governance Committee**

The committee met on 02-05-2024 and reviewed the Board Member attendance report. Additionally, the committee reviewed the proposed changes to the TARTA By Laws.

## **Finance Committee**

The committee met on 02-08-24 and reviewed multiple resolutions which have been recommended to the Board for approval.

## **Strategic & Operational Planning Committee**

The committee met on 02-08-24 and reviewed the Performance Management System presented by TransPro. The presentation was included in the Board packet.

## Resolutions

A **motion** was made by Lou Thomson and **seconded** by Valerie Fatica to adopt *Resolution* No. 03-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMTE CONSTRUCTION FOR THE TRANSIT HUB RESTROOM RENOVATION. The motion passed unanimously.

A **motion** was made by Lou Thomson and **seconded** by W.L. Perryman to *adopt*Resolution No. 04-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A
CONTRACT WITH COMTE CONSTRUCTION FOR THE CENTRAL AVENUE HEDQUARTERS
RESTROOM RENOVATION. The motion passed unanimously.

A **motion** was made by W.L. Perryman and **seconded** by Michael Hart to *adopt Resolution* No. 05-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SERVICE CONTRACT WITH REMIX BY VIA TO PROVIDE A PLANNING SOFTWARE. The motion passed unanimously.

A **motion** was made by W.L. Perryman and **seconded** by Lou Thomson to adopt Resolution No. 06-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH VIA BY RIVER NORTH TRANSIT, LLC FOR SUPPLEMENTAL PARATRANSIT SERVICE. The motion passed unanimously.

A **motion** was made by W.L. Perryman and **seconded** by Kevin Weaks to adopt Resolution No. 07-24 - AUTHORIZING TO AMEND THE PROCURMENT MANUAL TO COMPLY WITH THE OHIO REVISED CODE FOR THE PURCHASE OF GOODS AND SERVICES. The motion passed unanimously.

A **motion** was made by W.L. Perryman and **seconded** by Valerie Fatica to *adopt Resolution* No. 08-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SOFTWARE MAINTENANCE AGREEMENT FOR YEAR 2024 COVERING PLANNING, PARATRANSIT, OPERATIONS AND PAYROLL. The motion passed unanimously.

A **motion** was made by Lou Thomson and **seconded** by Kevin Weaks to *adopt Resolution* No. 09-24 - CEO EMPLOYMENT CONTRACT ADDENDUM. The motion passed unanimously.

A **motion** was made by Lou Thomson and **seconded** by Valerie Fatica to *adopt Resolution* No. 10-24 - AMENDING RESOLUTION NO. 1-70 AND ITS SUCCESSORS BYLAWS OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY. The motion passed unanimously.

## **Secretary-Treasurer Report**

Sophie Giviyan shared that payroll expenses are under budget due to many vacant positions and other fringe benefits are under budget to correspond with open positions. Services had a large positive variance because one of the taxicab companies experienced a shortage of drivers. December 2023 Sales Tax was \$3.480 Million dollars and January 2024 sales tax was \$3.216 Million dollars. Operating Grant revenue is below budget due to the expenses eligible for reimbursement being less than projected. The agency had \$161, 175 dollars in interest income in December 2023.

## **Chief Executive Officer Report**

Laura Koprowski shared the 2023 Report to the Community with the Board Trustees and mentioned that the report would be mailed to community partners and employees. Laura mentioned that she will be heading to APTA's Transit CEO's Transit Seminar and is looking forward to the conference program and networking. She noted that TARTA received \$3.6

Million dollars from the State of Ohio. Laura shared that TARTA now has the funding to study implementing Bus Rapid Transit in Toledo.

## **Vice President Report**

Vice President Kendra Smith shared that she met with legislators along with other TARTA colleagues for Ohio Loves Transit Lobby Day. She noted her appreciation for the opportunity to attend and represent the agency and Board of Trustees.

## **President Report**

President Mary Morrison echoed Kendra Smiths remarks about attending Ohio Loves Transit Lobby Day. She encouraged the Board to read the Blade article about the governor announcing the grants provided by the State of Ohio. Mary reminded the Board of the new committee assignments which can be viewed in OnBoard.

## **Reports and Communications from Trustees**

Kevin Weaks shared his appreciation in receiving a hard copy of the Report to the Community, however he asked going forward if the agency would provide materials as a PDF via email or OnBoard.

## **Any and All Other Business**

## **Meeting Calendar**

The Next regularly scheduled TARTA Board of Trustees meeting will take place on Thursday, March 21, 2024 at 4:00 p.m. in the Conference Room at 130 Knapp Street.

## **Adjournment**

The meeting was adjourned at 5:33 p.m.

## **Certificate of Compliance**

Sophie Givivan-Kermani

I hereby certify that all members of the Board of Trustees were given notice of the foregoing in person, by telephone, mail, or email more than 48 hours before the meeting.

Secretary-Treasurer		
Adopted:		
Sophie Giviyan-Kermani	Mary Morrison	
Secretary-Treasurer	President	



#### **RESOLUTION NO. 19-24**

COMMENDING KATHERINE HUNT-THOMAS FOR OUTSTANDING SERVICE AND LEADERSHIP TO THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY (TARTA) BOARD OF TRUSTEES AND TO THE RESIDENTS OF LUCAS COUNTY AND THE CITY OF ROSSFORD

WHEREAS, Katherine Hunt-Thomas has represented the City of Toledo on the Board of Trustees of the Toledo Area Regional Transit Authority since February of 2021; and

WHEREAS Ms. Hunt-Thomas has provided exceptional leadership and dedication to both the Board of Trustees and the customers who depend on TARTA every day; and

WHEREAS Ms. Hunt-Thomas dedicated her time and advocated in the community on behalf of TARTA to expand the Authority's service area to all of Lucas County and the City of Rossford, and to repeal and replace TARTA's property taxes with a sustainable funding source of a county-wide half percent sales tax; and

WHEREAS Ms. Hunt-Thomas has completed her service on TARTA's Board of Trustees; and

WHEREAS Ms. Hunt-Thomas has demonstrated uncommon leadership and commitment to this community through her steadfast advocacy.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

<u>SECTION 1.</u> That TARTA's Board of Trustees, management and employees recognize Katherine Hunt-Thomas for her considerable service to the Board of Trustees from 2021 to 2024.

<u>SECTION 2.</u> That Board of Trustees, management and employees hereby express sincere thanks, appreciation and commendation for outstanding leadership and exceptional commitment of time, talents and effort in representing TARTA, the entire transit community and the City of Toledo.

<u>SECTION 3.</u> That the Board, management and employees of TARTA wish Katherine Hunt-Thomas continued success and happiness in the years to come.

SECTION 4. This resolution shall become effective immediately upon its adoption.

ADOPTED: March 21, 2024		
ATTEST:	President	
Secretary-Treasurer		



#### **RESOLUTION NO. 20-24**

COMMENDING BISHOP PAT MCKINSTRY FOR OUTSTANDING SERVICE AND LEADERSHIP TO THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY (TARTA) BOARD OF TRUSTEES AND TO THE RESIDENTS OF LUCAS COUNTY AND THE CITY OF ROSSFORD

WHEREAS, Bishop Pat McKinstry has represented the City of Toledo on the Board of Trustees of the Toledo Area Regional Transit Authority since February of 2021; and

WHEREAS Bishop McKinstry has provided exceptional leadership and dedication to both the Board of Trustees and the customers who depend on TARTA every day; and

WHEREAS Bishop McKinstry dedicated her time and advocated in the community on behalf of TARTA to expand the Authority's service area to all of Lucas County and the City of Rossford, and to repeal and replace TARTA's property taxes with a sustainable funding source of a county-wide half percent sales tax; and

WHEREAS Bishop McKinstry has completed her service on TARTA's Board of Trustees; and

WHEREAS Bishop McKinstry has demonstrated uncommon leadership and commitment to this community through her service on the TARTA Board, her ministry and advocacy.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

<u>SECTION 1.</u> That TARTA's Board of Trustees, management and employees recognize Bishop Pat McKinstry for her considerable service to the Board of Trustees from 2021 to 2024.

<u>SECTION 2.</u> That Board of Trustees, management and employees hereby express sincere thanks, appreciation and commendation for outstanding leadership and exceptional commitment of time, talents and effort in representing TARTA, the entire transit community and the City of Toledo.

<u>SECTION 3.</u> That the Board, management and employees of TARTA wish Bishop Pat McKinstry continued success and happiness in the years to come.

<u>SECTION 4.</u> This resolution shall become effective immediately upon its adoption.

OOPTED: March 21, 2024	
ATTEST:	President
 Secretary-Treasurer	



ALEX HUFFAKER, EXECUTIVE ASSISTANT TO THE CEO
TISHA CAROLL, WORKFORCE DEVELOPMENT PROGRAM MANAGER

# Background

We sent out an employee survey to determine popular values among staff - completed in February.

Held five focus groups to define what the values mean to TARTA.

Used the feedback provided in the focus groups to define all five values.



# Surveying

kindness opportunity oriented commitment engagement transparency mistakes safety responsibility planning initiative reliability growth ownership empathy adaptability outreach comfort creativity quality collaboration caring dependable communication teamwork inclusion future community integrity accountability passion diversity stewardship honesty sacrifice hardwork dedication ambition diligence meaningful leadership



# **TARTA's Values**

1. Respect

2. Communication

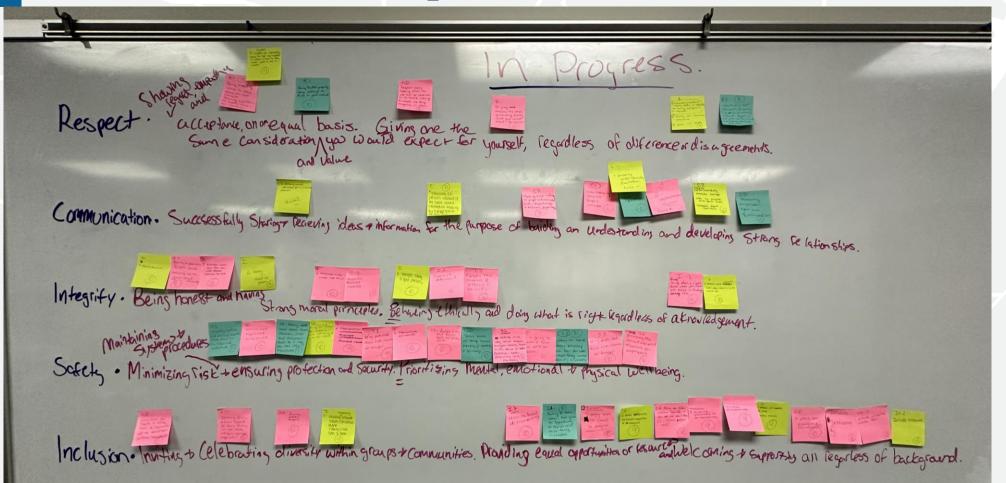
3. Integrity

4. Safety

5. Inclusion



# Focus Group Feedback





# TARTA's Definitions



## RESPECT

Showing regard, empathy and acceptance on an equal basis. Giving one the same consideration and value you would expect for yourself regardless of difference or disagreement.



## COMMUNICATION

Successfully sharing and receiving ideas and information for the purpose of building an understanding and developing stronger relationships.



## INTEGRITY

Being honest and having strong moral principles. Behaving ethically and doing what is right regardless of acknowledgement.



## **SAFETY**

Minimizing risk, maintaining systems and procedures, and ensuring protection and security. Prioritizing mental, emotional and physical wellbeing.



## INCLUSION

Inviting and celebrating diversity within groups and communities. Providing equal opportunities or resources and welcoming and supporting all regardless of background.



# TARTA's Values correlate with the Success Outcomes



## **Success Outcomes**

Employee Ownership – 35 Points

Quality of Customer Experience – 30 Points

Community Betterment – 20 Points

Financial Health – 15 Points



# Next Steps >>>>

Seeking board approval.

Communicate and values along with new vision and success goals to staff with marketing plan.

Incorporate values into internal meetings, conversations and performance reviews.







## **RESOLUTION NO. 11-24**

AUTHORIZING THE ADOPTION OF THE DISADVANTAGED BUSINESS ENTERPRISE (DBE) PROGRAM GOAL FOR THE FISCAL YEAR STARTING JANUARY 1, 2024, THROUGH DECEMBER 2026

WHEREAS the U.S. Department of Transportation issued the Disadvantaged Business Enterprise (DBE) Program final rule (49 CFR Part 26); and

WHEREAS, the Toledo Area Regional Transit Authority (TARTA), along with other affected agencies, are required to submit to the Federal Transit Administration a DBE Program Goal in accordance with 49 CFR Part 26; and

WHEREAS, TARTA has calculated a weighted DBE Program Goal in accordance with current federal regulation and has established a goal for three years beginning in 2024 of 10% DBE participation in federal funds expended; and

WHEREAS it is desirable that the Board of Trustees of TARTA adopt this goal of 10% subject to any revision prescribed by the Federal Transit Authority.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That the DBE Program Goal for three years beginning 2024 of 10% as set by the TARTA administration is hereby adopted, subject to any revisions prescribed by the Federal Transit Administration.

SECTION 2. That the TARTA administration is hereby authorized to revise the goal of the Authority in accordance with the current regulations and in accordance with local conditions as prescribed in the program.

SECTION 3. That this resolution shall be effective immediately upon its adoption.

ADOPTED: March 21, 2024		
ATTEST:	President	
 Secretary-Treasurer		



## **RESOLUTION NO. 12-24**

## AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH TESCO FOR PARATRANSIT VEHICLE PURCHASE

WHEREAS, it is necessary and desirable that replacement buses be purchased; and

WHEREAS, TARTA has an Ohio Department of Transportation (ODOT) grant to facilitate the purchase of ten (10) low-floor Dodge LTN passenger vehicles in the amount not to exceed Two Million Two Hundred Eleven Thousand (\$2,211,039) U.S.D. The ODOT grant will cover the local match of Four Hundred Forty-Two Thousand dollars (\$442,208)U.S.D. the rest is covered by Federal funding; and

WHEREAS, there is an open cooperative procurement contract held by our local distributor for the low-floor Dodge LTN passenger vehicles; and

WHEREAS, the cost for each transit vehicle on this contract is Two Hundred Ten Thousand Two Hundred Nineteen dollars (\$219,2010) U.S.D.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That the Chief Executive Officer is hereby authorized and directed to issue a purchase order for the purchase of ten (10) Dodge LTN passenger vehicles at unit cost of Two Hundred Ten Thousand Two Hundred Nineteen dollars (\$219,2010) U.S.D for a total cost not to exceed Two Million Two Hundred Eleven Thousand (\$2,211,039) U.S.D.

SECTION 2. That this resolution shall be effective immediately upon its adoption

ADOPTED: March 21, 2024		
ATTEST:	President	
Secretary-Treasurer		



## **RESOLUTION NO. 13-24**

## AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMMUTE WITH ENTERPRISE FOR VANPOOL SERVICE

WHEREAS, TARTA is creating a long-term contract to replace the current contract for vanpool services which expires on March 31, 2024 after the completion of the competitive process for bids to Commute with Enterprise; and

WHEREAS, the recommended contract to be approved will be a three (3) year contract with two (2) one (1) year extension options and will not exceed One Hundred Seventy-Five Thousand (\$175,000.00) U.S.D. per year of the contract.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That the Chief Executive Officer is hereby authorized to enter into a contract with Commute with Enterprise for three (3) years with two (2) one (1) year extension options that will not exceed One Hundred Seventy-Five Thousand (\$175,000.00) U.S.D. per year of the contract.

<u>SECTION 2.</u> That this resolution shall become effective immediately upon its adoption.

ADOPTED: March 21, 2024		
ATTEST:	President	
Secretary-Treasurer		



## **RESOLUTION NO. 14-24**

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A PURCHASE ORDER FOR FIVE GILIG 29-FOOT DIESEL BUSES AND FIVE GILIG 35-FOOT DIESEL BUSES.

WHEREAS, the majority of our fixed line fleet has surpassed its expected mileage threshold. This necessitates a proactive approach to maintenance and strategic planning to ensure continued operational reliability and efficiency; and

WHEREAS, TARTA has a 5307 FY 2024 federal grant to fund the purchase of replacement buses; and

WHEREAS, there is an open cooperative agreement by the Washington State Department of Enterprise Services No. 06719.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

<u>SECTION 1.</u> The Chief Executive Officer, or her designee, is authorized to execute a purchase order for five (5) 29-foot diesels buses and five (5) 35-foot diesel buses for the total cost of six million three hundred thousand four hundred (\$6,309,400) dollars.

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: March 21, 2024	
ATTEST:	President
 Secretary-Treasurer	



## **RESOLUTION NO. 15-24**

## AUTHORIZING THE FILING OF GRANT APPLICATIONS WITH THE OHIO DEPARTMENT OF TRANSPORTATION AND THE UNITED STATES DEPARTMENT OF TRANSPORTATION FOR THE CALENDAR YEAR 2024

WHEREAS, the State of Ohio and the Secretary of Transportation are authorized to assist public transportation projects; and

WHEREAS, the contract for financial assistance will entail specific obligations on the part of the applicant, necessitating the provision of the local share of project costs within the program; and

WHEREAS, it is required by the U.S. Department of Transportation in accord with the provisions of Title VI of the Civil Rights Act of 1964, that in connection with the filing of an application for assistance under the Federal Transit Act, as amended, the applicant give an assurance that it will comply with Title VI of the Civil Rights Act of 1964 and the U.S. Department of Transportation requirements there under; and

WHEREAS, it is the goal of the applicant that disadvantaged business enterprises be utilized to the fullest extent possible in connection with federally funded projects, and that definite procedures shall be established and administered to ensure that disadvantaged businesses shall have the maximum construction contracts, supplies, equipment contracts, or other services; and

WHEREAS, the Chief Executive Officer will publish a proposed program of projects for federal 5307 formula funds for fiscal year 2024 and solicit public comment thereon.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That the Chief Executive Officer is authorized to file an application on behalf of the Toledo Area Regional Transit Authority with the Ohio Department of Transportation and/or the U.S. Department of Transportation, to aid in the financing of operating and capital assistance projects for the year 2024.

<u>SECTION 2.</u> That the Chief Executive Officer is authorized to execute and file with such applications an assurance, or any other document required by the U.S. Department of Transportation effectuating the purpose of Title VI of the Civil Rights Act of 1964.

<u>SECTION 3.</u> That the Chief Executive Officer is authorized to furnish such additional information as the Ohio Department of Transportation and/or the U.S. Department of Transportation may require in connection with any application.

<u>SECTION 4.</u> That the Chief Executive Officer is authorized to set forth and execute affirmative disadvantaged business policies in connection with the project's procurement needs.

<u>SECTION 5.</u> That the Chief Executive Officer is authorized to execute grant agreements on behalf of the Toledo Area Regional Transit Authority with the Ohio Department of Transportation and/or the U.S. Department of Transportation for aid in the financing of this project.

<u>SECTION 6.</u> That this resolution shall be effective immediately upon its adoption.

 Secretary-Treasurer		
ATTEST:		
	President	
ADOPTED: March 21, 2024		



## **RESOLUTION NO. 16-24**

## APPROVING A NEW PERFORMANCE MANAGEMENT PROGRAM AND ADOPTING A NEW VISION, VALUES AND SUCCESS OUTCOMES

WHEREAS, the Toledo Area Regional Transit Authority (TARTA) worked with TransPro Consulting in January 2024 to develop a new performance management program as well as to review the agency's mission, vision and success outcomes; and

WHEREAS, after meeting with TransPro Consulting and conducting a series of workshops, TARTA identified an updated vision and success goals as well as the need to add organizational values.; and

WHEREAS, TARTA Staff provided an employee survey and conducted five (5) employee focus groups to identify and define five (5) organizational values; and

WHEREAS, the new performance management program, vision, values and success outcomes better reflect the agency's standards and goals.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That TARTA Staff and the Board of Trustees approves the new performance management program which focuses on measuring the following success outcomes: 1) Employee Engagement, 2) Customer Satisfaction, 3) Community Betterment, and 4) Financial Health.

<u>SECTION 2.</u> That TARTA Staff and the Board of Trustees adopt the mission of "Empowering people to make connections"; the new vision of "The leader in quality and innovative mobility options that better our community"; and values of "Respect, Communication, Integrity, Safety and Inclusion".

<u>SECTION 3.</u> That this resolution shall become effective immediately upon its adoption.

ADOPTED: March 21, 2024		
ATTEST:	President	
 Secretary-Treasurer		



## **RESOLUTION NO. 17-24**

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH TRANSPRO TO PROVIDE PERFORMANCE MANAGEMENT AND REPORTING, ANNUAL COMMUNITY SURVEYS, BOARD SUPPORT, AND EVALUATION OF THE CHIEF EXECUTIVE OFFICER

WHEREAS, at a November 2023 retreat of the Toledo Area Regional Transit Authority (TARTA) Board of Trustees, it was determined that the organization needed a new performance management system, CEO evaluation process, vision, values, and success outcomes that better reflect the agency's standards and goals; and

WHEREAS, the TARTA Board seeks to hold two Board retreats on an annual basis and an annual Board Trustee assessment; and

WHEREAS, TARTA began working with TransPro Consulting in January 2024 to develop a new performance management system as well as to review the agency's mission, vision, values and success outcomes; and

WHEREAS, TARTA is seeking to conduct annual community surveys to gauge the agency's impact and value in its service area.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

<u>SECTION 1</u>. That the Chief Executive Officer is hereby authorized to execute a contract with TransPro for performance management and reporting, develop and execute annual community surveys, provide Board support and up to two annual Board retreats, and conducting an annual evaluation of the Chief Executive Officer from years 2024 - 2027 at an amount not to exceed \$314,933.

<u>SECTION 2</u>. That this resolution shall be effective immediately upon its adoption.

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ATTEST:	President	
Secretary-Treasurer		

ADOPTED: March 21 2024



## **RESOLUTION NO. 18-24**

ACCEPTING FUNDING FOR THE YOUTH SUMMER BLAST PASS PROGRAM AND ADOPTING A POLICY TO MAKE THE YOUTH SUMMER BLAST PASS PROGRAM FARE-FREE FOR 2024

WHEREAS, TARTA will accept \$40,000 in grant funding provided by the City of Toledo; and

WHEREAS, TARTA will carry over \$6,100 in funding from the Greater Toledo Community Foundation from the 2023 program; and

WHEREAS, This funding will allow TARTA to make 1,844 Youth Summer Blast passes free to applicants for its second year, 2024; and

WHEREAS, All 1,844 passes are distributed at no cost to youth, TARTA believes it is critical to continue a fare-free Youth Summer Blast Pass program for the entire 2024 season.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. TARTA will accept \$40,000 in grant funding provided by the City of Toledo, as well as apply the remaining \$6,100 from the Greater Toledo Community Foundation, allowing the first 1,844 passes in the second year (2024) of the Youth Summer Blast Pass Program to be fare-free.

SECTION 2. If all funding is used, and TARTA is unable to secure additional grant funding, TARTA will cover the remaining costs of the program to ensure it remains fare-free for the area's youth for 2024.

<u>SECTION 3.</u> That this resolution shall become effective immediately upon its adoption.

ADOPTED: March 21, 2024	
ATTEST:	President
 Secretary-Treasurer	



## **January 2024 Financial Statements Executive Summary**

- Payroll Expenses are under budget due to many vacant positions.
- Other Fringe Benefits are under the budget to correspond with the open positions.
- Services have a large positive variance because some projects have not started yet.
- Claims and insurances have no expenses due to Ohio Transit Risk Pool bills on a quarterly basis with additional one as used.
- Other Miscellaneous expenses include payroll fees, printing, seminars, and laundry services.
- January Sales Tax was \$3.183 million dollars. February Sales Tax was \$3.593 million dollars.
- No grant draws were done in January however as project complete this will even out with the budget.
- TARTA had \$213,579 in Interest Income in January.

1127 West Central Avenue, P.O. Box 792 Toledo, Ohio 43697-0792 P: 419.243.7433 | F: 419.243.8588

## TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

	January Actual	January Budget	MTD Budget Variance	MTD Budget Variance %	2024 YTD Actual	2024 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Passenger Fares \$	159,882	\$ 175,000 \$	(15,118)	-9%	\$ 159,882	\$ 175,000	\$ (15,118)	-9%
Contracts \$	180	\$ - \$	180	0%	\$ 180	\$ -	\$ 180	0%
Auxillary Transportation R \$	-	\$ - \$	-	0%	\$ -	\$ -	\$ -	0%
Total Operating Revenue: \$	160,062	\$ 175,000 \$	(14,938)	-9%	\$ 160,062	\$ 175,000	\$ (14,938)	-9%
Labor \$	1,266,675	\$ 1,559,546 \$	292,871	19%	\$ 1,266,675	\$ 1,559,546	\$ 292,871	19%
Healthcare \$	350,370	\$ 432,669 \$	82,299	19%	\$ 350,370	\$ 432,669	\$ 82,299	19%
Pension \$	177,147	\$ 217,612 \$	40,465	19%	\$ 177,147	\$ 217,612	\$ 40,465	19%
Other Fringe Benefits \$	43,280	\$ 62,759 \$	19,479	31%	\$ 43,280	\$ 62,759	\$ 19,479	31%
Materials and Supplies \$	310,153	\$ 302,199 \$	(7,954)	-3%	\$ 310,153	\$ 302,199	\$ (7,954)	-3%
Services \$	179,266	\$ 497,280 \$	318,014	64%	\$ 179,266	\$ 497,280	\$ 318,014	64%
Fuel \$	219,256	\$ 180,918 \$	(38,338)	-21%	\$ 219,256	\$ 180,918	\$ (38,338)	-21%
Fuel Taxes \$		25,000 \$	(2,964)	-12%	\$ 27,964	\$ 25,000		-12%
Claims and Insurance \$		\$ 80,374 \$	80,374	100%	\$ _	\$ 80,374		100%
Utilities \$		\$ 33,085 \$	(4,747)	-14%	\$ 37,832	\$ 33,085	\$ (4,747)	-14%
Grant Related Exspenses \$		\$ 10,417 \$	10,417	100%	\$ -	\$ 10,417		100%
Bad Debt \$	-	\$ - \$	·-	0%	\$ -	\$ -	\$ -	0%
Miscellaneous \$	22,876	\$ 52,089 \$	29,213	56%	\$ 22,876	\$ 52,089	\$ 29,213	56%
Professional \$		27,397 \$	11,453	42%	\$ 15,944			42%
Seminars \$	-	\$ 834 \$	834	100%	\$ , -	\$ 834		100%
Dues \$	500	\$ 459 \$	(41)	-9%	\$ 500		·	-9%
ADP Fees \$	(2,577)	8,500 \$	11,077	130%	\$ (2,577)			130%
Subscriptions \$	1,795	559 \$	(1,236)	-221%	\$ 1,795			-221%
Other Miscel \$	7,214	12,673 \$	5,459	43%	\$ 7,214			43%
Total Operating Expenses \$		3,453,948 \$	819,129	24%	\$ 2,634,819			24%
Operating Gain/(Loss) Be \$	(2,474,757)	\$ (3,278,948) \$	804,191	25%	\$ (2,474,757)	\$ (3,278,948)	\$ 804,191	25%
Depreciation \$	266,666	\$ 266,666 \$	-	0%	\$ 266,666	\$ 266,666	\$ -	0%
Operating Gain/(Loss) \$	(2,741,423)	\$ (3,545,614) \$	804,191	23%	\$ (2,741,423)	\$ (3,545,614)	\$ 804,191	23%
Sales Tax Levy \$	3,183,167	\$ 3,300,000 \$	(116,833)	-4%	\$ 3,183,167	\$ 3,300,000	\$ (116,833)	-4%
LITE Funding \$		\$ (70,000) \$	70,000	-100%	\$ -	\$ (70,000)		-100%
Federal Operating and Pre \$		\$ 423,183 \$	(423,183)	-100%	\$ -	\$ 423,183	· · · · · · · · · · · · · · · · · · ·	-100%
State Operating and Preve \$	-	\$ 38,333 \$	(38,333)	-100%	\$ -	\$ 38,333		-100%
Interest Income \$	213,579	\$ 33,333 \$	180,246	541%	\$ 213,579	\$ 33,333		541%
Gain/(Loss) on Assets \$		\$ - \$	- -	0%	\$ -	\$ -	\$ -	0%
Nontransportation revenu \$		\$ - \$	-	0%	\$ -	\$ -	\$ -	0%
Total Nonoperating Revei \$		 3,724,849 \$	(328,103)	-9%	\$ 3,396,746	\$ 3,724,849	\$ (328,103)	-9%
Net Gain/(Loss) Before Ca \$	655,323	\$ 179,235 \$	476,088	-266%	\$ 655,323	\$ 179,235	\$ 476,088	266%
Grant Revenue Capital As \$	68,113	\$ 1,028,088 \$	(959,976)	-93%	\$ 68,113	\$ 1,028,088	\$ (959,976)	-93%
Net Position, End of Year \$	723,436	\$ 1,207,323 \$	(483,887)	-40%	\$ 723,436	\$ 1,207,323	\$ (483,887)	-40%

TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

Fixed Line	January Actual		January Budget	MTD Budget Variance	MTD Budget Variance %	2	024 YTD Actual	2024 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$	626,485	\$ 713,510	\$ 87,025	12%	\$	626,485	\$ 713,510	\$ 87,025	12%
Fringe Benefits	\$	265,679	\$ 319,406	\$ 53,727	17%	\$	265,679	\$ 319,406	\$ 53,727	17%
Materials and Supplies	\$	30,234	\$ 10,835	\$ (19,399)	-179%	\$	30,234	\$ 10,835	\$ (19,399)	-179%
Services	\$	5,904	\$ 5,876	\$ (28)	0%	\$	5,904	\$ 5,876	\$ (28)	0%
Fuel	\$	-	\$ -	\$ -	0%	\$	-	\$ -	\$ -	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$	-	\$ -	\$ -	0%
Claims and Insurance	\$	-	\$ 54,873	\$ 54,873	100%	\$	-	\$ 54,873	\$ 54,873	100%
Utilities	\$	8,301	\$ 5,918	\$ (2,383)	-40%	\$	8,301	\$ 5,918	\$ (2,383)	-40%
Miscellaneous	\$	738	\$ 1,145	\$ 407	36%	\$	738	\$ 1,145	\$ 407	36%
Total Operating Expenses	\$	937,342	\$ 1,111,563	\$ 174,221	16%	\$	937,342	\$ 1,111,563	\$ 174,221	16%
Labor	\$		\$ -	\$ -	0%	\$	<u>-</u>	\$ -	\$ -	0%
		-	\$ -	\$ -		\$	-	\$ -	\$ -	
Fringe Benefits	\$	-	\$ -	\$ -	0%	<u> </u>	-	\$ -	\$ -	0%
Materials and Supplies	\$	-	\$ 564	\$ 564	100%	\$	-	\$ 564	\$ 564	100%
Services	\$	2,373	\$ 42	\$ (2,331)	-5549%	\$	2,373	\$ 42	\$ (2,331)	-5549%
Fuel	\$	-	\$ -	\$ -	0%	\$	-	\$ -	\$ -	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$	-	\$ -	\$ -	0%
Claims and Insurance	\$	-	\$ -	\$ -	0%	\$	-	\$ -	\$ -	0%
Utilities	\$	7,577	\$ 7,084	\$ (493)	-7%	\$	7,577	\$ 7,084	\$ (493)	-7%
Miscellaneous	\$	-	\$ 417	\$ 417	100%	\$	-	\$ 417	\$ 417	100%
Total Operating Expenses	\$	9,949	\$ 8,107	\$ (1,842)	-23%	\$	9,949	\$ 8,107	\$ (1,842)	-23%
Total Operating Expenses - Tr	an Ś	947,291	\$ 1,119,670	\$ 172,379	15%	ć	947,291	\$ 1,119,670	\$ 172,379	15%

Maintenance	January Actual		January Budget	MTD Budget Variance	MTD Budget Variance %	2024 YTD Actual		2024 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$	186,287	\$ 228,879	\$ 42,592	19%	\$	186,287	\$ 228,879	\$ 42,592	19%
Fringe Benefits	\$	79,632	\$ 94,141	\$ 14,509	15%	\$	79,632	\$ 94,141	\$ 14,509	15%
Materials and Supplies	\$	177,934	\$ 200,480	\$ 22,546	11%	\$	177,934	\$ 200,480	\$ 22,546	11%
Services	\$	6,291	\$ 21,709	\$ 15,418	71%	\$	6,291	\$ 21,709	\$ 15,418	71%
Fuel	\$	195,743	\$ 156,750	\$ (38,993)	-25%	\$	195,743	\$ 156,750	\$ (38,993)	-25%
Fuel Taxes	\$	27,964	\$ 25,000	\$ (2,964)	-12%	\$	27,964	\$ 25,000	\$ (2,964)	-12%
Claims and Insurance	\$	-	\$ -	\$ -	0%	\$	-	\$ -	\$ -	0%
Utilities	\$	12,445	\$ 10,621	\$ (1,824)	-17%	\$	12,445	\$ 10,621	\$ (1,824)	-17%
Miscellaneous	\$	4,871	\$ 5,417	\$ 546	10%	\$	4,871	\$ 5,417	\$ 546	10%
Total Operating Expenses	\$	691,168	\$ 742,997	\$ 51,829	7%	\$	691,168	\$ 742,997	\$ 51,829	7%
Labor	\$		\$ -	\$ -	0%	\$	<u> </u>	\$ -	\$ -	0%
	<u>\$</u>	-	<u>\$</u> -	<u>\$</u> -		<u>\$</u>	-	\$ -	\$ -	
Fringe Benefits	\$	- 44.620	\$ -	\$ -	0%	<u> </u>	- 44.620	\$ - \$ 15.634	\$ -	0%
Materials and Supplies	\$	14,638	<del>γ</del> 25,02 .	\$ 986	6%	<u> </u>	14,638	\$ 15,624	\$ 986	6%
Services	\$	- 24 242	<u>' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' </u>	\$ 4,167	100%	\$		\$ 4,167		100%
Fuel	\$	21,213	4	\$ (379)	-2%	<u> </u>		\$ 20,834	\$ (379)	-2%
Fuel Taxes	\$	-	\$ -	\$ -	0%	Ş	-	\$ -	\$ -	0%
Claims and Insurance	<u> </u>		\$ -	\$ -	0%	Ş .		\$ -	\$ -	0%
Utilities	\$	1,198	7 -/	\$ 1,303	52%	\$	1,198	\$ 2,501	\$ 1,303	52%
Miscellaneous	<u> </u>	-	\$ 84	\$ 84	100%	<u> </u>	-	\$ 84	\$ 84	100%
Total Operating Expenses	\$	37,049	\$ 43,210	\$ 6,161	14%	\$	37,049	\$ 43,210	\$ 6,161	14%

TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

Information Systems	Jan	uary Actual	J	January Budget	MTD Budget Variance	MTD Budget Variance %	20	24 YTD Actual	2	2024 YTD Budget	YTD	Budget Variance	YTD Budget Variance %
Labor	\$	20,102	\$	22,753	\$ 2,651	12%	\$	20,102	\$	22,753	\$	2,651	12%
Fringe Benefits	\$	8,664	\$	9,253	\$ 589	6%	\$	8,664	\$	9,253	\$	589	6%
Materials and Supplies	\$	56,694	\$	38,253	\$ (18,441)	-48%	\$	56,694	\$	38,253	\$	(18,441)	-48%
Services	\$	3,770	\$	31,419	\$ 27,649	88%	\$	3,770	\$	31,419	\$	27,649	88%
Fuel	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Utilities	\$	_	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Miscellaneous	\$	1,065	\$	292	\$ (773)	-265%	\$	1,065	\$	292	\$	(773)	-265%
Total Operating Expenses	\$	90,295	\$	101,970	\$ 11,675	11%	\$	90,295	\$	101,970	\$	11,675	11%
Total Operating Expenses - Information Systems	\$	90,295	\$	101,970	\$ 11,675	11%	\$	90,295	\$	101,970	\$	11,675	11%

Paratransit	Jan	uary Actual	January Budget	MTD Budget Variance	MTD Budget Variance %	2024 YTD Actual		2024 YTD Budget	YTI	D Budget Variance	YTD Budget Variance %
Labor	\$	212,503	\$ 263,636	\$ 51,134	19%	\$ 212,503	\$	263,636	\$	51,134	19%
Fringe Benefits	\$	90,745	\$ 115,134	\$ 24,389	21%	\$ 90,745	\$	115,134		24,389	21%
Materials and Supplies	\$	95	\$ 1,085	\$ 990	91%	\$ 95	\$	1,085	\$	990	91%
Services	\$	(44,631)	\$ 204,584	\$ 249,215	122%	\$ (44,631)	) \$	204,584	\$	249,215	122%
Fuel	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$ 24,167	\$ 24,167	100%	\$ -	\$	24,167	\$	24,167	100%
Utilities	\$	4,900	\$ 5,709	\$ 809	14%	\$ 4,900	\$	5,709	\$	809	14%
Miscellaneous	\$	90	\$ 1,584	\$ 1,494	94%	\$ 90	\$	1,584	\$	1,494	94%
Total Operating Expenses	\$	263,701	\$ 615,899	\$ 352,198	57%	\$ 263,701	\$	615,899	\$	352,198	57%
Mobility Specialist											
Labor	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Fringe Benefits	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Materials and Supplies	\$	209	\$ -	\$ (209)	0%	\$ 209	\$	-	\$	(209)	0%
Services	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Fuel	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Utilities	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Miscellaneous	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Total Operating Expenses	\$	209	\$ -	\$ (209)	0%	\$ 209	\$	-	\$	(209)	0%
Eligibility Specialists											
Labor	\$	-	\$ 10,417	\$ 10,417	100%	\$ -	\$	10,417	\$	10,417	100%
Fringe Benefits	\$	-	\$ 4,474	 4,474	100%	\$	\$	4,474		4,474	100%
Materials and Supplies	\$	-	\$ 459	\$ 459	100%	\$	\$	459	\$	459	100%
Services	\$	-	\$	\$ 1,001	100%	\$	\$	1,001		1,001	100%
Fuel	\$	-	\$ -	\$ -	0%	\$	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Utilities	\$	-	\$ -	\$ -	0%	\$ -	\$	-	\$	-	0%
Miscellaneous	\$	-	\$ 168	\$ 168	100%	\$ -	\$	168	\$	168	100%
Total Operating Expenses	\$	-	\$ 16,519	\$ 16,519	100%	\$ -	\$	16,519	\$	16,519	100%
Total Operating Expenses - Paratransit	\$	263,910	\$ 632,418	\$ 368,508	58%	\$ 263,910	\$	632,418	\$	368,508	58%

TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

Customer Service	Janu	ary Actual	January Budget	MTD Budget Variance	MTD Budget Variance %	202	24 YTD Actual	2	024 YTD Budget	YTC	Budget Variance	YTD Budget Variance %
Labor	\$	44,579	\$ 63,801	\$ 19,222	30%	\$	44,579	\$	63,801	\$	19,222	30%
Fringe Benefits	\$	19,849	\$ 32,655	\$ 12,806	39%	\$	19,849	\$	32,655	\$	12,806	39%
Materials and Supplies	\$	-	\$ 125	\$ 125	100%	\$	-	\$	125	\$	125	100%
Services	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Fuel	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Utilities	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Miscellaneous	\$	-	\$ 417	\$ 417	100%	\$	-	\$	417	\$	417	100%
Total Operating Expenses	\$	64,428	\$ 96,998	\$ 32,570	34%	\$	64,428	\$	96,998	\$	32,570	34%
Total Operating Expenses - Customer Service	\$	64,428	\$ 96,998	\$ 32,570	34%	\$	64,428	\$	96,998	\$	32,570	34%

Microtransit	Janua	ary Actual	Janu	ary Budget	MTD Budget Variance	MTD Budget Variance %	2024	4 YTD Actual	202	4 YTD Budget	YTD Variance	YTD Budget Variance %
Labor	\$	39,388	\$	39,398	\$ 10	0%	\$	39,388	\$	39,398	\$ 10	0%
Fringe Benefits	\$	18,922	\$	18,930	\$ 8	0%	\$	18,922	\$	18,930	\$ 8	0%
Materials and Supplies	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Services	\$	-	\$	84	\$ 84	100%	\$	-	\$	84	\$ 84	100%
Fuel	\$	2,300	\$	3,334	\$ 1,034	31%	\$	2,300	\$	3,334	\$ 1,034	31%
Fuel Taxes	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Claims and Insurance	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Utilities	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Miscellaneous & Rent	\$	31,502	\$	18,750	\$ (12,752)	-68%	\$	31,502	\$	18,750	\$ (12,752)	-68%
Total Operating Expenses	\$	92,112	\$	80,496	\$ (11,616)	-14%	\$	92,112	\$	80,496	\$ (11,616)	-14%
					\$ -							

TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

Personnel	Jan	uary Actual	January Budget	MTD Budget Variance	MTD Budget Variance %	202	4 YTD Actual	2	024 YTD Budget	YTD	Budget Variance	YTD Budget Variance %
Labor	\$	14,259	\$ 35,848	\$ 21,589	60%	\$	14,259	\$	35,848	\$	21,589	60%
Fringe Benefits	\$	34,779	\$ 39,154	\$ 4,375	11%	\$	34,779	\$	39,154	\$	4,375	11%
Materials and Supplies	\$	-	\$ 2,727	\$ 2,727	100%	\$	-	\$	2,727	\$	2,727	100%
Services	\$	75,493	\$ 11,542	\$ (63,951)	-554%	\$	75,493	\$	11,542	\$	(63,951)	-554%
Fuel	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Utilities	\$	-	\$ -	\$ -	0%	\$	-	\$	-	\$	-	0%
Miscellaneous	\$	6,181	\$ 6,710	\$ 529	8%	\$	6,181	\$	6,710	\$	529	8%
Total Operating Expenses	\$	130,712	\$ 95,981	\$ (34,731)	-36%	\$	130,712	\$	95,981	\$	(34,731)	-36%
Total Operating Expenses - Personnel	\$	130,712	\$ 95,981	\$ (34,731)	-36%	\$	130,712	\$	95,981	\$	(34,731)	-36%

Safety & Training	Jai	nuary Actual	Janu	uary Budget	MTD Budget Variance	MTD Budget Variance %	20	24 YTD Actual	7	2024 YTD Budget	YTD Variance	YTD Budget Variance %
Labor	\$	17,511	\$	22,718	\$ 5,207	23%	\$	17,511	\$	22,718	\$ 5,207	23%
Fringe Benefits	\$	7,600	\$	10,651	\$ 3,051	29%	\$	7,600	\$	10,651	\$ 3,051	29%
Materials and Supplies	\$	1,174	\$	417	\$ (757)	-182%	\$	1,174	\$	417	\$ (757)	-182%
Services	\$	12,818	\$	28,101	\$ 15,284	54%	\$	12,818	\$	28,101	\$ 15,284	54%
Fuel	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Fuel Taxes	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Claims and Insurance	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Utilities	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$ -	0%
Miscellaneous	\$	-	\$	1,000	\$ 1,000	100%	\$	-	\$	1,000	\$ 1,000	100%
<b>Total Operating Expenses</b>	\$	39,103	\$	62,887	\$ 23,784	38%	\$	39,103	\$	62,887	\$ 23,784	38%

Workforce Development	January	/ Actual	Jar	nuary Budget	r	MTD Budget Variance	MTD Budget Variance %	2024	YTD Actual	2024	4 YTD Budget	,	YTD Variance	YTD Budget Variance %
Labor	\$	-	\$	5,100	\$	5,100	100%	\$	-	\$	5,100	\$	5,100	100%
Fringe Benefits	\$	-	\$	2,219	\$	2,219	100%	\$	-	\$	2,219	\$	2,219	100%
Materials and Supplies	\$	-	\$	-	\$	-	0%	\$	-	\$	-	\$	-	0%
Services	\$	-	\$	-	\$	-	0%	\$	-	\$	-	\$	-	0%
Fuel	\$	-	\$	-	\$	-	0%	\$	-	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$	-	\$	-	0%	\$	-	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$	-	\$	-	0%	\$	-	\$	-	\$	-	0%
Utilities	\$	-	\$	-	\$	-	0%	\$	-	\$	-	\$	-	0%
Miscellaneous & Rent	\$	-	\$	2,458	\$	2,458	100%	\$	-	\$	2,458	\$	2,458	100%
Total Operating Expenses	\$	-	\$	9,777	\$	9,777	100%	\$	-	\$	9,777	\$	9,777	100%
					\$	-								

TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

Planning	Janu	ary Actual	Ja	anuary Budget	MTD Budget Variance	MTD Budget Variance %	202	4 YTD Actual	2	024 YTD Budget	YTD Budget	Variance	YTD Budget Variance %
Labor	\$	8,557	\$	16,725	\$ 8,168	49%	\$	8,557	\$	16,725	\$	8,168	49%
Fringe Benefits	\$	3,696	\$	6,885	\$ 3,189	46%	\$	3,696	\$	6,885	\$	3,189	46%
Materials and Supplies	\$	-	\$	209	\$ 209	100%	\$	-	\$	209	\$	209	100%
Services	\$	-	\$	40,417	\$ 40,417	100%	\$	-	\$	40,417	\$	40,417	100%
Fuel	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Fuel Taxes	\$	-	\$	-	\$ -	0%	\$	-	\$	=	\$	-	0%
Claims and Insurance	\$	-	\$	-	\$ -	0%	\$	-	\$	=	\$	-	0%
Utilities	\$	-	\$	-	\$ -	0%	\$	-	\$	=	\$	-	0%
Miscellaneous	\$	-	\$	501	\$ 501	100%	\$	-	\$	501	\$	501	100%
Total Operating Expenses	\$	12,254	\$	64,737	\$ 52,483	81%	\$	12,254	\$	64,737	\$	52,483	81%

Administrative	Jar	nuary Actual	January Bu	dget		MTD Budget Variance	MTD Budget Variance %	2	024 YTD Actual	20	24 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$	- !	\$	-	\$	-	0%	\$	-	\$	=	\$ -	0%
Fringe Benefits	\$	- !	\$	-	\$	-	0%	\$	-	\$	=	\$ -	0%
Materials and Supplies	\$	7,074	\$	3,334	\$	(3,740)	-112%	\$	7,074	\$	3,334	\$ (3,740)	-112%
Services	\$	12,009	\$	15,835	\$	3,826	24%	\$	12,009	\$	15,835	\$ 3,826	24%
Fuel	\$	- :	\$	-	\$	-	0%	\$	-	\$	-	\$ -	0%
Fuel Taxes	\$	- !	\$	-	\$	-	0%	\$	-	\$	-	\$ -	0%
Claims and Insurance	\$	- :	\$	1,334	\$	1,334	100%	\$	-	\$	1,334	\$ 1,334	100%
Utilities	\$	3,412	\$	1,252	\$	(2,160)	-172%	\$	3,412	\$	1,252	\$ (2,160)	-172%
Miscellaneous	\$	1,767	\$	5,834	\$	4,068	70%	\$	1,767	\$	5,834	\$ 4,068	70%
Total Operating Expenses	\$	24,261	\$	27,589	\$	3,328	12%	\$	24,261	\$	27,589	\$ 3,328	12%
Office of the CEO													
Labor	\$	26,055	\$	33,593	\$	7,538	22%	\$	26,055	\$	33,593	\$ 7,538	22%
Fringe Benefits	\$	11,694	\$	15,918	\$	4,224	27%	\$	11,694	\$	15,918	\$ 4,224	27%
Materials and Supplies	\$	102	\$	168	\$	66	39%	\$	102	\$	168	\$ 66	39%
Services	\$	1,009	\$	8,418	\$	7,409	88%	\$	1,009	\$	8,418	\$ 7,409	88%
Fuel	\$	- :	\$	-	\$	-	0%	\$	-	\$	-	\$ -	0%
Fuel Taxes	\$	- !	\$	-	\$	=	0%	\$	-	\$	=	\$ -	0%
Claims and Insurance	\$	- :	\$	-	\$	-	0%	\$	-	\$	=	\$ -	0%
Utilities	\$	- !	\$	-	\$	=	0%	\$	-	\$	=	\$ -	0%
Miscellaneous	\$	5,179	\$	14,167	\$	8,988	63%	\$	5,179	\$	14,167	\$ 8,988	63%
Total Operating Expenses	\$	44,040	\$	72,264	\$	28,224	39%	\$	44,040	\$	72,264	\$ 28,224	39%
Accounting													
Labor	\$	51,838		69,968	<u> </u>	18,130	26%	\$	51,838		69,968	<u> </u>	26%
Fringe Benefits	\$	23,152		25,225	_	2,073	8%	\$	23,152		25,225		8%
Materials and Supplies	\$	281		8,502		8,221	97%	\$	281		8,502	· · · · · · · · · · · · · · · · · · ·	97%
Services	\$	67,199		57,418		(9,781)	-17%	\$	67,199	\$	57,418		-17%
Fuel	\$		\$		\$	-	0%	\$	-	\$	-	\$ -	0%
Fuel Taxes	\$		\$	-	\$	-	0%	\$	-	\$	-	\$ -	0%
Claims and Insurance	\$		\$	-	\$	-	0%	\$	-	\$	-	\$ -	0%
Utilities	\$		\$		\$	-	0%	\$	-	\$	-	\$ -	0%
Miscellaneous	\$	(186)		-,	\$	9,537	102%	\$	(186)		9,351	· · · · · · · · · · · · · · · · · · ·	102%
Total Operating Expenses	\$	142,285	\$ 1	170,464	\$	28,179	17%	\$	142,285	\$	170,464	\$ 28,179	17%
Total Operating Expenses - Administration & Finance	\$	210,586	\$ 2	270,317	\$	59,731	22%	\$	210,586	\$	270,317	\$ 59,731	22%

TARTA Statements of Revenues, Expenses and Changes in Net Position For the Month Ended January 31, 2024

Communications	Janu	ary Actual	Jä	anuary Budget	MTD Budget Variance	MTD Budget Variance %	20	24 YTD Actual	;	2024 YTD Budget	YTD	Budget Variance	YTD Budget Variance %
Labor	\$	19,112	\$	33,200	\$ 14,088	42%	\$	19,112	\$	33,200	\$	14,088	42%
Fringe Benefits	\$	8,695	\$	12,327	\$ 3,632	29%	\$	8,695	\$	12,327	\$	3,632	29%
Materials and Supplies	\$	21,716	\$	19,417	\$ (2,299)	-12%	\$	21,716	\$	19,417	\$	(2,299)	-12%
Services	\$	5,532	\$	47,917	\$ 42,385	88%	\$	5,532	\$	47,917	\$	42,385	88%
Fuel	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	=	0%
Fuel Taxes	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Claims and Insurance	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	=	0%
Utilities	\$	-	\$	-	\$ -	0%	\$	-	\$	-	\$	-	0%
Miscellaneous	\$	3,170	\$	2,544	\$ (626)	-25%	\$	3,170	\$	2,544	\$	(626)	-25%
Total Operating Expenses	\$	58,224	\$	115,405	\$ 57,181	50%	\$	58,224	\$	115,405	\$	57,181	50%
Total Operating Expenses - Communications	\$	58,224	\$	115,405	\$ 57,181	50%	\$	58,224	\$	115,405	\$	57,181	50%

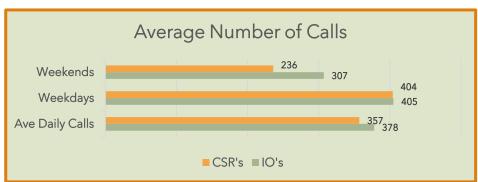


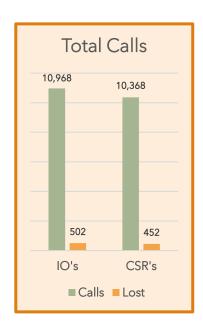


### **Phone Stats:**

	TARTA IOs	CSRs
Total Calls	10,968	10,368
Difference from January	+132 (+1%)	-473 (-4%)
Lost Calls	502	452
% Lost Calls	5%	4%

Both IOs and CSRs handle Flex calls







## Ridership Stats:

	TARTA Fixed**	Flex Riders	Flex Trips	TARPS Riders*	TARPS Trips*
Total Rides	158,749	3,853	3,673	21,734	16,005
Difference from Jan.	+25,404 (+19%)	+396 (+11%)	+370 (+11%)	-0- -0-	-871 (-6%)
February 2023	109,959	1,462	1,374	16,419	15,029
Weekday Average	6,402	155	148	n/a	762
	RPS, BW, MN,	CTW (58	% TARPS	)	ı

<sup>\*\*</sup> Fixed route totals include Flex and Special Events

Fixed Route Top Performers

Route #	February Riders	Difference from January	Weekday Average
2	18,255	+5,015 (+38%)	738
31	14,125	+2,444 (+21%)	569
5	14,168	+2,713 (+24%)	584
19	13,383	+2,862 (+27%)	553

Fixed Route Ridership counts are no longer manual!
As of 2024, these figures will be from the APC
(Automated Passenger Counter) system!

ADA Applications - TARPS

	New	Recert	Baby & Me
Totals	50	35	29
Difference from Jan.	+27	+28	+15

Reduced Fare Applications - February

Received	62
Completed	60 (97%)
Pending	2





#### Ridership by Area January ~ February 2024

	Fixed Route Lines			TARPS		
Route	Description	Riders	Pickup Zipcode		Trips	
2	Flower Hospital via Toledo Hospital to Oregon	32,361	43615	Toledo/Ottawa Hills/Sylvania Township		4,637
31	UTMC or Maumee via Glendale	25,806	43614	Toledo		3,834
5	Flower Hospital/ Walmart via Dorr	25,623	43607	Toledo		3,382
19	Franklin Park Mall via Cherry/ Sylvania Ave	23,904	43606	Toledo/Ottawa Hills		2,414
32	Holland/Spring Meadows via South/Airport	17,296	43612	Toledo		2,023
14	Hollywood Casino/East Broadway	16,075	43537	Maumee		1,916
15	Meijer Alexis via Suder or Summit	15,759	43613	Toledo		1,927
22	Franklin Park Mall/ UT Campus/Bancroft	15,264	43623	Sylvania Township/Toledo		1,701
26	Miracle Mile via Berdan or Lewis	14,132	43604	Toledo		1,674
17	Miracle Mile-LeGrange/Bennett or Eleanor	13,849	43609	Toledo		1,544
20	Franklin Park Mall or Meijer via Central Ave	13,586	43560	Sylvania		1,434
16	Meijer Alexis via Manhattan	13,425	43608	Toledo		1,102
10L	Rossford Meijer/Amazon via Hollywood Casino	12,966	43605	Toledo/Oregon/Northwood	4000	1,041
27	Walmart or South Ave via Nebraska or Hill	11,704	43611	Toledo		695
33	UTMC Via Indiana/Junction/Arlington	8,636	43620	Toledo		596
34	UTMC via western/Detroit/Byrne	8,484	43617	Sylvania Township/Toledo		354
12	Birmingham via Main/Starr/Front	8,196	43460	Rossford		279
3	Franklin Park Mall/ VA Clinic Crosstown	5,086	43528	Sylvania/Holland		220
52	Franklin Park Mall-Secor	2,523	43610	Toledo		205
51	Franklin Park Mall-Talmadge (ended Jan. 6)	109	43616	Toledo/Oregon		215
			43566	Waterville		40
			43551	Rossford/Perrysburg		32
			43619	Toledo/Oregon/Northwood		3
			48182	Monroe County, MI		-
			43542	Monclova		-
		284,784				31,268





Get closer. Go farther.





53.6% - App 45% - Agent 1.4% - Web

#### Rides:

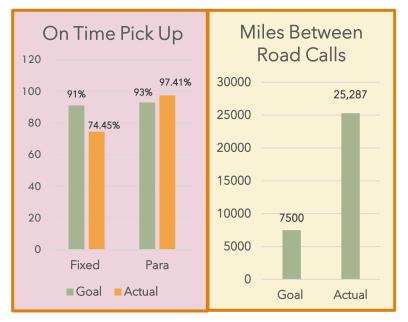
89% - Pre-Booked 11% - On Demand Average Met Demand: 91.1%

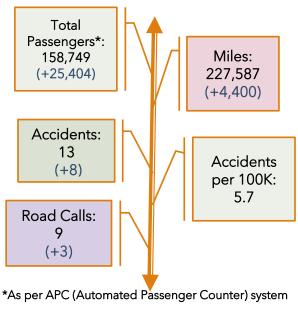
Total Flex Accounts To Date: 4,797 (+377 in February)
Total App installs To Date: 3,069(61 in February)





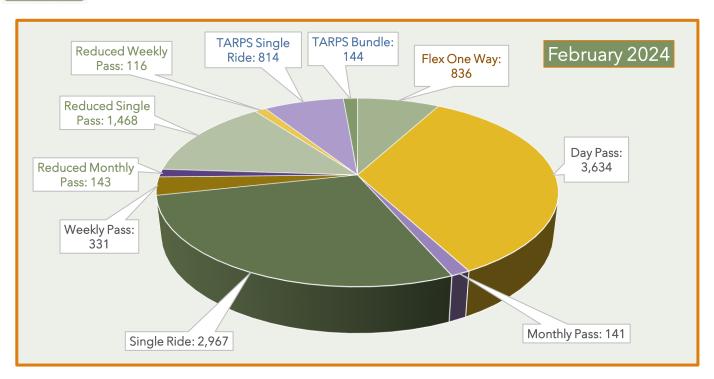
# Operations ~ Fixed:







## **EZFare Passes Sold:**







## Complaints/Feedback:

#### **Total Comments**

•Fixed: 26 •TARPS: 29

•(52% Taxi - 24% Flex)

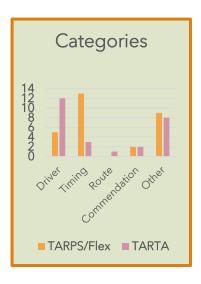
#### Valid?

•Fixed: **22** (85%) •TARPS: 28 (97%)

#### Complaints (vs feedback)

•Fixed: **21** 

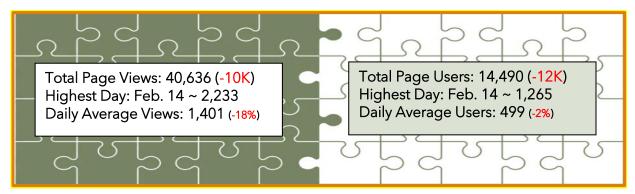
•TARPS: 23





# Website:

(+ / - last month)





## Social Media Impacts:

(+ / - last month)

	7 1436 111011617			
X	<b>43</b> Total Posts (-13/-23%)	4,480 Impressions* (+1,560/+47%)	159 Engagements** (+23/+16%)	20 Post Link Clicks (-20/-50%) 10 New Followers
f	<b>52</b> Total Posts (-13/-20%)	39,300 Impressions (-18K/-32%)	1,570 Engagements (-990/-39%)	98 Post Link Clicks (-103/-51%) 16 New Followers
O	93 Total Posts (+65/+232%)	4,570 Impressions (+3,250/+246%)	327 Engagements (+220/+205%)	0 New Followers
in	38 Total Posts (-18/-90%)	6,220 Impressions (+3590/+136%)	585 Engagements (+405/+225%)	<b>354</b> Post Link Clicks (+274/+342%) 28 New Followers

Note: Social Media Impacts are now based on data and reports we obtain via our subscription with Meltwater.

<sup>\*</sup>Impression= Total number of times the media object has been seen

<sup>\*\*</sup>Engagement= Total number of times users liked, commented, and saved the posts





# Marketing - Paid Ads:

- Email Outreach:
  - o February 19: Newsletter Open Rate 23%/Click Rate 1%
- Paid Advertisements:
  - o Sojourner's Truth
    - Rosa Parks Half page
  - o Toledo Blade B-Partners
    - Ad (hiring)
  - o Toledo Journal
    - Rosa Parks Half page
- Public Notices:
  - o DBE Program in Blade, Toledo Journal, Sojourner's Truth and LaPrensa
- Television:
  - o Buckeye Broadband
    - Oregon Service on channels 13, 11, and 24



## Media Coverage Report

(Compiled in-house)

Date	What	Where
2/3/24	TARTA, Mayor, NAACP Celebrate Rosa Parks Day	WTVG
2/8/24	Check Out TARTA's Brand New Bus Wash	WTOL
2/8/24	Photo Gallery: TARTA Buses Cleaned with New Machine	The Toledo Blade
2/8/24	Bright Side: Bus Wash	WTVG
2/14/24	TARTA Grants Among \$106 Million in New Statewide Transit Funding	The Toledo Blade
2/21/24	TARTA, NAACP and Toledo Mayor Honor Rosa Parks	Journal
2/26/24	TARTA "Going Green' With EV Buses	WTOL
2/27/24	Former TARTA Board Member Irked by Successor's Appointment	The Toledo Blade
2/29/24	Editorial: TPS Picked Right	The Toledo Blade



# Community Events/Press Conferences/ Special Events

February 3 - Rosa Parks Day: Storytime at Toledo Libraries

February 7 - Virtual Meeting DBE Goal

February 13 - Ohio Loves Transit Lobby Day in Columbus - State Capital

February 13 - Ohio Loves Transit TARTA Fare-Free Day

February 16 - Sylvania High School Students Visit and Tour TARTA facilities



# HUB OF Hub of Hope Events

February 6 - Human Trafficking Awareness

February 7 - Cherry Street Mission

February 9 - Toledo Lucas County Public Library - Ready to Read (at the Hub)

February 19 - CareSource

February 22 - Anthem Blue Cross/Blue Shield Medicaid

February 26 - CareSource

February 28 - Lutheran Social Services



## **Transit Apps**

#### As of March 1, 2024 for February 2024:

	Yesterday	Last 7 days	Last 4 weeks
Downloads	7 -61.11%	76 -23.23%	383
Users	198 -12 00%	534 -7.45%	1,193
Sessions	1,122 -14.02%	7,609 -3.57%	31,339
Sessions / users	5.667 -2.30%	14.249 +4.19%	26.269







#### Most Popular Lines Viewed:

Line	Views ~	Clicks
2 Flower Hospital-Oregon	13,281	2,049
22 Franklin Park Mall via Bancroft	12,451	1,459
19 Franklin Park Mall via Sylvania Ave	11,366	999
5 Flower Hospital via Dorr St.	10,456	1,346
20F Franklin Park via Central / Franklin	9,743	271
20M Central Meijer via Central / Collingwood	9,521	610
26D Miracle Mile via Douglas	8,993	428
32 Holland / Spring Meadows via S / Airport	8,963	1,057
31G Maumee via Glendale	8,173	647
34 UTMC via Western / Detroit / Byrne	8,061	363
27H Central Walmart via Hill	7,898	320
27N South / Reynolds via Nebraska	7,817	307
3 Franklin Park Mall via VA Clinic	7,772	1,032
26L Miracle Mile via Lewis	7,574	511
33 UTMC via Indiana / Junction / Detroit	7,305	341
31H Maumee via Broadway / Heatherdowns	7,196	730
191 Bib-19	6,880	163
17E Miracle Mile via Lagrange / Eleanor	6,819	337
17B Miracle Mile via Lagrange / Bennett	6,739	545
5C UT via Dorr St.	6,098	252
31C UTMC via Glendale	5,710	295
52 Franklin Park Mall via Tremainsville	5,300	284
14 Hollywood Casino / East Broadway	5,288	366
16 Meijer Alexis via Manhattan	5,225	621
10L Rossford Meijer via Amazon Rossford	5,118	684
12 Birmingham via Main / Starr / Front	4,810	398
15E 15 E Meijer Alexis via Summit	4,400	487
15A Meijer Alexis via Suder	4,327	430
TL Test Loop	169	4

#### Open Positions (Per Org Chart) As of 3.8.2024

Department	Position	Hiring Manager	Date Posted	Status	Hired Candidate	Start Date
Human Resources	Chief Human Resources Officer	Laura Koprowski	11/27/2023	Position Filled	Ursula Barrera- Richards	3/18/24
Human Resources	Administrative Assistant	CHRO	done	Recruiting process started via ADP Portal Six candidates moved to 1st interview status		
Human Resources	Security Ambassador	Steve Wise	done	Four candidates chosen for interviews - scheduled for 3/13/24		
Accounting	Accountant	Sophie Giviyan-Kermani		pending offer amount - Robert Half checking if final cnadidate is still interested		
Accounting	Financial Planning & Analysis Manager	Sophie Giviyan-Kermani	Not posted yet			
Operations	Director of Capital Projects	Charles Odimgbe	Not posted yet	working on job description		
				Next class starts 4.1.24 Ongoing open		
Operations	Fixed Line Operators	Charles Odimgbe	done	inerviews bi-weekly		
Operations Operations	Transportation Manager Director of Transportation (Recruitment: with Victoria Frye through Feb, 2024 - reopened search back to TARTA)	Charles Odimgbe  Charles Odimgbe	Not posted yet	Three candidates chosen by Charles for first round interviews starting week of 3.11.24		
Maintenance	Maintenance Supervisor	Antonio Schiavonelli		Matt Boes retiring 2.10.24- need one more Supervisor Offer made - Candidate declined offer - reopen search		
			2/2/2024	Interim: Antonio		
Maintenance  Maintenance	Maintenance Director  Bus Cleaner	Charles Odimgbe  Antonio Schiavonelll	done	Schiavone III  Contingent offer made and accepted background checks pending		
Maintenance	Utility Mechanic	Antonio Schiavonelll	refreshed posting on Indeed 2/8/24	2.23.24 Contingent offer made - verbally accepted - waiting on background checks		
Customer Experience and Mobility - Planning	Planning and Service Development Manager	Rick Bailey		Offer made to in- house candidate and accepted	Gary Doran	3.18.24
Customer Experience and Mobility - Customer Service	Quality Assurance Coordinator			Interviews conducted waiting for feedback from Jessica	-	0.10.24

#### Open Positions (Per Org Chart) As of 3.8.2024

Department	Position	Hiring Manager	Date Posted	Status	Hired Candidate	Start Date
Customer Experience and Mobility - Mobility Services	Mobility Specialist - 2024 budget	Rick Bailey		2/8/2024 Contingent offer made (James Murphey) and accepted - Clear to start in late March		3.25.24
Customer Experience and Mobility - Mobility Services	Information Operator	Jesscia Hood	10/27/2023 2/2/2024	One candidate doing background and drug tests - three additional candidates selected for interview		
Executive	Intern Pool - total of 6 Events - 2 Comm - 1 Exec - 1 Finance - 1 HR - 1	Susan Gettum/HR	3/8/2024			