



TOLEDO AREA REGIONAL TRANSIT AUTHORITY
130 Knapp Street, Toledo, Ohio 43604

BOARD OF TRUSTEES MEETING
7/20/2023
4:00 p.m.

[ZOOM LINK FOR THE PUBLIC](#)

AGENDA

1. Call to order
2. Roll call
3. Approval of the minutes of the previous meeting, June 20, 2023
4. Public Comments - Andy Cole
Reminder of Public Comment Guidelines
 - Each speaker must sign in prior to the start of the meeting.
 - Public comment is limited to 3 minutes per person or 5 minutes per group, per meeting.
 - Public comment may also be provided in writing until 12:00 p.m. on the date of the scheduled board meeting and should be emailed to Andy Cole at acole@tarta.com.
 - Please contact Andy Cole at acole@tarta.com or 419-245-5213 about providing comments at TARTA Board meetings, if special accommodations are needed to attend the meetings or with any questions.
5. Report from the Finance Committee - W.L. Perryman, Chair
6. Report from the Strategic & Operational Planning Committee - Kendra Smith
Presentation on TARTA Next and Oregon Service Changes
7. Consideration of pending resolutions or motions
Resolution No. 40-23, Authorizing the Chief Executive Officer to execute a purchase order to NS Corporation to replace the bus washing system at TARTA Central Maintenance - Sophie Giviyon, CFO

Resolution No. 41-23, Authorizing the adoption of the proposed service changes as outlined I TARTA Next, for our January assignment 2024 and associated Title VI analysis - Sam Melden, Chief External Affairs & Communications Officer

Resolution No. 42-23, Authorizing the Chief Executive Officer to execute a purchase order to Dimech Inc. for replacement of the boiler system at the downtown Transit Hub - John Jones, Director of Maintenance

8. Reports from officers
 - Secretary-Treasurer
 - Chief Executive Officer
 - Low-No Grant Award Presentation
 - Vice President
 - President
9. Reports and communications from Board Trustees
10. Other Business
11. Designation of the next Board meeting - August 17, 2023
12. Adjourn

Please contact Alex Huffaker at 419-245-5223 or ahuffaker@tarta.com if you require special assistance or have any questions.



TOLEDO AREA REGIONAL TRANSIT AUTHORITY
BOARD OF TRUSTEES MEETING
130 KNAPP STREET, TOLEDO, OHIO 43604

June 15, 2023
4:00 P.M.

MINUTES

Call to Order – At 4:01 p.m. President Mary Morrison called the meeting to order.

Roll Call

Trustees Present: Heather Baker, Joel Beren, Valerie Fatica, Michael Hart, Mary Morrison, W. L. Perryman, Kathy Selking, Kendra Smith, Lou Thomson and Kevin Weakes

Trustees Absent: Kelsie Hoagland, Katie Hunt-Thomas and Pat McKinstry,

Officers Present: Laura Koprowski – CEO, Stephen Hartman

Approval of Previous Meeting Minutes

A ***motion*** was made by Lou Thomson and ***seconded*** by Heather Baker to approve the minutes of the May 18, 2023, Board of Trustees meeting. The motion passed unanimously.

Public Comments

A public attendee requested to have TARTA extend service out to the businesses in Oregon as soon as possible.

Recognitions

A ***motion*** was made by W. L. Perryman and ***seconded*** by Kendra Smith to adopt *Resolution No. 26-23 – Commending Mr. Tim W. Brown for an outstanding career dedicated to service and leadership*. The motion passed unanimously.

Presentations – There were none.

Policy Committee

The committee met on 06-13-23 and discussed the New Employee Handbook which was presented by Jim Fight in addition to a resolution to approve the final draft. The committee also discussed updates to the ADA Complaint Policy & Process as well as the Nondiscrimination & Title VI procedures. A Resolution was presented to approve of these changes.

Finance Committee

The committee met on 06-08-23 and discussed the upcoming compensation study as well as the 5310 grant award and activities. Additionally, the committee reviewed a resolution related to the On Board surveillance systems. The committee also reviewed a resolution related to procuring and installing trench grates and a resolution related to contracting a new health insurance broker.

All resolutions were approved to move forward to the Board.

Strategic & Operational Planning Committee

The committee met on 06-08-23 and held a discussion related to the TARPS/Pathways HUB Baby & Me Ride Free program. The committee also received a presentation about the Oregon expansion plan and discussed changes to Fixed Route, TARTA Flex and TARPS. Additionally, the committee received an update on the first ever meeting on the TARTA Customer Advisory Committee (C.A.C.).

The committee held a second meeting on 06-21-23 and was presented with an update regarding the TARTA Transit Hub Condition Assessment Report.

Resolutions

A ***motion*** was made by W.L. Perryman and ***seconded*** by Lou Thomson to adopt *Resolution No. 34-23 - Authorizing the Chief Executive Officer to execute a contract for procuring hardware, installation and annual maintenance for an on-board surveillance system.* The motion passed unanimously.

A ***motion*** was made by Kendra Smith and ***seconded*** by W.L. Perryman to adopt *Resolution No. 35-23 - Authorizing the Chief Executive Officer to execute a purchase order for the purchase of trench drain grates to complete the trench drain repair projects.* The motion passed unanimously.

A ***motion*** was made by Michael Hart and ***seconded*** by Heather Baker to adopt *Resolution No. 36-23 - Authorizing the Chief Executive Officer to execute a contract to secure the health insurance brokerage services of Taylor Oswald LLC.* The motion passed unanimously.

A ***motion*** was made by Michael Hart and ***seconded*** by Kendra Smith to adopt *Resolution No. 37-23 - Approving the revised Toledo Area Regional Transit Authority Employee Handbook.* The motion passed unanimously.

A ***motion*** was made by Lou Thomson and ***seconded*** by Heather Baker to adopt *Resolution No. 38-23 - Updates to the ADA Complaint Policy and Process and the Nondiscrimination and Title VI Policy and Complaint Procedure for the Toledo Area Regional Transit Authority.* The motion passed unanimously.

A ***motion*** was made by Joel Beren and ***seconded*** by W. L. Perryman to adopt *Resolution No. 39-23 - Authorizing new signatures for active bank accounts.* The motion passed unanimously.

Secretary-Treasurer Report

Secretary -Treasurer updated the board on financial status of TARTA. Fair Revenue was almost exactly as budgeted. Payroll Expenses were under the budget due to open positions and because union increases were due in May and June. Utilities were underbudgeted. Risk Liability Insurance costs are higher than budgeted due to front-loaded invoices from OTRP. The expense will even out. Grant related expenses (Human Trafficking Grant with UT) were not budgeted, since it is a pass-through expense and TARTA draws funds from a federal grant to cover the expense. Other Miscellaneous Expenses include payroll fees, printing, and laundry services. March Sales Taxes were around \$4 million dollars, April Sales Taxes dropped to \$3 million dollars, May Sales Taxes were \$3.2 million dollars. Grant Revenue is below budgeted because the draws for related to grants' expenses will be done in June and July. TARTA had \$30,284 in Interest Income in April

Chief Executive Officer Report

Laura Koprowski updated the board on TARTA's latest partnerships with Goodwill of NW Ohio and the Boys & Girls Club of Toledo. Laura mentioned that on 05-30-23 Goodwill's CEO and members of the team visited TARTA's Central Ave. HQ to start a new "Train the Trainer" program. This program included a TARTA overview of services, a how to ride tutorial, a quick trip on Route 20 to the Transit Hub and back to HQ. Laura stated that with renovations ongoing at the Boys & Girls Club of Toledo's main facility at Detroit and Monroe St. TARTA will temporarily house their two vehicles. Laura continued by providing an update about the Oregon Expansion and informed the Board that they will hear more about the Service changes in July. She mentioned the continued growth and success of the Youth Summer Blast Pass program and noted that we will continue to promote the program. Laura stated that TARTA once again is welcoming a large new driver class with 18 individuals participating in the training program. She mentioned the return of the Muddy Shuttle and provided an update of the upcoming summer events. Laura reported that TARTA has engaged an outside consultant to administer a Culture and Diversity Equity Inclusion (DEI) Survey. She stated that the agency will be presenting and discussing the results with the Management Team in mid-July and will then design training going forward. Additionally, Laura mentioned that TARTA hosted two employee town halls on 06-07-23 and 06-08-23 and thanked the Board Vice President, Kendra Smith, for her participation. She continued by announcing TARTA's receipt of federal funding to provide new electric vehicles and new training & workforce development programs. Laura stated that the second round of pay increases for TAAP and the ATU per the collective bargaining agreement is taking effect on May 1, 2023, for TAAP employees and July 1, 2023, for ATU employees.

Vice President Report

There was no official report.

President Report

There was no official report.

Reports and Communications from Trustees - there were none.

Any and All Other Business - There was none.

Meeting Calendar

The Next regularly scheduled TARTA Board of Trustees meeting will take place on Thursday, June 15, 2023, at 4:00 p.m. in the Conference Room at 130 Knapp Street.

Adjournment

The meeting was adjourned at 4:58 p.m.

Certificate of Compliance

I hereby certify that all members of the Board of Trustees were given notice of the foregoing in person, by telephone, mail, or email more than 48 hours before the meeting.

Sophie Giviyani-Kermani
Secretary-Treasurer

Adopted:

Sophie Giviyani-Kermani
Secretary-Treasurer

Mary Morrison
President



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 40-23

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A PURCHASE ORDER TO NS CORPORATION TO REPLACE THE BUS WASHING SYSTEM AT TARTA CENTRAL MAINTENANCE

WHEREAS, the bus washing system at TARTA is original to the Central Avenue facility (52 years); and,

WHEREAS, parts to repair the system are expensive and difficult to obtain, often leaving the system out of service for months at a time; and,

WHEREAS, TARTA posted a notice seeking proposals for replacement of its bus wash system on June 5, 2023; and,

WHEREAS, proposals were received and opened on June 23, 2023; and,

WHEREAS, the Maintenance Department has completed its tabulation of the proposals received; and,

WHEREAS, NS Corporation offered the lowest responsible proposal for the bus wash system replacement project at a cost of \$594,878.00

NOW, THEREFORE, BE IT RESOLVED BY THIS BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. The Chief Executive Officer, or her designee, is authorized to execute a purchase order for the bus wash system replacement in the amount of five hundred ninety-four thousand eight hundred seventy-eight dollars (\$594,878.00) to NS Corporation for replacement of the bus wash system at the TARTA Central Maintenance facility.

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: July 20, 2023

President

ATTEST:

Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 41-23

AUTHORIZING THE ADOPTION OF THE PROPOSED SERVICE CHANGES AS OUTLINED IN TARTA NEXT, FOR OUR JANUARY ASSIGNMENT 2024 AND ASSOCIATED TITLE VI ANALYSIS

WHEREAS, TARTA Resolution No. 63-22, ADOPTION OF TARTA NEXT AS DIRECTION FOR THE AUTHORITY'S SERVICE PRIORITIES AND DESIGN; and,

WHEREAS, TARTA staff has determined the proposed changes as listed below in Section 1 are the next phase for implementation of TARTA Next vision; and,

WHEREAS, TARTA staff held a public meeting on April 27, 2023, to present and collect feedback from Oregon residents on TARTA services to be deployed in this community; and

WHEREAS, TARTA staff has regularly met with the City of Oregon administration to discuss and plan for expansion of TARTA services into the community; and,

WHEREAS, TARTA staff have analyzed the impact of these service changes to both agency budget and other resources, and will conduct additional public engagement to review impact on minority census tracts and other members of our disadvantaged communities as required by the Title VI regulations; and,

WHEREAS, consistent with federal regulations and Title VI requirements TARTA will conduct both virtual and in-person public meetings complete with documented feedback, and comments for board review and approval.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY OHIO:

SECTION 1. The following service changes will take effect with our Winter 2024 service change:

- a. The extension of Route #2, from Flower Hospital via Franklin Park Mall and TARTA transit HUB to Oregon. This is a completely new Route consistent with the recommendation of TARTA NEXT report.
- b. That a portion of Route #2 serves to bring Oregon into TARTA's service area, with a 30-minute headway during weekdays and 60-minute headway on weekends.
- c. That staff made minor schedule changes to Routes #19 and #52 to maintain current frequencies and optimize resources.
- d. Discontinue Route #51 due to extremely low ridership. It is worthy to note that most of Route #51 will be covered by Route #52 and Micro Transit services.

SECTION 2. That the board authorize the extension of services into Oregon to enable staff begin preliminary work associated with new service deployment, including but not

limited to, identifying stop locations, determining what amenities to deploy along the new route, and engaging property owners regarding construction related activities along the route.

SECTION 3. That the Board authorizes the extension of TARTA's Paratransit Service and Micro Transit into Oregon as part of this new service deployment.

SECTION 4. That the Board recognizes that upon completion of the required Title VI activities, TARTA staff will request final Board approval that will include budget implications for these new services to Oregon.

SECTION 5. That this resolution shall become effective immediately upon its adoption by the TARTA Board of Trustees.

ADOPTED: July 20, 2023

President

ATTEST:

Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 42-23

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A PURCHASE ORDER TO DIMECH INC. FOR REPLACEMENT OF THE BOILER SYSTEM AT THE DOWNTOWN TRANSIT HUB

WHEREAS, the boiler system at the Downtown Hub Station is original to that building (53 years old); and,

WHEREAS, one of the two boilers in the system failed some time ago and the main boiler is weak and is operating over its rated capacity; and,

WHEREAS, TARTA posted a notice seeking proposals for replacement of the Hub Boiler system on June 5, 2023; and,

WHEREAS, proposals were received and opened on June 20, 2023; and,

WHEREAS, the Maintenance Department has completed its evaluation and tabulation of the proposals received; and,

WHEREAS, DiMech, Inc. offered the lowest responsible proposal for the hub boiler system replacement project at a cost of \$231,000.00

NOW, THEREFORE, BE IT RESOLVED BY THIS BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. The Chief Executive Officer, or her designee, is authorized to execute a purchase order for the hub boiler system replacement in the amount of two hundred thirty-one thousand dollars (\$231,000.00) to DiMech, Inc. for replacement of the hub boiler system at the TARTA Downtown Hub Station.

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: July 20, 2023

President

ATTEST:

Secretary-Treasurer



May 2023 Financial Statements Executive Summary

- Payroll Expenses are under budget due to open positions. Will even out with new hires and Union raises in July.
- Pension Payment was delayed due to the switch in payroll software.
- Other Fringe Benefits are over the budget due to the underbudgeted Workers' Compensation Expense.
- Risk Liability Insurance costs are higher than budgeted due to prepaid 4/5 of annual bill per contract. The expense will even out.
- Grant related expenses (Human Trafficking Grant with UT) were not budgeted, since it is a pass-through expense and TARTA draws funds from a federal grant to cover the expense.
- IT Telecommunications is over budget due to phone data usage overage on the new phone system.
- Other Miscellaneous Expenses include payroll fees, printing, and laundry services.
- March Sales Taxes were around \$4 million dollars, April Sales Taxes dropped to \$3 million dollars, May Sales Taxes were \$3.2 million dollars, June Sales Taxes were \$3.5 million dollars.
- Grant Revenue is below budgeted because the draws for related to grants' expenses will be done in June and July.
- TARTA had \$90,935 in Interest Income in May.

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TARTA.COM

TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Passenger Fares	\$ 212,185	\$ 154,166	\$ 58,019	38%	\$ 826,962	\$ 770,830	\$ 56,132	7%
Contracts	\$ -	\$ -	\$ -	0%	\$ 1,344	\$ -	\$ 1,344	0%
Auxillary Transportation Revenue	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Total Operating Revenues	\$ 212,185	\$ 154,166	\$ 58,019	38%	\$ 828,306	\$ 770,830	\$ 57,476	7%
Labor	\$ 1,091,324	\$ 1,390,902	\$ 299,578	22%	\$ 5,576,233	\$ 6,954,510	\$ 1,378,277	20%
Healthcare	\$ 285,887	\$ 407,846	\$ 121,959	30%	\$ 1,748,473	\$ 2,039,230	\$ 290,757	14%
Pension	\$ 167,784	\$ 194,732	\$ 26,948	14%	\$ 803,519	\$ 973,660	\$ 170,141	17%
Other Fringe Benefits	\$ 50,579	\$ 46,986	\$ (3,593)	-8%	\$ 265,002	\$ 234,930	\$ (30,072)	-13%
Change in Pension and OPEB	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Materials and Supplies	\$ 397,493	\$ 309,970	\$ (87,523)	-28%	\$ 1,504,579	\$ 1,549,850	\$ 45,271	3%
Services	\$ 413,958	\$ 558,788	\$ 144,830	26%	\$ 1,971,784	\$ 2,793,940	\$ 822,156	29%
Fuel	\$ 154,399	\$ 187,250	\$ 32,851	18%	\$ 745,172	\$ 936,250	\$ 191,078	20%
Fuel Taxes	\$ 28,202	\$ 47,948	\$ 19,746	41%	\$ 102,217	\$ 239,740	\$ 137,523	57%
Claims and Insurance	\$ 148,901	\$ 66,668	\$ (82,233)	-123%	\$ 622,408	\$ 333,340	\$ (289,068)	-87%
Utilities	\$ 28,729	\$ 32,548	\$ 3,819	12%	\$ 170,807	\$ 162,740	\$ (8,067)	-5%
Grant Related Expenses	\$ 1,508	\$ -	\$ (1,508)	0%	\$ 68,782	\$ -	\$ (68,782)	0%
Bad Debt	\$ -	\$ -	\$ -	0%	\$ 4,541	\$ -	\$ (4,541)	0%
Miscellaneous	\$ 19,255	\$ 35,712	\$ 16,457	46%	\$ 120,757	\$ 178,560	\$ 57,803	32%
Professional Development	\$ 5,945	\$ 8,518	\$ 2,573	30%	\$ 44,323	\$ 42,590	\$ (1,733)	-4%
Seminars	\$ -	\$ 5,000	\$ 5,000	100%	\$ 2,580	\$ 25,000	\$ 22,420	90%
Dues	\$ 810	\$ 7,248	\$ 6,438	89%	\$ 3,526	\$ 36,240	\$ 32,714	90%
ADP Fees	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Subscriptions	\$ 4,660	\$ 710	\$ (3,950)	-556%	\$ 10,032	\$ 3,550	\$ (6,482)	-183%
Other Miscellaneous	\$ 7,840	\$ 14,236	\$ 6,396	45%	\$ 60,293	\$ 71,180	\$ 10,887	15%
Total Operating Expenses	\$ 2,788,020	\$ 3,279,350	\$ 491,330	15%	\$ 13,704,273	\$ 16,396,750	\$ 2,692,477	16%
Operating Gain/(Loss) Before Depreciation	\$ (2,575,835)	\$ (3,125,184)	\$ 549,349	18%	\$ (12,875,967)	\$ (15,625,920)	\$ 2,749,953	18%
Depreciation	\$ 216,664	\$ 216,664	\$ -	0%	\$ 1,083,320	\$ 1,083,320	\$ -	0%
Operating Gain/(Loss)	\$ (2,792,499)	\$ (3,341,848)	\$ 549,349	16%	\$ (13,959,287)	\$ (16,709,240)	\$ 2,749,953	16%
Sales Tax Levy	\$ 3,221,113	\$ 2,860,666	\$ 360,447	13%	\$ 17,039,908	\$ 14,303,330	\$ 2,736,578	19%
Federal Operating and Preventive Maintenance Assistance	\$ 1,114,703	\$ 566,744	\$ 547,959	97%	\$ 2,539,710	\$ 2,833,720	\$ (294,010)	-10%
State Operating and Preventive Maintenance Grants and Assistance	\$ -	\$ 179,536	\$ (179,536)	-100%	\$ -	\$ 897,680	\$ (897,680)	-100%
Interest Income	\$ 90,935	\$ 500	\$ 90,435	18087%	\$ 155,364	\$ 2,500	\$ 152,864	6115%
Gain/(Loss) on Assets	\$ (1,810)	\$ -	\$ (1,810)	0%	\$ 68,190	\$ -	\$ 68,190	0%
Nontransportation revenues	\$ 4,090	\$ -	\$ 4,090	0%	\$ 13,576	\$ -	\$ 13,576	0%
Total Nonoperating Revenues	\$ 4,429,032	\$ 3,607,446	\$ 821,586	23%	\$ 19,816,748	\$ 18,037,230	\$ 1,779,518	10%
Net Gain/(Loss) Before Capital Grants	\$ 1,636,532	\$ 265,598	\$ 1,370,934	-516%	\$ 5,857,460	\$ 1,327,990	\$ 4,529,470	341%
Grant Revenue Capital Assets	\$ -	\$ 1,198,906	\$ (1,198,906)	-100%	\$ -	\$ 5,994,530	\$ (5,994,530)	-100%
Net Position, End of Year	\$ 1,636,532	\$ 1,464,504	\$ 172,028	12%	\$ 5,857,460	\$ 7,322,520	\$ (1,465,060)	-20%

TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

Fixed Line	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 562,345	\$ 675,000	\$ 112,655	17%	\$ 2,664,503	\$ 3,375,000	\$ 710,497	21%
Fringe Benefits	\$ 234,318	\$ 305,928	\$ 71,610	23%	\$ 1,238,605	\$ 1,529,640	\$ 291,035	19%
Materials and Supplies	\$ 23,371	\$ 11,922	\$ (11,449)	-96%	\$ 78,322	\$ 59,610	\$ (18,712)	-31%
Services	\$ 101,212	\$ 4,626	\$ (96,586)	-2088%	\$ 121,110	\$ 23,130	\$ (97,980)	-424%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ 104,231	\$ 33,334	\$ (70,897)	-213%	\$ 438,977	\$ 166,670	\$ (272,307)	-163%
Utilities	\$ 5,830	\$ 5,888	\$ 58	1%	\$ 44,409	\$ 29,440	\$ (14,969)	-51%
Miscellaneous	\$ 516	\$ 832	\$ 316	38%	\$ 7,587	\$ 4,160	\$ (3,427)	-82%
Total Operating Expenses	\$ 1,031,823	\$ 1,037,530	\$ 5,707	1%	\$ 4,593,512	\$ 5,187,650	\$ 594,138	11%

Transit Stations								
Labor	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fringe Benefits	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Materials and Supplies	\$ -	\$ 250	\$ 250	100%	\$ 4,367	\$ 1,250	\$ (3,117)	-249%
Services	\$ -	\$ 42	\$ 42	100%	\$ -	\$ 210	\$ 210	100%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ 5,456	\$ 7,368	\$ 1,912	26%	\$ 32,034	\$ 36,840	\$ 4,806	13%
Miscellaneous	\$ -	\$ 1,666	\$ 1,666	100%	\$ 792	\$ 8,330	\$ 7,538	90%
Total Operating Expenses	\$ 5,456	\$ 9,326	\$ 3,870	41%	\$ 37,193	\$ 46,630	\$ 9,437	20%

Total Operating Expenses - Tran	\$ 1,037,279	\$ 1,046,856	\$ 9,577	1%	\$ 4,630,705	\$ 5,234,280	\$ 603,575	12%
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TARTA Statements of Revenues, Expenses and Changes in Net Position
 For the Month Ended May 31, 2023

Maintenance	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 88,991	\$ 197,160	\$ 108,169	55%	\$ 842,873	\$ 985,800	\$ 142,927	14%
Fringe Benefits	\$ 51,559	\$ 89,356	\$ 37,797	42%	\$ 428,109	\$ 446,780	\$ 18,671	4%
Materials and Supplies	\$ 295,331	\$ 195,482	\$ (99,849)	-51%	\$ 1,035,680	\$ 977,410	\$ (58,270)	-6%
Services	\$ 48,905	\$ 36,875	\$ (12,030)	-33%	\$ 192,540	\$ 184,375	\$ (8,165)	-4%
Fuel	\$ 135,257	\$ 156,750	\$ 21,493	14%	\$ 645,596	\$ 783,750	\$ 138,154	18%
Fuel Taxes	\$ 28,202	\$ 47,948	\$ 19,746	41%	\$ 102,217	\$ 239,740	\$ 137,523	57%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ 8,645	\$ 11,624	\$ 2,979	26%	\$ 47,737	\$ 58,120	\$ 10,383	18%
Miscellaneous	\$ 3,279	\$ 3,542	\$ 263	7%	\$ 18,367	\$ 17,710	\$ (657)	-4%
Total Operating Expenses	\$ 660,168	\$ 738,737	\$ 78,569	11%	\$ 3,313,119	\$ 3,693,685	\$ 380,566	10%

Maintenance - TARPS

Labor	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fringe Benefits	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Materials and Supplies	\$ 15,787	\$ 29,668	\$ 13,881	47%	\$ 77,262	\$ 148,340	\$ 71,078	48%
Services	\$ 200	\$ 6,250	\$ 6,050	97%	\$ 200	\$ 31,250	\$ 31,050	99%
Fuel	\$ 19,106	\$ 27,666	\$ 8,560	31%	\$ 99,395	\$ 138,330	\$ 38,935	28%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ 1,625	\$ 942	\$ (683)	-73%	\$ 13,092	\$ 4,710	\$ (8,382)	-178%
Miscellaneous	\$ 32	\$ 218	\$ 186	86%	\$ 395	\$ 1,090	\$ 695	64%
Total Operating Expenses	\$ 36,749	\$ 64,744	\$ 27,995	43%	\$ 190,344	\$ 323,720	\$ 133,376	41%

Total Operating Expenses - Main	\$ 696,917	\$ 803,481	\$ 106,564	13%	\$ 3,503,463	\$ 4,017,405	\$ 513,942	13%
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TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

Information Systems	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 20,044	\$ 23,112	\$ 3,068	13%	\$ 98,412	\$ 115,560	\$ 17,148	15%
Fringe Benefits	\$ 8,238	\$ 10,474	\$ 2,236	21%	\$ 49,642	\$ 52,370	\$ 2,728	5%
Materials and Supplies	\$ 23,818	\$ 25,458	\$ 1,640	6%	\$ 149,860	\$ 127,290	\$ (22,570)	-18%
Services	\$ 13,964	\$ 30,999	\$ 17,035	55%	\$ 83,266	\$ 154,995	\$ 71,729	46%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 4,079	\$ 292	\$ (3,787)	-1297%	\$ 7,175	\$ 1,460	\$ (5,715)	-391%
Total Operating Expenses	\$ 70,142	\$ 90,335	\$ 20,193	22%	\$ 388,356	\$ 451,675	\$ 63,319	14%
Total Operating Expenses - Information Systems	\$ 70,142	\$ 90,335	\$ 20,193	22%	\$ 388,356	\$ 451,675	\$ 63,319	14%

TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

Paratransit	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 192,740	\$ 240,882	\$ 48,142	20%	\$ 981,774	\$ 1,204,410	\$ 222,636	18%
Fringe Benefits	\$ 80,763	\$ 109,176	\$ 28,413	26%	\$ 473,142	\$ 545,880	\$ 72,738	13%
Materials and Supplies	\$ 343	\$ 2,418	\$ 2,075	86%	\$ 3,292	\$ 12,090	\$ 8,798	73%
Services	\$ 128,490	\$ 255,167	\$ 126,677	50%	\$ 845,507	\$ 1,275,835	\$ 430,328	34%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ 44,670	\$ 26,666	\$ (18,004)	-68%	\$ 183,431	\$ 133,330	\$ (50,101)	-38%
Utilities	\$ 6,172	\$ 5,414	\$ (758)	-14%	\$ 30,441	\$ 27,070	\$ (3,371)	-12%
Miscellaneous	\$ -	\$ 1,084	\$ 1,084	100%	\$ 1,089	\$ 5,420	\$ 4,331	80%
Total Operating Expenses	\$ 453,179	\$ 640,807	\$ 187,628	29%	\$ 2,518,677	\$ 3,204,035	\$ 685,358	21%
Mobility Specialist								
Labor	\$ 3,428	\$ 11,974	\$ 8,546	71%	\$ 14,840	\$ 59,870	\$ 45,030	75%
Fringe Benefits	\$ 1,374	\$ 5,430	\$ 4,056	75%	\$ 5,442	\$ 27,150	\$ 21,708	80%
Materials and Supplies	\$ 151	\$ 2,708	\$ 2,557	94%	\$ 1,372	\$ 13,540	\$ 12,168	90%
Services	\$ -	\$ 3,542	\$ 3,542	100%	\$ -	\$ 17,710	\$ 17,710	100%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ 562	\$ 562	100%	\$ -	\$ 2,810	\$ 2,810	100%
Total Operating Expenses	\$ 4,953	\$ 24,216	\$ 19,263	80%	\$ 21,654	\$ 121,080	\$ 99,426	82%
Total Operating Expenses - Paratransit	\$ 458,132	\$ 665,023	\$ 206,891	31%	\$ 2,540,331	\$ 3,325,115	\$ 784,784	24%

TARTA Statements of Revenues, Expenses and Changes in Net Position
 For the Month Ended May 31, 2023

Customer Service	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 50,005	\$ 56,596	\$ 6,591	12%	\$ 227,513	\$ 282,980	\$ 55,467	20%
Fringe Benefits	\$ 20,780	\$ 25,650	\$ 4,870	19%	\$ 111,156	\$ 128,250	\$ 17,094	13%
Materials and Supplies	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Services	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Total Operating Expenses	\$ 70,785	\$ 82,246	\$ 11,462	14%	\$ 338,669	\$ 411,230	\$ 72,561	18%
Total Operating Expenses - Customer Service	\$ 70,785	\$ 82,246	\$ 11,462	14%	\$ 338,669	\$ 411,230	\$ 72,561	18%

TARTA Statements of Revenues, Expenses and Changes in Net Position
 For the Month Ended May 31, 2023

Microtransit	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Variance	YTD Budget Variance %
Labor	\$ 36,850	\$ 37,080	\$ 230	1%	\$ 133,366	\$ 185,400	\$ 52,034	28%
Fringe Benefits	\$ 15,969	\$ 16,806	\$ 837	5%	\$ 56,947	\$ 84,030	\$ 27,083	32%
Materials and Supplies	\$ -	\$ -	\$ -	0%	\$ 1,305	\$ -	\$ (1,305)	0%
Services	\$ 320	\$ 3,500	\$ 3,180	91%	\$ 320	\$ 17,500	\$ 17,180	98%
Fuel	\$ 36	\$ 2,834	\$ 2,798	99%	\$ 181	\$ 14,170	\$ 13,989	99%
Miscellaneous & Rent	\$ 7,557	\$ 12,500	\$ 4,943	40%	\$ 39,737	\$ 62,500	\$ 22,763	36%
Total Operating Expenses	\$ 60,731	\$ 72,720	\$ 11,989	16%	\$ 231,857	\$ 363,600	\$ 131,743	36%
			\$ -					

TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

Personnel	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 19,944	\$ 25,334	\$ 5,390	21%	\$ 97,115	\$ 126,670	\$ 29,555	23%
Fringe Benefits	\$ 35,084	\$ 29,814	\$ (5,270)	-18%	\$ 160,597	\$ 149,070	\$ (11,527)	-8%
Materials and Supplies	\$ 5,619	\$ 2,916	\$ (2,703)	-93%	\$ 7,401	\$ 14,580	\$ 7,179	49%
Services	\$ 26,572	\$ 9,998	\$ (16,574)	-166%	\$ 54,427	\$ 49,990	\$ (4,437)	-9%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ 5,334	\$ 5,334	100%	\$ -	\$ 26,670	\$ 26,670	100%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 6,008	\$ 7,084	\$ 1,076	15%	\$ 22,833	\$ 35,420	\$ 12,587	36%
Total Operating Expenses	\$ 93,226	\$ 80,480	\$ (12,746)	-16%	\$ 342,372	\$ 402,400	\$ 60,028	15%
Total Operating Expenses - Personnel	\$ 93,226	\$ 80,480	\$ (12,746)	-16%	\$ 342,372	\$ 402,400	\$ 60,028	15%

TARTA Statements of Revenues, Expenses and Changes in Net Position
 For the Month Ended May 31, 2023

Safety & Training	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Variance	YTD Budget Variance %
Labor	\$ 14,457	\$ 12,236	\$ (2,221)	-18%	\$ 45,743	\$ 61,180	\$ 15,437	25%
Fringe Benefits	\$ 5,987	\$ 5,546	\$ (441)	-8%	\$ 21,624	\$ 27,730	\$ 6,106	22%
Services	\$ 23,891	\$ 11,250	\$ (12,641)	-112%	\$ 133,360	\$ 56,250	\$ (77,110)	-137%
Miscellaneous	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Total Operating Expenses	\$ 44,335	\$ 29,032	\$ (15,303)	-53%	\$ 200,726	\$ 145,160	\$ (55,566)	-38%
			\$ -					

TARTA Statements of Revenues, Expenses and Changes in Net Position
 For the Month Ended May 31, 2023

Planning	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 8,977	\$ 9,812	\$ 835	9%	\$ 44,443	\$ 49,060	\$ 4,617	9%
Fringe Benefits	\$ 3,663	\$ 4,446	\$ 783	18%	\$ 21,809	\$ 22,230	\$ 421	2%
Materials and Supplies	\$ -	\$ 416	\$ 416	100%	\$ -	\$ 2,080	\$ 2,080	100%
Services	\$ -	\$ 59,166	\$ 59,166	100%	\$ 37,064	\$ 295,830	\$ 258,766	87%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ 500	\$ 500	100%	\$ 994	\$ 2,500	\$ 1,506	60%
Total Operating Expenses	\$ 12,640	\$ 74,340	\$ 61,700	83%	\$ 104,310	\$ 371,700	\$ 267,390	72%

TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

Administrative	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fringe Benefits	\$ 154	\$ -	\$ (154)	0%	\$ 154	\$ -	\$ (154)	0%
Materials and Supplies	\$ 2,866	\$ 6,668	\$ 3,802	57%	\$ 10,140	\$ 33,340	\$ 23,200	70%
Services	\$ 3,474	\$ 12,333	\$ 8,859	72%	\$ 48,719	\$ 61,665	\$ 12,946	21%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ 1,334	\$ 1,334	100%	\$ -	\$ 6,670	\$ 6,670	100%
Utilities	\$ 1,000	\$ 1,312	\$ 312	24%	\$ 3,095	\$ 6,560	\$ 3,465	53%
Miscellaneous	\$ 1,313	\$ 3,038	\$ 1,725	57%	\$ (0)	\$ 15,190	\$ 15,190	100%
Total Operating Expenses	\$ 8,808	\$ 24,685	\$ 15,877	64%	\$ 62,107	\$ 123,425	\$ 61,318	50%

Office of the CEO

Labor	\$ 23,658	\$ 25,466	\$ 1,808	7%	\$ 91,467	\$ 127,330	\$ 35,863	28%
Fringe Benefits	\$ 9,844	\$ 11,542	\$ 1,698	15%	\$ 35,140	\$ 57,710	\$ 22,570	39%
Materials and Supplies	\$ 111	\$ 1,162	\$ 1,051	90%	\$ 145	\$ 5,810	\$ 5,665	97%
Services	\$ -	\$ 2,084	\$ 2,084	100%	\$ 40	\$ 10,420	\$ 10,380	100%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 3,421	\$ 11,052	\$ 7,631	69%	\$ 49,554	\$ 55,260	\$ 5,706	10%
Total Operating Expenses	\$ 37,033	\$ 51,306	\$ 14,273	28%	\$ 176,346	\$ 256,530	\$ 80,184	31%

Accounting

Labor	\$ 47,113	\$ 50,666	\$ 3,553	7%	\$ 220,733	\$ 253,330	\$ 32,597	13%
Fringe Benefits	\$ 19,929	\$ 22,966	\$ 3,037	13%	\$ 94,185	\$ 114,830	\$ 20,645	18%
Materials and Supplies	\$ 346	\$ 11,486	\$ 11,140	97%	\$ 4,848	\$ 57,430	\$ 52,582	92%
Services	\$ 58,954	\$ 78,790	\$ 19,836	25%	\$ 217,024	\$ 393,950	\$ 176,926	45%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ 3,800	\$ 3,800	100%	\$ 3,173	\$ 19,000	\$ 15,827	83%
Total Operating Expenses	\$ 126,343	\$ 167,708	\$ 41,365	25%	\$ 539,962	\$ 838,540	\$ 298,578	36%

Total Operating Expenses - Administration & Finance	\$ 172,184	\$ 243,699	\$ 71,515	29%	\$ 778,415	\$ 1,218,495	\$ 440,080	36%
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TARTA Statements of Revenues, Expenses and Changes in Net Position
For the Month Ended May 31, 2023

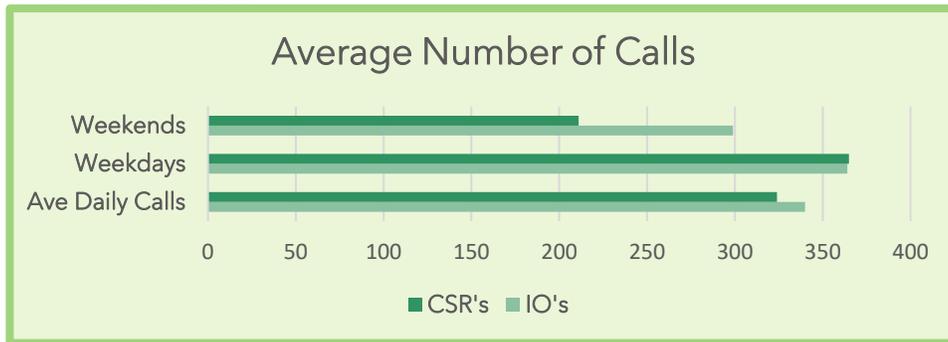
Communications	May Actual	May Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 22,773	\$ 25,584	\$ 2,811	11%	\$ 113,451	\$ 127,920	\$ 14,469	11%
Fringe Benefits	\$ 9,698	\$ 11,596	\$ 1,898	16%	\$ 55,673	\$ 57,980	\$ 2,307	4%
Materials and Supplies	\$ 29,750	\$ 19,416	\$ (10,334)	-53%	\$ 130,585	\$ 97,080	\$ (33,505)	-35%
Services	\$ 421	\$ 31,666	\$ 31,245	99%	\$ 192,209	\$ 158,330	\$ (33,879)	-21%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 607	\$ 2,042	\$ 1,435	70%	\$ 8,796	\$ 10,210	\$ 1,414	14%
Total Operating Expenses	\$ 63,248	\$ 90,304	\$ 27,056	30%	\$ 500,714	\$ 451,520	\$ (49,194)	-11%
Total Operating Expenses - Communications	\$ 63,248	\$ 90,304	\$ 27,056	30%	\$ 500,714	\$ 451,520	\$ (49,194)	-11%



Phone Stats:

	TARTA IOs	TARPS CSRs
Total Calls	10,411	9,724
<i>Difference from May</i>	+33 <i>(+.3%)</i>	-644* <i>(-7%)</i>
Lost Calls	410	320
% Lost Calls	4%	3%

*CSRs handle Flex calls



YSBP as of June 30:
 Digital Passes - 901 (+394)
 Physical Passes - 350 (+259)
 Total - 1,251



Ridership Stats:

	TARTA Fixed**	Flex Riders	Flex Trips	TARPS Riders*	TARPS Trips*
Total Rides	140,449	2,701	2,526	21,029	15,739
<i>Difference from May</i>	-3,000 <i>(-2%)</i>	+202 <i>(+8%)</i>	+145 <i>(+6%)</i>	+3,051 <i>(+17%)</i>	-706 <i>(-4%)</i>
June 2022	183,754	n/a	n/a	20,243	18,438
Weekday Average	5458	n/a	100	n/a	717

*Includes TARPS, BW, MN, CTW (64.86% TARPS)

** Based on manual reporting by drivers

Fixed Route Top Performers

Route #	June Riders	<i>Difference from May</i>	Weekday Average
5	13,926	+2037 (+1%)	542
2	13,905	-33 (-0.2%)	553
31	12,907	-824 (-6%)	519
19	12,778	+327 (+3%)	506

Special Events Transportation:	Total Riders
July 10: Muddy Shuttle	97
July 11: Glass City Metropark Outdoor Expo	38
July 24: Muddy Shuttle	78

ADA Applications - TARPS

	New	Recert	Baby & Me
Totals	20 <i>(+47 temp)</i>	27	12
<i>Difference from May</i>	-4	+18	+6

*ADA team has been short-staffed since April 2023

Reduced Fare Applications - June

Received	57
Completed	53 (93%)
Pending	4



Ridership by Area January ~ June 2023

Fixed Route Lines		Riders	Pickup Zipcode	TARPS and Call A Ride	
Route	Description			City	Trips
5	Flower Hospital/ Walmart via Dorr	74,199	43615	Toledo/Ottawa Hills/Sylvania Township	13,340
31	UTMC or Maumee via Glendale	73,708	43614	Toledo	12,443
2	Flower Hospital via Toledo Hospital	72,274	43607	Toledo	10,668
19	Franklin Park Mall via Cherry/ Sylvania Ave	61,548	43606	Toledo/Ottawa Hills	7,058
14	Hollywood Casino/East Broadway	47,742	43537	Maumee	6,897
22	Franklin Park Mall/ UT Campus/Bancroft	40,994	43613	Toledo	5,948
32	Holland/Spring Meadows via South/Airport	40,712	43612	Toledo	5,676
17	Miracle Mile-LeGrange/Bennett or Eleanor	39,631	43623	Sylvania Township/Toledo	5,565
15	Meijer Alexis via Suder or Summit	38,134	43604	Toledo	4,946
26	Miracle Mile via Berdan or Lewis	37,372	43560	Sylvania	4,524
10L	Rossford Meijer/Amazon via Hollywood Casino	36,198	43609	Toledo	4,071
16	Meijer Alexis via Manhattan	34,945	43608	Toledo	3,338
27	Walmart or South Ave via Nebraska or Hill	34,792	43605	Toledo/Oregon/Northwood	3,219
20	Franklin Park Mall or Meijer via Central Ave	31,777	43611	Toledo	2,409
12	Birmingham via Main/Starr/Front	29,514	43620	Toledo	1,992
34	UTMC via western/Detroit/Byrne	25,164	43617	Sylvania Township/Toledo	1,000
3	Franklin Park Mall/ VA Clinic Crosstown	12,086	43610	Toledo	679
33	UTMC Via Indiana/Junction/Arlinton (new 3/26)	10,691	43460	Rossford	648
52	Franklin Park Mall-Secor	5,622	43528	Sylvania/Holland	350
51	Franklin Park Mall-Talmadge	3,949	43566	Waterville	189
28	UT-Indian and Oakwood (ended 3/25)	3,124	43616	Toledo/Oregon	136
			43551	Rossford/Perrysburg	96
			43619	Toledo/Oregon/Northwood	57
			43659	Toledo	-
		754,176			95,249



June Flex Facts:

- 49.49% bookings were done through the TARTA Flex app. (vs Customer Service agents or the Web)
- 10.06% bookings "on demand" aka 30-minute window for pick up (vs prebooked) Down from 15.53% in May.
- 82.56% average Met Demand (TARTA was able to provide a quote for a ride, whether or not the rider accepted) Down slightly from 84.92% in May.
- Web-booking option (produced 107 requests with 58 completed rides in June - up from 3 in May.(introduced in May)

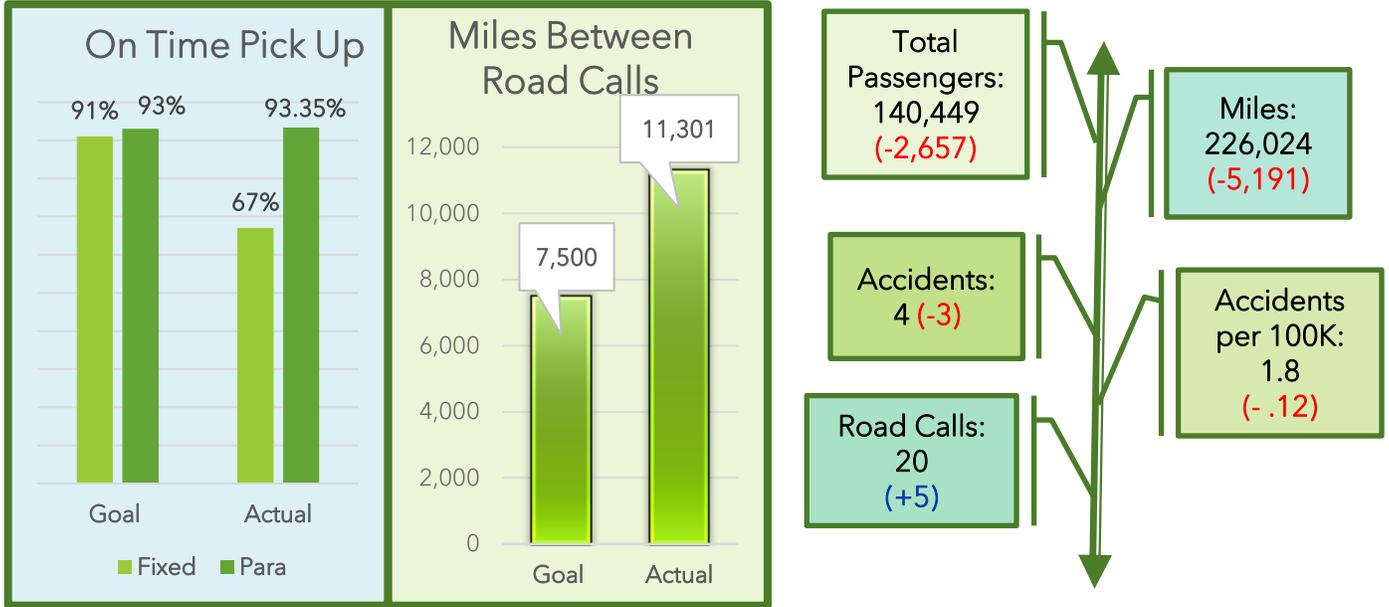
Flex Records!

Highest **daily** completed trips (riders) : 120 (on June 30)
 Highest **weekly** completed trips(riders): 639 (week of June 5)
 Highest **weekly** requests made: 1,117 (week of June 5)

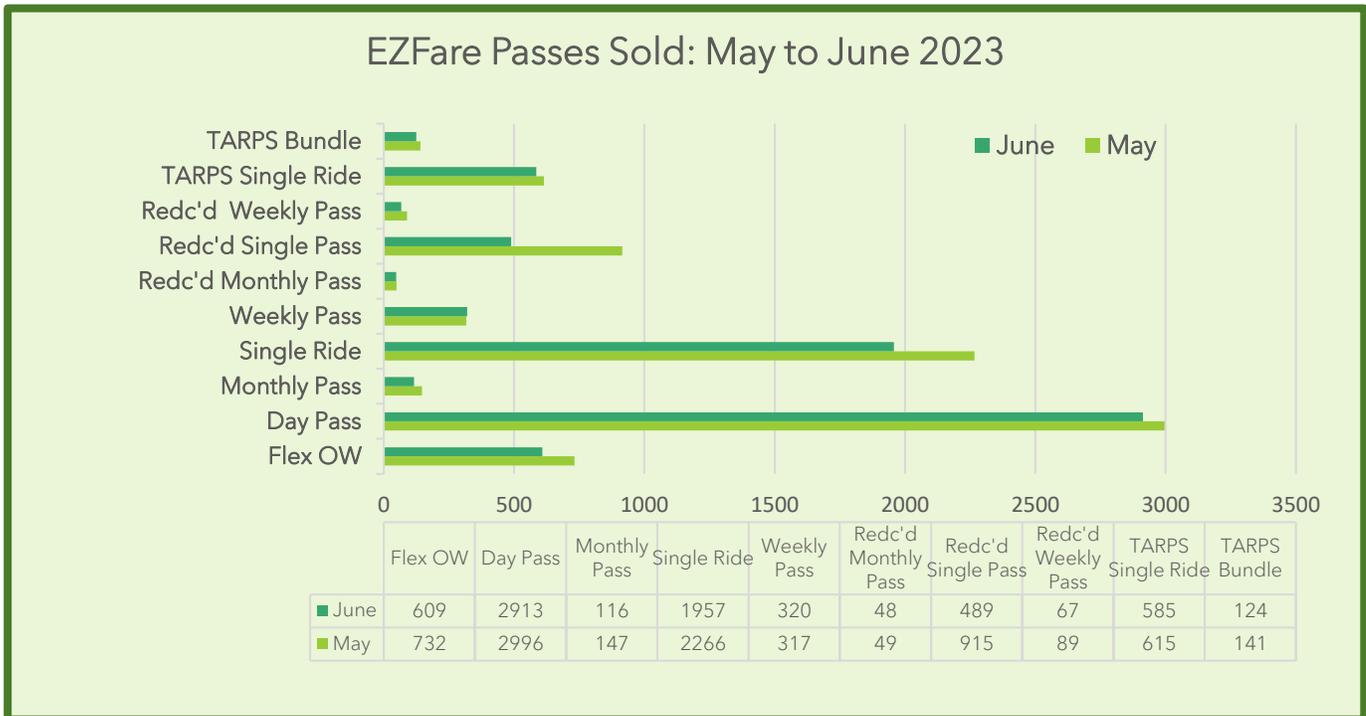
Total Flex Accounts To Date: 2,025 (+306 in June)
 Total App installs To Date: 1,740(+312 in June)



Operations ~ Fixed:

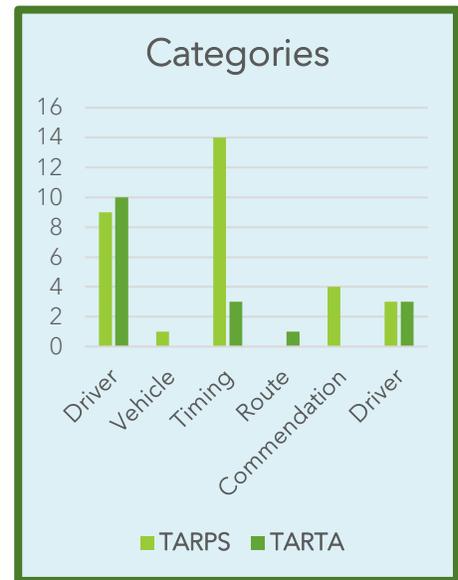
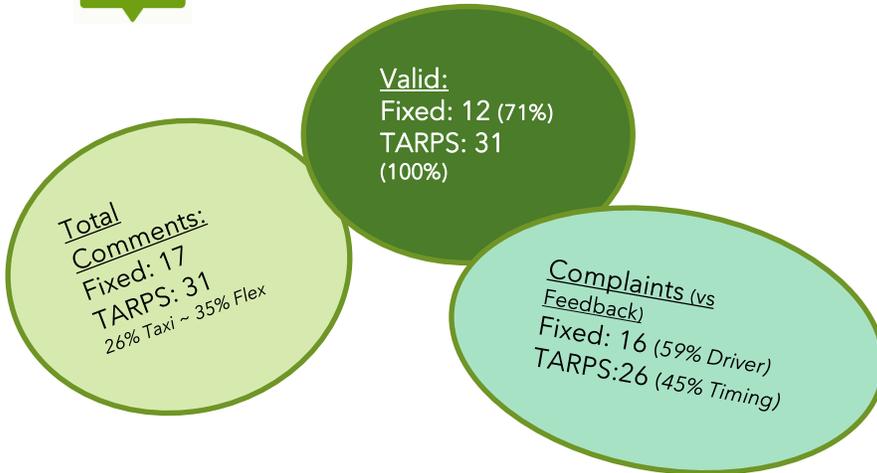


EZFare Passes:



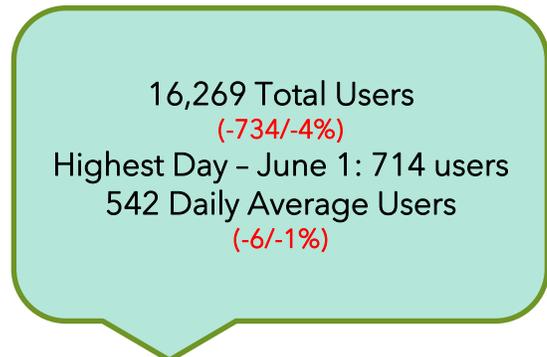
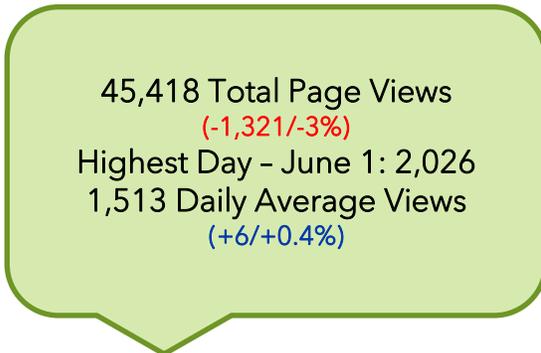


Complaints/Feedback:



Website:

(+ / - last month)



Social Media Impacts:

(+ / - last month)

	59 Total Posts (+20/+51%)	11,800 Impressions* (+5,780/+96%)	517 Engagements** (+307/+146%)	38 Post Link Clicks (+15/+65%) 10 New Followers
	52 Total Posts (+12/+30%)	2,440 Impressions (+70/+3%)	1,950 Engagements (+270/+16%)	73 Post Link Clicks (-22/-23%) 15 New Followers
	44 Total Posts (+5/+13%)	3,810 Impressions (+580/+18%)	332 Engagements (+78/+31%)	10 New Followers
	31 Total Posts (+2/+7%)	3,770 Impressions (-520/-12%)	473 Engagements (+30/+7%)	261 Post Link Clicks (+84/+47%) 8 New Followers

Note: Social Media Impacts are now based on data and reports we obtain via our subscription with Meltwater.

*Impression= Total number of times the media object has been seen

**Engagement= Total number of times users liked, commented, and saved the posts



Marketing – Paid Ads:

- Email Outreach:
 - June 1: Youth Summer Blast Pass Open Rate 25%/Click Rate 2%
 - June 6: Muddy Shuttle Open Rate 20%/Click Rate 1%
 - June 14: Newsletter Open Rate 23%/Click Rate 1%
- Paid Advertisements:
 - Maumee Mirror
 - Bi-Weekly Half page (Flex)
 - Ottawa Hills Stroll
 - June Quarter page (Flex)
 - Sojourner’s Truth
 - Weekly Half page (Hiring)
 - Sylvania Advantage
 - Bi-Weekly Half page (Flex)
 - Toledo.com
 - TARTA Flex
 - Toledo Journal
 - Bi-Weekly Half page (Hiring)
 - Toledo Streets
 - Monthly Full page (General Services)



Media Coverage Report from HART

*UVM = Unique visitors per month for online posts (approximate number of people who have had the opportunity to be exposed to the story/article)

Date	What	Where	UVM*
6/1/23	TARTA Hosts a Graduation Ceremony for 22 New Drivers	The Sojourner’s Truth	3,917
6/6/23	Muddy Shuttle boarding in Oregon for select home games	The Press Newspaper	4,129
6/8/23	TARTA offers Youth Summer Blast Pass	Holland-Springfield Journal	183
6/14/23	Notice to Bidders - TARTA Central Campus Bus Washing System Project	La Prensa Newspaper	5,354
6/23/23	8 electric buses joining TARTA fleet, agency secures \$9M	The Toledo Blade	455,023
6/26/23	TARTA offering \$3 roundtrip rides for July 1 fireworks	WTVG-TV	849,409
6/29/23	TARTA Provides Special Event Service To, From Fireworks in the 419	The Sojourner’s Truth	2,911
6/29/23	Comprehensive Infrastructure Improvements Coming to Junction and Uptown	The Sojourner’s Truth	2,911
6/29/23	TARTA to provide transportation for downtown Toledo Fireworks	Point and Shoreland Journal	n/a
6/29/23	TARTA to provide transportation for...	Holland-Springfield Journal	n/a

Date	What	Where	UVM*
6/30/23	New TARTA Electric Bus Fleet and Charging Stations Get \$9 Million Federal Boost; Rep. Marcy Kaptur (D-OH) News Release	OCLC	n/a
6/30/23	New TARTA Electric Bus Fleet and Charging Stations Get \$9 Million Federal Boos	House.gov	n/a



Community Events/Press Conferences/ Special Events

- June 10 - Muddy Shuttle Special Events Transportation (97 Riders total)
- June 11 - Glass City Metropark Outdoor Expo - Special Events Transportation from the Docks (38 Riders total)
- June 16 - Jeep Fest Press Conference - Wrapped TARTA Bus
- June 24 - Muddy Shuttle Special Events Transportation (78 Riders total)
- June 27 - Clean Buses East Conference - COO Charles Odimgbe, Panelist: Plans, Priorities & Strategies
- June 30 - Press Conference with Representative Marcy Kaptur - \$9M Federal Funds/Electric Zero-Emission Buses



Public Meetings

June 7 & 8 - Employee Town Halls



Hub of Hope Events

- June 5 - CareSource
- June 5 - Lucas County Public Library Ready to Read (on bus)
- June 7 - Street Outreach (Zepf Center)
- June 13 - Cherry Street Mission
- June 21 - Mercy Health Screenings
- June 28 - Lutheran Social Services



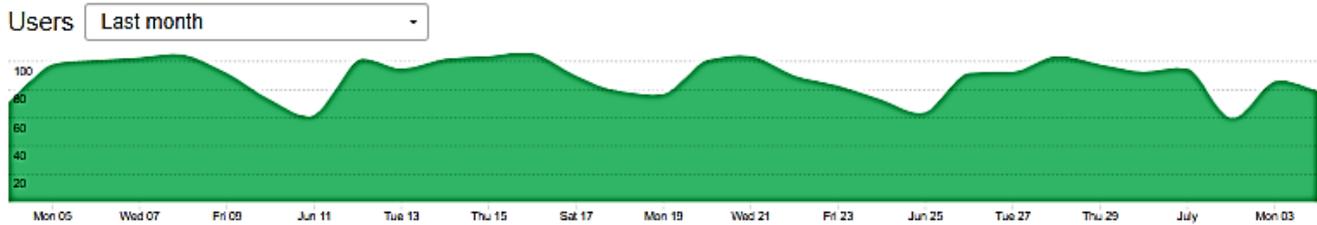
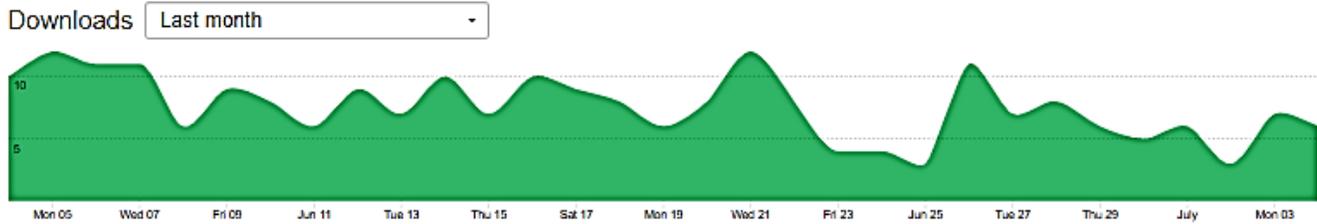


Transit Apps

Note: TARTA's contract with PassioGo ended February 28. Beginning in March, the app SPOT will be introduced to our riders.

As of July 1, 2023 for June:

	Yesterday	Last 7 days	Last 4 weeks
Downloads	6 -14.29%	41 -16.33%	215
Users	79 -15.05%	310 +4.38%	747
Sessions	386 +5.46%	2,365 +3.41%	9,939
Sessions / users	4.886 +24.15%	7.629 -0.93%	13.305



Most Popular Lines Viewed

Line	Views 	Clicks
5 05 Flower Hospital via Dorr St.	3,323	266
19 19 Franklin Park Mall via Sylvania Ave	3,263	476
34 34 UTMC via Western / Detroit / Byrne	3,125	102
31G 31g Maumee via Glendale	3,123	209
2 02 Flower Hospital via Monroe St.	3,047	239
31H 31h Maumee via Broadway / Heatherdowns	3,026	312
32H 32 Holland / Spring Meadows via S / Airport	2,987	186
26D 26d Miracle Mile via Douglas	2,913	316
22 22 Franklin Park Mall via Bancroft	2,899	226
33 33 UTMC via Indiana / Junction / Detroit	2,776	322
20M 20m Central Meijer via Central / Collingwood	2,554	137
26L 26l Miracle Mile via Lewis	2,526	306
17B 17b Miracle Mile via Lagrange / Bennett	2,497	153
17E 17e Miracle Mile via Lagrange / Eleanor	2,455	155
31C 31c UTMC via Glendale	2,378	136
27N 27n South / Reynolds via Nebraska	2,362	111
20F 20f Franklin Park via Central / Franklin	2,317	85
3 03 Franklin Park Mall via VA Clinic	2,315	180
27H 27h Central Walmart via Hill	2,251	82
2C 2c Franklin Park Mall via Monroe St.	1,977	101
10L 10l Rossford Meijer via Amazon Rossford	1,875	183
5C 5c UT via Dorr St.	1,826	62
16 16 Meijer Alexis via Manhattan	1,595	189
14 14 Hollywood Casino / East Broadway	1,573	164
52 52 Franklin Park Mall via Tremainsvill	1,544	40
12 12 Birmingham via Main / Starr / Front	1,187	127
15A 15a Meijer Alexis via Suder	995	98
15E 15 E Meijer Alexis via Summit	962	63
51 51 Franklin Park Mall via Talmadge	841	33