

DATE: October 9, 2024
TIME: 5:30 PM - 6:45 PM
FACILITATOR: Susan Gettum

LOCATION: Mott Library - Community Room A

**Committee Mission** - The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the prospective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA's services within their own community.

## **AGENDA**

- Introduction of TARTA staff present Susan
- One-Word Check-In (ice breaker) Sara Soper
- Quick Update from Communications Team
  - o TARPS rebranding
  - o New TARTA website update
- Focus on Fixed Routes and Services Ken Schumaker
- New Business (time permitting)
- Set Next Meeting Date:
  - o Do we want to set dates for 2025 in advance?

Please notify Susan Gettum at sgettum@tarta.com or 419-245-5235 if you require special assistance.

## How to get to the Mott Library 1010 Dorr Street, Toledo:

- o By TARTA Fixed Route #5
- o By TARPS or Flex Call 419-382-9901 to book ride or use TARTA Flex App
- o By Bicycle bike racks available
- o By private vehicle free parking available

1127 West Central Avenue, P.O. Box 792 Toledo, Ohio 43697-0792 P: 419.243.7433 | F: 419.243.8588

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