



TOLEDO AREA REGIONAL TRANSIT AUTHORITY  
130 Knapp Street, Toledo, Ohio 43604

BOARD OF TRUSTEES MEETING  
2/15/2024 | 4:00 p.m.

[ZOOM LINK FOR THE PUBLIC](#)

### AGENDA

1. Call to order
2. Roll call
3. Approval of the minutes of the previous meeting, January 18, 2024
4. Public comments - Andy Cole  
Reminder of Public Comment Guidelines
  - Each speaker must sign in prior to the start of the meeting.
  - Public comment is limited to 3 minutes per person or 5 minutes per group, per meeting.
  - Public comment may also be provided in writing until 12:00 p.m. on the date of the scheduled board meeting and should be emailed to Andy Cole at [acole@tarta.com](mailto:acole@tarta.com).
  - Please contact Andy Cole at [acole@tarta.com](mailto:acole@tarta.com) or 419-245-5213 about providing comments at TARTA Board meetings, if special accommodations are needed to attend the meetings or with any questions.
5. Report from the Governance Committee - Lou Thomson, Chair
  - a. Proposed Changes and Updates to TARTA Bylaws - Stephan Hartman, General Counsel
6. Report from the Finance Committee - W.L. Perryman, Chair
7. Report from the Strategic & Operational Planning Committee - Kendra Smith, Vice President
  - a. Setting New TARTA Success Goals & Evaluation Process for 2024 to 2026 -Mark Aesch, TransPro Consulting

8. Consideration of pending resolutions or motions

Resolution No. 03-24, *AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMTE CONSTRUCTION FOR THE TRANSIT HUB RESTROOM RENOVATION* – Rick Bailey, Chief Customer Experience & Mobility Officer

Resolution No. 04-24, *AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMTE CONSTRUCTION FOR THE CENTRAL AVENUE HEDQUARTERS RESTROOM RENOVATION* – Rick Bailey, Chief Customer Experience & Mobility Officer

Resolution No. 05-24, *AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SERVICE CONTRACT WITH REMIX BY VIA TO PROVIDE A PLANNING SOFTWARE* – Rick Bailey, Chief Customer Experience & Mobility Officer

Resolution No. 06-24, *AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH VIA BY RIVER NORTH TRANSIT, LLC FOR SUPPLEMENTAL PARATRANSIT SERVICE* – Rick Bailey, Chief Customer Experience & Mobility Officer

Resolution No. 07-24, *AUTHORIZING TO AMEND THE PROCURMENT MANUAL TO COMPLY WITH THE OHIO REVISED CODE FOR THE PURCHASE OF GOODS AND SERVICES* – Sophie Giviyon, CFO

Resolution No. 08-24, *AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SOFTWARE MAINTENANCE AGREEMENT FOR YEAR 2024 COVERING PLANNING, PARATRANSIT, OPERATIONS AND PAYROLL* – Sophie Giviyon, CFO

Resolution No. 09-24, *CEO EMPLOYMENT CONTRACT ADDENDUM* – Stephen Hartman, General Counsel

Resolution No. 10-24 – *AMENDING RESOLUTUION NO. 1-70 AND ITS SUCCESSORS BYLAWS OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY* – Stephen Hartman, General Counsel

9. Reports from Officers

- Secretary-Treasurer
- Chief Executive Officer
- Vice President
- President

10. Reports and communications from Board Trustees

11. Other business

12. Designation of the next Board meeting - March 21, 2024

13. Adjourn

For questions, additional information regarding the TARTA Board of Trustees or if you require special assistance, please contact Alex Huffaker, Executive Assistant to the CEO at [ahuffaker@tarta.com](mailto:ahuffaker@tarta.com) or 419.245.5223.



TOLEDO AREA REGIONAL TRANSIT AUTHORITY  
BOARD OF TRUSTEES MEETING  
130 KNAPP STREET, TOLEDO, OHIO 43604

JANUARY 18, 2024 | 4:00 P.M.

MINUTES

**Call to Order** – At 4:01 p.m. President Mary Morrison called the meeting to order.

**Roll Call**

Trustees Present: Joel Beren, Valerie Fatica, Michael Hart, Katie Hunt-Thomas, Mary Morrison, W. L. Perryman, Kendra Smith, Lou Thomson and Kevin Weeks.

Trustees Absent: Heather Baker, Kelsie Hoagland, Pat McKinstry and Kathy Selking.

Officers Present: Laura Koprowski – CEO, Sophie Giviyon – Secretary/Treasurer, Stephen Hartman – General Counsel

**Approval of Previous Meeting Minutes**

A ***motion*** was made by Lou Thomson and ***seconded*** by Kevin Weeks to approve the minutes of the December 14, 2023, Board of Trustees meeting. The motion passed unanimously.

**Public Comments** – There were none.

**Presentations**

TARTA Flex Service: One Year in Review – Susan Gettum, Chief of Staff, Gary Doran, Mobility Planner & Scheduler, Fran Miller, Lead Transportation Supervisor, Jessica Rood, Customer Care Manager. The presentation was included in the board packet.

Oregon Service Launch – Rick Bailey, Chief Customer Experience & Mobility Officer. The presentation was included in the board packet.

Annual Review of the TARTA Board of Trustees Conflict of Interest Policy – Laura Koprowski, CEO, Stephen Hartman, General Counsel.

Stephen shared the small adjustments to the existing policy and asked all Board members to sign the revised conflict of interest statement.

All items were recommended to the Board.

### **Finance Committee**

The committee met on 01-11-24 and reviewed two resolutions. Resolution No. 01-24 to provide a fare free day on Ohio Loves Transit Day and Resolution No. 02-24 a contract for creative services with Hart Inc.

The resolutions were recommended to the Board.

### **Strategic & Operational Planning Committee**

The committee met on 01-11-24 and discussed an update from the Wendel team regarding the Transit Center site assessment. Additionally, the committee received an update about the fixed route electric vehicle order. The committee also received an update about the Paratransit Service Assessment along with a brief update about the Walleye and Muddy Shuttle for 2024.

Susan Gettum, Chief of Staff, provided a brief update on behalf on the Customer Advisory Committee (C.A.C.). She shared that the committee reviewed the expansion into Oregon, customer service surveys and partnering with the Ability Center for a training day. She mentioned that she provided an update about 1 year of TARTA Flex.

### **Resolutions**

A ***motion*** was made by Michael Hart and ***seconded*** by Kendra Smith to adopt *Resolution No. 01-24 - AUTHORIZING A NO FARE DAY ON OHIO LOVES TRANSIT DAY, FEBRUARY 13, 2024*. The motion passed unanimously.

A ***motion*** was made by Michael Hart and ***seconded*** by Mary Morrison to adopt *Resolution No. 02-24 - AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SERVICE CONTRACT WITH HART INC. TO PERFORM CREATIVE SERVICES*. The motion passed unanimously.

### **Secretary-Treasurer Report**

Sophie Giviyan provided a brief presentation regarding the Interest revenue from Fiscal Year 2023. She continued with her report mentioning that payroll expenses in November are over budget due to multiple vacant positions. Healthcare expenses exceeded the budget for the month as a result of HTPO conducting a reconciliation during which they identified underbilling issues on their part. Professional development is over budget due to the Board of Trustees retreat. November sales tax was \$3.412 million dollars whereas December sales tax was \$3.480 million dollars.

### **Chief Executive Officer Report**

Laura Koprowski shared a brief presentation to share TARTA's new vision and success goals as well as to share that the agency will be developing 4 or 5 organizational values. Laura mentioned that she would provide the rest of her report and updates in writing to the board after the meeting.

### **Vice President Report**

Nothing to report.

**President Report**

President Mary Morrison reminded the Board that there will be a second board retreat in March 2024.

**Reports and Communications from Trustees**

Lou Thomson shared that the Governance committee will be meeting in February to review the updates to the TARTA Bylaws. Mary Morrison encouraged all Board members to attend.

**Any and All Other Business****Meeting Calendar**

The Next regularly scheduled TARTA Board of Trustees meeting will take place on Thursday, February 15, 2024 at 4:00 p.m. in the Conference Room at 130 Knapp Street.

**Adjournment**

The meeting was adjourned at 5:23 p.m.

**Certificate of Compliance**

I hereby certify that all members of the Board of Trustees were given notice of the foregoing in person, by telephone, mail, or email more than 48 hours before the meeting.

Sophie Giviyani-Kermani  
Secretary-Treasurer

**Adopted:**

---

Sophie Giviyani-Kermani  
Secretary-Treasurer

---

Mary Morrison  
President

### Article III

#### Officers

##### Section 8 – Secretary-Treasurer

- (a) The Secretary-Treasurer shall not be a member of the Board. The Secretary-Treasurer shall be ~~the Chief Financial Officer of TARTA appointed by and serve at the pleasure of the Board~~, and shall receive such compensation, ~~if any~~, as the Board shall provide ~~for fulfilling the duties of Secretary-Treasurer~~.
- (b) The ~~Chief Financial Officer of TARTA, who shall serve as Secretary-Treasurer of the Board~~ shall also be the fiscal officer of TARTA, shall be hired by and serve at the pleasure of the CEO.
- ...
- (j) The Secretary-Treasurer, ~~or their designee in their absence from a meeting~~, shall be Secretary to all committees, and when directed by the Chairman of any Committee, shall cause minutes of each meeting to be kept.

##### Section 9 – Assistants to Officers

The Board may appoint from time to time such assistants to officers as the Board deems appropriate. An Assistant Officer may perform any and all of the duties as are specified that only such officer may have and perform. An assistant officer shall perform such duties and discharge such responsibilities as the Board from time to time may require. The Board may, ~~but need not~~, also require that an assistant officer provide a surety bond as heretofore required by the Secretary-Treasurer.

### ARTICLE III

#### Officers

##### Section 4 – Removal

~~All officers~~ The President and Vice President shall serve at the pleasure of the Board and shall be subject to removal by the Board at any time upon Motion of a Member, properly Seconded and a vote of two-thirds of the quorum then present.

### ARTICLE IV

#### Meetings

##### Section 3 – Meetings

Regular meetings of the Board shall generally be held at least once each calendar month unless provided otherwise by a majority vote of the quorum of the Board. Notice of the date, time and place of said meetings will be placed on the TARTA website and social media at least ~~24~~<sup>72</sup> hours in advance.

Formatted: Left

## ARTICLE VI

### Committees

#### Section 1 – Standing Committees

The President may appoint members of the Board to the following Standing Committees for an indefinite term and designate one of the members thereof as Chairman. In the absence of the Chairman, a temporary Chairman shall be selected by majority vote of the members present.

1. Governance
2. Strategic & Operational Planning
3. Finance
4. Policy

The President shall be an *ex-officio* member of each committee.

#### Section 4 – Advisory Board and Committees

The Board may maintain and from time to time name the members of an advisory board consisting of residents and/or Board Members. The President shall designate a Chairman of such advisory board. The Board may also from time to time establish committees of such advisory board composed of such members of said advisory board as shall be designated by the President of the Board, and the President shall also designate one of the members of each committee as Chairman...

## ARTICLE VIII

### Administration and Employment

#### Section 2 – Table of Organization

~~The Board may from time to time, upon the recommendation of the CEO, establish a table of organization and create such departments and positions as it may deem necessary to carry on the function of TARTA.~~





# **New Vision, Outcomes, Evaluation, & How to Get There**

# January 3-4 Workshop



## The Management Team...

- Confirmed the Mission
- Updated the Vision
- Began establishing Values
- Defined and Prioritized Success for 2024

# Mission

## Mission

Empowering people to make connections.

**Confirmed!**

# Vision

## Former Vision

A trusted and reliable source of mobility and independence for the community.

## New Vision

The leader in quality and innovative mobility options that better our community.

**Updated!**

# Values

Communication

Safety

Diversity

Respect

Integrity

Growth

Ownership

Teamwork

**In progress!**

Initiative

Trust

Creativity

Stewardship

Quality

Inclusion

Empathy

Dedication

# Mission, Vision, Values

## Mission

Empowering people to make connections.

## Vision

The leader in quality and innovative mobility options that better our community.

## Values(in progress)

Respect

Trust

Integrity

Communication

Growth

# Organizational Success Outcomes

Success Outcomes	Points	Success Definition
<b>Employee Ownership</b>	35	<ul style="list-style-type: none"><li>• Complete 1 Employee Ownership survey to inform the 2025 budget.</li><li>• Create an employee retention action plan by the end of 2024.</li></ul>
<b>Quality of Customer Experience</b>	30	<ul style="list-style-type: none"><li>• Complete 1 Customer Experience surveys by the end of 2024. (move to 2 in 2025)</li><li>• Achieve an NPS score at or above the industry average.</li><li>• Adopt a customer experience plan that is reflected in the 2025 budget.</li></ul>
<b>Community Betterment</b>	20	<ul style="list-style-type: none"><li>• Complete 1 Community Betterment surveys by the end of 2024. (move to 2 in 2025)</li><li>• Create and adopt a CEO approved Community Betterment strategy by the end of 2024.</li></ul>
<b>Financial Health</b>	15	<ul style="list-style-type: none"><li>• Create and adopt an outcome-based budget for 2025.</li></ul>

# Performance Management

- Monthly workplan check point
- Quarterly performance review (management team)
- Quarterly performance report (to the Board)



# CEO Evaluation

- Objective: how did the agency move to achieve the Board-approved Outcomes?
- Subjective: how did the CEO live out the agency Values?
- Self-Evaluation and Board Evaluations
- Evaluation of 2024 to take place in Q1 of 2025

# TransPro's Value

We are excited about and committed to TARTA's mission and vision and want to be apart of making them come to fruition. Our experience in performance management allows us to guide TARTA toward organizational health and success-outcomes with proven methods.

# Next Steps

- Continue defining and disseminating agency Values
- Establish the 2024 Scorecard
- Create and document 2024 Tactics
- Establish performance management cadence



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 03-24

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMTE  
CONSTRUCTION FOR THE TRANSIT HUB RESTROOM RENOVATION

WHEREAS, it is necessary to improve and upgrade existing facilities for employees;  
and

WHEREAS, the TARTA Board of Trustees approved the funding of this project in the  
2022 Capital Budget on December 16, 2021 per Resolution No. 56-21; and

WHEREAS, TARTA issued a request for proposals on October 20, 2023 seeking bid  
responses for the renovation of the Transit Hub restrooms; and

WHEREAS, the Customer Experience & Mobility Department has completed the  
tabulation and evaluation of the proposals received; and

WHEREAS, Comte Construction provided the proposal with the highest evaluation.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO  
AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. The Chief Executive Officer, or her designee, is authorized to execute a  
contract award for construction services with Comte Construction for restroom renovation in  
an amount not to exceed One Hundred and Thirty-Eight Thousand Dollars (\$138,000.00) for  
the project.

SECTION 2. That the Secretary-Treasurer hereby directs a copy of this resolution to  
Damschroder Roofing, of Fremont, Ohio, thereby notifying them of this contract's award.

SECTION 3. That this resolution shall become effective immediately upon its  
adoption.

ADOPTED: February 15, 2024

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 04-24

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH COMTE CONSTRUCTION FOR THE CENTRAL AVENUE HEADQUARTERS RESTROOM RENOVATION

WHEREAS, it is necessary to improve and upgrade the existing restroom facilities for employees; and

WHEREAS, the TARTA Board of Trustees approved funding for this project in the 2023 Capital Budget on December 15, 2022 per Resolution No. 82-22; and

WHEREAS, TARTA issued a request for proposals on October 20, 2023 seeking bid responses for the renovation of the Central Avenue Headquarters restrooms; and

WHEREAS, the Customer Experience & Mobility Department has completed the tabulation and evaluation of the proposals received; and

WHEREAS, Comte Construction provided the proposal with the highest evaluation.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. The Chief Executive Officer, or her designee, is authorized to execute a contract award for construction services with Comte Construction for restroom renovation in an amount not to exceed Two Hundred and Forty-Eight Thousand Dollars (\$248,000.00) for the project.

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: February 15, 2024

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 05-24

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A  
SERVICE CONTRACT WITH REMIX BY VIA  
TO PROVIDE A PLANNING SOFTWARE

WHEREAS, TARTA's annual service development and data analysis will need to be enhanced due to the complexity of services and strategic planning initiatives; and

WHEREAS, TARTA through Resolution No. 20-18 authorizing the membership for NEORide to promote cooperative arrangements and coordinate actions among its members on September 6, 2018. NEORide coordinated a procurement and agreement with Remix by VIA; and

WHEREAS, the Customer Experience & Mobility Department is recommending entering into a three (3) year contract, under the terms and conditions set forth in the Master Terms and Conditions for the Remix Solution between Remix and NEORide.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. The Chief Executive Officer, or her designee, is authorized to execute a contract for services with Remix by VIA for planning software in an amount not to exceed One Hundred and Thirty-Five Thousand (\$135,000.00) dollars for three (3) years.

SECTION 2. That the Secretary-Treasurer hereby directs a copy of this resolution to Remix by VIA, thereby notifying them of this contract's award.

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: February 15, 2024

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 06-24

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A CONTRACT WITH VIA BY RIVER NORTH TRANSIT, LLC FOR SUPPLEMENTAL PARATRANSIT SERVICE

WHEREAS, TARTA is creating a long-term contract to replace the current contract for supplemental paratransit services which expires on March 31, 2024 after the completion of the competitive process for bids to VIA by River North Transit, LLC; and

WHEREAS, supplemental service covers approximately 22% of all ADA Paratransit Trips provided by TARTA and is essential to the region; and

WHEREAS, the recommended contract to be approved will be a three (3) year contract with two (2) one (1) year options and will not exceed Three Million Two Hundred Forty-Five Thousand (\$3,245,000.00) dollars per year of the contract.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. That the Chief Executive Officer is hereby authorized to enter into a contract with VIA by River North Transit, LLC for three (3) years with two (2) one (1) year options that will not exceed Three Million Two Hundred Forty-Five Thousand (\$3,245,000.00) dollars per year of the contract.

SECTION 2. That the Secretary-Treasurer is hereby directed to forthwith certify a copy of this resolution to VIA by River North Transit, LLC., thereby to notify them of the award of this contract.

SECTION 3. That this resolution shall be effective immediately upon its adoption.

ADOPTED: February 15, 2024

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 07-24

AUTHORIZING TO AMEND THE PROCURMENT MANUAL  
TO COMPLY WITH THE OHIO REVISED CODE  
FOR THE PURCHASE OF GOODS AND SERVICES

WHEREAS, TARTA is to comply with the Ohio Revised Code for board approval threshold of goods and services of one hundred thousand dollars; and

WHEREAS, The current TARTA procurement policy states any purchase over fifty thousand dollars requires board approval; and

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY, OHIO:

SECTION 1. The Chief Executive Officer, or her designee, is authorized the revision for TARTA's procurement manual to comply with the Ohio Revised Code and state any purchase over one hundred thousand dollars requires approval of the Board of Trustees.

SECTION 2. That this resolution shall become effective immediately upon its adoption.

ADOPTED: February 15, 2023

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer





TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 08-24

AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO EXECUTE A SOFTWARE  
MAINTENANCE AGREEMENT FOR YEAR 2024 COVERING PLANNING,  
PARATRANSIT, OPERATIONS AND PAYROLL

WHEREAS, It is necessary and desirable that TARTA execute a software maintenance agreement for year 2024 covering Planning, Paratransit, Operations and Payroll; and

WHEREAS, the Federal Transit Administration approves sole-source procurement when leveraging an existing technology fleet wide; and

WHEREAS, Trapeze Software Group, a responsible bidder has presented a proposal to TARTA for year 2024 software maintenance service at a cost not to exceed Two Hundred Fifty-Five Thousand Five Hundred Fifty-Nine (\$255,559.00) U.S. dollars.

NOW, THEREFORE BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY OHIO:

SECTION 1. That the offer of Trapeze Software Group, be and the same is hereby accepted.

SECTION 2. That the Chief Executive Officer is hereby authorized to enter into a contract with Trapeze Software Group, not to exceed Two Hundred Fifty-Five Thousand Five Hundred Fifty-Nine (\$255,559.00) U.S. dollars for software maintenance service, said contract to contain the terms and conditions included in the plans and specifications which have been approved by the FTA and the TARTA Board of Trustees and such other terms that may be in the best interest of TARTA and which are approved by General Counsel.

SECTION 3. That the Secretary-Treasurer is hereby directed to forthwith certify a copy of this resolution to Trapeze Software Group, thereby to notify them of the acceptance of this offer.

SECTION 4. That the sum of \$255,559.00 shall be requisitioned from the FTA from approved federal funds as permitted by federal authority to make payments as required and upon receipt of said funds be and the same are hereby approved for the foregoing purpose.

SECTION 5. That the Secretary-Treasurer is hereby directed to make a lawful certification as to the availability of said funds and to issue warrants against said funds upon presentation of approved vouchers.

SECTION 6. That this resolution shall become effective immediately upon its adoption.

ADOPTED: February 15, 2024

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 09-24

CEO EMPLOYMENT CONTRACT ADDENDUM

WHEREAS, the TOLEDO AREA REGIONAL TRANSIT AUTHORITY ("TARTA"), an Ohio governmental entity with offices at 1127 West Central Avenue, Toledo, OH 43610 entered into an Employment Contract with Laura M. Koprowski ("Koprowski") for Koprowski to serve as the CEO of TARTA on or about November 17, 2022; and,

WHEREAS, since that time TARTA has adopted a new Paid Time Off (PTO) policy; and,

WHEREAS, TARTA's Board of Trustees wishes to have Koprowski's contract and PTO benefits reflect the PTO benefits of all other non-bargaining employees.

NOW, THEREFORE BE IT RESOVLED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHIRTY THAT:

SECTION 1. Section 2(d)(iv) of Koprowski's Employment Contract is hereby deleted in full and is replaced in its entirety with TARTA's recently passed PTO policy, a copy of which is attached hereto and incorporated as if fully restated herein.

SECTION 2. The effect hereof is that CEO Laura Koprowski shall be subject to and inure the benefit of the recently passed PTO policy just as any other employee who is not a member of a bargaining unit.

SECTION 3. That this resolution shall become effective immediately upon its adoption.

ADOPTED: February 15, 2023

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



TOLEDO AREA REGIONAL TRANSIT AUTHORITY

RESOLUTION NO. 10-24

AMENDING RESOLUTION NO. 1-70 AND ITS SUCCESSORS  
BYLAWS OF THE  
TOLEDO AREA REGIONAL TRANSIT AUTHORITY

WHEREAS, the Governance Committee has reviewed the Bylaws of the Toledo Area Regional Transit Authority and has recommended certain changes thereto; and

WHEREAS, it is desirable that the changes to the Bylaws of the Authority as recommended by the Governance Committee and contained in the attached Amended Bylaws be adopted, thus amending the Bylaws accordingly.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE TOLEDO AREA REGIONAL TRANSIT AUTHORITY:

SECTION 1. That the attached Amended Bylaws are hereby adopted by the Board of Trustees of the Toledo Area Regional Transit Authority.

SECTION 2. That the Secretary-Treasurer is hereby authorized and directed to republish the Bylaws of the Authority as contained in Resolution No. 1-70 and as amended by this Resolution as well as Resolutions No. 14-71; No. 41-71; No. 17-72; No. 42-82; No. 43-94; No. 5-05; No. 3-14; No. 54-20 and No. 65-20.

SECTION 3. That this resolution shall become effective immediately upon its adoption with the Bylaws to be effective on the earliest date permitted by law.

ADOPTED: February 15, 2024

\_\_\_\_\_  
President

ATTEST:

\_\_\_\_\_  
Secretary-Treasurer



## **December 2023 Financial Statements Executive Summary**

- Payroll Expenses are under budget due to many vacant positions.
- Other Fringe Benefits are under the budget to correspond with the open positions.
- Services have a large positive variance because one of the taxi-cab companies experienced a shortage of drivers.
- Other Miscellaneous expenses include payroll fees, printing, seminars, and laundry services. Professional development is over budget due to recruitment expenses being larger than anticipated.
- December Sales Tax was \$3.480 million dollars. January Sales Tax was \$3.216 million dollars.
- Operating Grant Revenue is below budgeted because the eligible for reimbursement expenses were less than projected.
- TARTA had \$161,175 in Interest Income in December.
- Capital Grant Revenue is below budgeted due to delays in Capital Projects.

1127 West Central Avenue, P.O. Box 792  
Toledo, Ohio 43697-0792  
P: 419.243.7433 | F: 419.243.8588

**TARTA.COM**

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Passenger Fares	\$ 162,860	\$ 154,174	\$ 8,686	6%	\$ 1,957,008	\$ 1,850,000	\$ 107,008	6%
Contracts	\$ 1,080	\$ -	\$ 1,080	0%	\$ 3,504	\$ -	\$ 3,504	0%
Auxillary Transportation R	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
<b>Total Operating Revenue</b>	<b>\$ 163,940</b>	<b>\$ 154,174</b>	<b>\$ 9,766</b>	<b>6%</b>	<b>\$ 1,960,512</b>	<b>\$ 1,850,000</b>	<b>\$ 110,512</b>	<b>6%</b>
Labor	\$ 1,144,724	\$ 1,390,896	\$ 246,172	18%	\$ 14,827,878	\$ 16,690,796	\$ 1,862,918	11%
Healthcare	\$ 201,285	\$ 407,853	\$ 206,568	51%	\$ 4,360,560	\$ 4,894,159	\$ 533,599	11%
Pension	\$ 158,849	\$ 194,736	\$ 35,887	18%	\$ 2,079,294	\$ 2,336,711	\$ 257,417	11%
Other Fringe Benefits	\$ 42,625	\$ 54,173	\$ 11,548	21%	\$ 558,619	\$ 650,131	\$ 91,512	14%
Materials and Supplies	\$ 424,966	\$ 348,978	\$ (75,988)	-22%	\$ 3,610,939	\$ 4,187,164	\$ 576,225	14%
Services	\$ 333,575	\$ 533,890	\$ 200,315	38%	\$ 4,725,638	\$ 6,406,977	\$ 1,681,339	26%
Fuel	\$ 122,232	\$ 165,750	\$ 43,518	26%	\$ 1,942,936	\$ 1,989,000	\$ 46,064	2%
Fuel Taxes	\$ 21,151	\$ 25,000	\$ 3,849	15%	\$ 255,363	\$ 300,000	\$ 44,637	15%
Claims and Insurance	\$ -	\$ 69,653	\$ 69,653	100%	\$ 622,408	\$ 836,001	\$ 213,593	26%
Utilities	\$ 28,551	\$ 36,539	\$ 7,988	22%	\$ 339,557	\$ 438,523	\$ 98,966	23%
Grant Related Expenses	\$ -	\$ 22,913	\$ 22,913	100%	\$ 82,402	\$ 275,000	\$ 192,598	70%
Bad Debt	\$ -	\$ 837	\$ 837	100%	\$ 5,741	\$ 10,000	\$ 4,259	43%
Miscellaneous	\$ 62,601	\$ 42,396	\$ (20,205)	-48%	\$ 467,345	\$ 509,126	\$ 41,782	8%
Professional	\$ 43,385	\$ 15,065	\$ (28,320)	-188%	\$ 197,804	\$ 181,000	\$ (16,804)	-9%
Seminars	\$ -	\$ 1,388	\$ 1,388	100%	\$ 9,848	\$ 16,700	\$ 6,852	41%
Dues	\$ 2,860	\$ 1,511	\$ (1,349)	-89%	\$ 16,283	\$ 18,000	\$ 1,717	10%
ADP Fees	\$ 656	\$ 7,076	\$ 6,420	91%	\$ 70,167	\$ 85,000	\$ 14,833	17%
Subscriptions	\$ 5,304	\$ 2,711	\$ (2,593)	-96%	\$ 30,305	\$ 32,576	\$ 2,272	7%
Other Miscel	\$ 10,396	\$ 14,645	\$ 4,249	29%	\$ 142,935	\$ 175,850	\$ 32,915	19%
<b>Total Operating Expenses</b>	<b>\$ 2,540,559</b>	<b>\$ 3,293,615</b>	<b>\$ 753,056</b>	<b>23%</b>	<b>\$ 33,878,680</b>	<b>\$ 39,523,589</b>	<b>\$ 5,644,909</b>	<b>14%</b>
<b>Operating Gain/(Loss) Before Depreciation</b>	<b>\$ (2,376,619)</b>	<b>\$ (3,139,441)</b>	<b>\$ 762,822</b>	<b>24%</b>	<b>\$ (31,918,168)</b>	<b>\$ (37,673,589)</b>	<b>\$ 5,755,421</b>	<b>15%</b>
<b>Depreciation</b>	<b>\$ 216,697</b>	<b>\$ 216,696</b>	<b>\$ (1)</b>	<b>0%</b>	<b>\$ 2,600,001</b>	<b>\$ 2,600,000</b>	<b>\$ (1)</b>	<b>0%</b>
<b>Operating Gain/(Loss)</b>	<b>\$ (2,593,316)</b>	<b>\$ (3,356,137)</b>	<b>\$ 762,821</b>	<b>23%</b>	<b>\$ (34,518,169)</b>	<b>\$ (40,273,589)</b>	<b>\$ 5,755,421</b>	<b>14%</b>
Sales Tax Levy	\$ 3,480,378	\$ 3,296,250	\$ 184,128	6%	\$ 41,528,012	\$ 39,555,000	\$ 1,973,012	5%
LITE Funding	\$ -	\$ (70,000)	\$ 70,000	-100%	\$ (840,000)	\$ (840,000)	\$ -	0%
Federal Operating and Pre	\$ 2,099,270	\$ 566,751	\$ 1,532,519	270%	\$ 6,277,283	\$ 6,800,935	\$ (523,652)	-8%
State Operating and Preve	\$ 248,840	\$ 156,578	\$ 92,262	59%	\$ 901,479	\$ 1,879,046	\$ (977,567)	-52%
Interest Income	\$ 161,175	\$ 29,163	\$ 132,012	453%	\$ 987,164	\$ 350,000	\$ 637,164	182%
Gain/(Loss) on Assets	\$ 8,100	\$ -	\$ 8,100	0%	\$ 76,290	\$ -	\$ 76,290	0%
Nontransportation revenue	\$ 687	\$ 1,663	\$ (976)	-59%	\$ 28,919	\$ 20,000	\$ 8,919	45%
<b>Total Nonoperating Revenue</b>	<b>\$ 5,998,450</b>	<b>\$ 3,980,405</b>	<b>\$ 2,018,045</b>	<b>51%</b>	<b>\$ 48,959,148</b>	<b>\$ 47,764,981</b>	<b>\$ 1,194,167</b>	<b>3%</b>
<b>Net Gain/(Loss) Before Capital Assets</b>	<b>\$ 3,405,134</b>	<b>\$ 624,268</b>	<b>\$ 2,780,866</b>	<b>-445%</b>	<b>\$ 14,440,980</b>	<b>\$ 7,491,392</b>	<b>\$ 6,949,588</b>	<b>93%</b>
<b>Grant Revenue Capital Assets</b>	<b>\$ 2,453,333</b>	<b>\$ 1,265,569</b>	<b>\$ 1,187,764</b>	<b>94%</b>	<b>\$ 4,179,248</b>	<b>\$ 15,186,883</b>	<b>\$ (11,007,635)</b>	<b>-72%</b>
<b>Net Position, End of Year</b>	<b>\$ 5,858,467</b>	<b>\$ 1,889,837</b>	<b>\$ 3,968,630</b>	<b>210%</b>	<b>\$ 18,620,228</b>	<b>\$ 22,678,275</b>	<b>\$ (4,058,047)</b>	<b>-18%</b>

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Fixed Line	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 548,782	\$ 649,061	\$ 100,279	15%	\$ 7,128,511	\$ 7,788,809	\$ 660,298	8%
Fringe Benefits	\$ 162,664	\$ 293,420	\$ 130,756	45%	\$ 3,186,528	\$ 3,520,941	\$ 334,413	9%
Materials and Supplies	\$ 731	\$ 15,424	\$ 14,693	95%	\$ 162,430	\$ 185,000	\$ 22,570	12%
Services	\$ 9,930	\$ 35,462	\$ 25,532	72%	\$ 332,928	\$ 425,500	\$ 92,572	22%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ 49,226	\$ 49,226	100%	\$ 438,977	\$ 590,712	\$ 151,735	26%
Utilities	\$ 8,490	\$ 8,432	\$ (58)	-1%	\$ 64,705	\$ 101,250	\$ 36,545	36%
Miscellaneous	\$ 1,067	\$ 1,731	\$ 664	38%	\$ 19,246	\$ 20,750	\$ 1,504	7%
<b>Total Operating Expenses</b>	<b>\$ 731,664</b>	<b>\$ 1,052,756</b>	<b>\$ 321,092</b>	<b>31%</b>	<b>\$ 11,333,325</b>	<b>\$ 12,632,962</b>	<b>\$ 1,299,637</b>	<b>10%</b>

Transit Stations								
Labor	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fringe Benefits	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Materials and Supplies	\$ -	\$ 788	\$ 788	100%	\$ 4,499	\$ 9,500	\$ 5,001	53%
Services	\$ 3,788	\$ 5,201	\$ 1,413	27%	\$ 3,788	\$ 62,500	\$ 58,712	94%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ 6,373	\$ 6,432	\$ 59	1%	\$ 76,338	\$ 77,250	\$ 912	1%
Miscellaneous	\$ -	\$ 413	\$ 413	100%	\$ 792	\$ 5,000	\$ 4,208	84%
<b>Total Operating Expenses</b>	<b>\$ 10,161</b>	<b>\$ 12,834</b>	<b>\$ 2,673</b>	<b>21%</b>	<b>\$ 85,418</b>	<b>\$ 154,250</b>	<b>\$ 68,832</b>	<b>45%</b>

<b>Total Operating Expenses - Tran</b>	<b>\$ 741,825</b>	<b>\$ 1,065,590</b>	<b>\$ 323,765</b>	<b>30%</b>	<b>\$ 11,418,743</b>	<b>\$ 12,787,212</b>	<b>\$ 1,368,469</b>	<b>11%</b>
--	-------------------	---------------------	-------------------	------------	----------------------	----------------------	---------------------	------------

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Maintenance	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 167,876	\$ 211,633	\$ 43,757	21%	\$ 2,301,851	\$ 2,539,486	\$ 237,635	9%
Fringe Benefits	\$ 51,335	\$ 95,908	\$ 44,573	46%	\$ 991,749	\$ 1,150,863	\$ 159,114	14%
Materials and Supplies	\$ 325,725	\$ 209,731	\$ (115,994)	-55%	\$ 2,252,927	\$ 2,516,750	\$ 263,823	10%
Services	\$ 10,042	\$ 36,750	\$ 26,708	73%	\$ 283,800	\$ 441,000	\$ 157,200	36%
Fuel	\$ 99,102	\$ 139,587	\$ 40,485	29%	\$ 1,630,622	\$ 1,675,000	\$ 44,378	3%
Fuel Taxes	\$ 21,151	\$ 25,000	\$ 3,849	15%	\$ 255,363	\$ 300,000	\$ 44,637	15%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ 6,484	\$ 11,614	\$ 5,131	44%	\$ 106,519	\$ 139,500	\$ 32,981	24%
Miscellaneous	\$ 4,091	\$ 3,693	\$ (398)	-11%	\$ 49,239	\$ 44,250	\$ (4,989)	-11%
<b>Total Operating Expenses</b>	<b>\$ 685,804</b>	<b>\$ 733,916</b>	<b>\$ 48,112</b>	<b>7%</b>	<b>\$ 7,872,071</b>	<b>\$ 8,806,849</b>	<b>\$ 934,778</b>	<b>11%</b>

**Maintenance - TARPS**

Labor	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fringe Benefits	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Materials and Supplies	\$ 7,860	\$ 20,060	\$ 12,200	61%	\$ 146,225	\$ 240,500	\$ 94,275	39%
Services	\$ -	\$ 837	\$ 837	100%	\$ 200	\$ 10,000	\$ 9,800	98%
Fuel	\$ 20,765	\$ 23,337	\$ 2,572	11%	\$ 307,125	\$ 280,000	\$ (27,125)	-10%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ 811	\$ 2,576	\$ 1,765	69%	\$ 19,410	\$ 31,000	\$ 11,590	37%
Miscellaneous	\$ -	\$ 232	\$ 232	100%	\$ 395	\$ 2,850	\$ 2,455	86%
<b>Total Operating Expenses</b>	<b>\$ 29,437</b>	<b>\$ 47,042</b>	<b>\$ 17,605</b>	<b>37%</b>	<b>\$ 473,355</b>	<b>\$ 564,350</b>	<b>\$ 90,995</b>	<b>16%</b>

<b>Total Operating Expenses - Main</b>	<b>\$ 715,241</b>	<b>\$ 780,958</b>	<b>\$ 65,717</b>	<b>8%</b>	<b>\$ 8,345,426</b>	<b>\$ 9,371,199</b>	<b>\$ 1,025,773</b>	<b>11%</b>
--	-------------------	-------------------	------------------	-----------	---------------------	---------------------	---------------------	------------



TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Information Systems	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 20,268	\$ 21,674	\$ 1,406	6%	\$ 254,065	\$ 260,000	\$ 5,935	2%
Fringe Benefits	\$ 6,058	\$ 9,820	\$ 3,762	38%	\$ 112,386	\$ 117,829	\$ 5,443	5%
Materials and Supplies	\$ 47,262	\$ 34,231	\$ (13,031)	-38%	\$ 394,660	\$ 410,750	\$ 16,090	4%
Services	\$ 12,454	\$ 25,000	\$ 12,546	50%	\$ 236,440	\$ 300,000	\$ 63,560	21%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 1,467	\$ 1,750	\$ 283	16%	\$ 17,398	\$ 21,000	\$ 3,602	17%
<b>Total Operating Expenses</b>	<b>\$ 87,509</b>	<b>\$ 92,475</b>	<b>\$ 4,966</b>	<b>5%</b>	<b>\$ 1,014,949</b>	<b>\$ 1,109,579</b>	<b>\$ 94,630</b>	<b>9%</b>
<b>Total Operating Expenses - Information Systems</b>	<b>\$ 87,509</b>	<b>\$ 92,475</b>	<b>\$ 4,966</b>	<b>5%</b>	<b>\$ 1,014,949</b>	<b>\$ 1,109,579</b>	<b>\$ 94,630</b>	<b>9%</b>

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Paratransit	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 204,955	\$ 236,663	\$ 31,708	13%	\$ 2,569,906	\$ 2,840,000	\$ 270,094	10%
Fringe Benefits	\$ 62,333	\$ 107,582	\$ 45,249	42%	\$ 1,178,265	\$ 1,291,028	\$ 112,763	9%
Materials and Supplies	\$ 124	\$ 1,750	\$ 1,626	93%	\$ 10,093	\$ 21,000	\$ 10,907	52%
Services	\$ 173,044	\$ 255,625	\$ 82,581	32%	\$ 2,166,480	\$ 3,067,500	\$ 901,020	29%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ 19,101	\$ 19,101	100%	\$ 183,431	\$ 229,289	\$ 45,858	20%
Utilities	\$ 2,936	\$ 6,144	\$ 3,208	52%	\$ 57,387	\$ 73,750	\$ 16,363	22%
Miscellaneous	\$ 5	\$ 712	\$ 707	99%	\$ 4,045	\$ 8,500	\$ 4,455	52%
<b>Total Operating Expenses</b>	<b>\$ 443,397</b>	<b>\$ 627,577</b>	<b>\$ 184,180</b>	<b>29%</b>	<b>\$ 6,169,606</b>	<b>\$ 7,531,067</b>	<b>\$ 1,361,461</b>	<b>18%</b>
<b>Mobility Specialist</b>								
Labor	\$ -	\$ 7,913	\$ 7,913	100%	\$ 31,977	\$ 95,000	\$ 63,023	66%
Fringe Benefits	\$ -	\$ 3,930	\$ 3,930	100%	\$ 11,737	\$ 47,138	\$ 35,401	75%
Materials and Supplies	\$ 273	\$ 1,500	\$ 1,228	82%	\$ 17,101	\$ 18,000	\$ 899	5%
Services	\$ -	\$ 2,076	\$ 2,076	100%	\$ -	\$ 25,000	\$ 25,000	100%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ 288	\$ 288	100%	\$ -	\$ 3,500	\$ 3,500	100%
<b>Total Operating Expenses</b>	<b>\$ 273</b>	<b>\$ 15,707</b>	<b>\$ 15,435</b>	<b>98%</b>	<b>\$ 60,816</b>	<b>\$ 188,638</b>	<b>\$ 127,822</b>	<b>68%</b>
<b>Total Operating Expenses - Paratransit</b>	<b>\$ 443,669</b>	<b>\$ 643,284</b>	<b>\$ 199,615</b>	<b>31%</b>	<b>\$ 6,230,421</b>	<b>\$ 7,719,705</b>	<b>\$ 1,489,284</b>	<b>19%</b>

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Customer Service	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 43,530	\$ 55,413	\$ 11,883	21%	\$ 564,599	\$ 665,000	\$ 100,401	15%
Fringe Benefits	\$ 13,125	\$ 25,127	\$ 12,002	48%	\$ 259,519	\$ 301,370	\$ 41,851	14%
Materials and Supplies	\$ -	\$ -	\$ -	0%	\$ 650	\$ -	\$ (650)	0%
Services	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
<b>Total Operating Expenses</b>	<b>\$ 56,655</b>	<b>\$ 80,540</b>	<b>\$ 23,885</b>	<b>30%</b>	<b>\$ 824,768</b>	<b>\$ 966,370</b>	<b>\$ 141,602</b>	<b>15%</b>
<b>Total Operating Expenses - Customer Service</b>	<b>\$ 56,655</b>	<b>\$ 80,540</b>	<b>\$ 23,885</b>	<b>30%</b>	<b>\$ 824,768</b>	<b>\$ 966,370</b>	<b>\$ 141,602</b>	<b>15%</b>

Microtransit	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Variance	YTD Budget Variance %
Labor	\$ 34,526	\$ 33,337	\$ (1,189)	-4%	\$ 378,723	\$ 400,000	\$ 21,277	5%
Fringe Benefits	\$ 12,035	\$ 15,098	\$ 3,063	20%	\$ 166,220	\$ 181,275	\$ 15,055	8%
Materials and Supplies	\$ -	\$ 269	\$ 269	100%	\$ 1,305	\$ 3,250	\$ 1,945	60%
Services	\$ -	\$ 1,337	\$ 1,337	100%	\$ 320	\$ 16,000	\$ 15,680	98%
Fuel	\$ 2,365	\$ 2,826	\$ 461	16%	\$ 5,189	\$ 34,000	\$ 28,811	85%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous & Rent	\$ 31,802	\$ 12,500	\$ (19,302)	-154%	\$ 190,635	\$ 150,000	\$ (40,635)	-27%
<b>Total Operating Expenses</b>	<b>\$ 80,728</b>	<b>\$ 65,367</b>	<b>\$ (15,361)</b>	<b>-23%</b>	<b>\$ 742,392</b>	<b>\$ 784,525</b>	<b>\$ 42,133</b>	<b>5%</b>
			\$ -					

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Personnel	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 11,951	\$ 30,424	\$ 18,473	61%	\$ 226,854	\$ 365,000	\$ 138,146	38%
Fringe Benefits	\$ 32,073	\$ 38,789	\$ 6,716	17%	\$ 396,308	\$ 465,413	\$ 69,105	15%
Materials and Supplies	\$ -	\$ 2,587	\$ 2,587	100%	\$ 33,702	\$ 31,000	\$ (2,702)	-9%
Services	\$ 23,592	\$ 11,538	\$ (12,054)	-104%	\$ 199,028	\$ 138,500	\$ (60,528)	-44%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 31,865	\$ 8,489	\$ (23,376)	-275%	\$ 126,852	\$ 102,000	\$ (24,852)	-24%
<b>Total Operating Expenses</b>	<b>\$ 99,480</b>	<b>\$ 91,827</b>	<b>\$ (7,653)</b>	<b>-8%</b>	<b>\$ 982,744</b>	<b>\$ 1,101,913</b>	<b>\$ 119,169</b>	<b>11%</b>
<b>Total Operating Expenses - Personnel</b>	<b>\$ 99,480</b>	<b>\$ 91,827</b>	<b>\$ (7,653)</b>	<b>-8%</b>	<b>\$ 982,744</b>	<b>\$ 1,101,913</b>	<b>\$ 119,169</b>	<b>11%</b>

Safety & Training	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Variance	YTD Budget Variance %
Labor	\$ 12,925	\$ 15,300	\$ 2,375	16%	\$ 148,041	\$ 183,600	\$ 35,559	19%
Fringe Benefits	\$ 3,894	\$ 6,931	\$ 3,037	44%	\$ 66,111	\$ 83,205	\$ 17,094	21%
Materials and Supplies	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Services	\$ 9,780	\$ 25,000	\$ 15,220	61%	\$ 321,785	\$ 300,000	\$ (21,785)	-7%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 6,351	\$ -	\$ (6,351)	0%	\$ 6,515	\$ -	\$ (6,515)	0%
<b>Total Operating Expenses</b>	<b>\$ 32,949</b>	<b>\$ 47,231</b>	<b>\$ 14,282</b>	<b>30%</b>	<b>\$ 542,453</b>	<b>\$ 566,805</b>	<b>\$ 24,352</b>	<b>4%</b>

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Planning	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 10,597	\$ 9,802	\$ (795)	-8%	\$ 116,212	\$ 117,734	\$ 1,522	1%
Fringe Benefits	\$ 3,148	\$ 4,449	\$ 1,301	29%	\$ 57,150	\$ 53,333	\$ (3,817)	-7%
Materials and Supplies	\$ -	\$ 424	\$ 424	100%	\$ -	\$ 5,000	\$ 5,000	100%
Services	\$ -	\$ 12,500	\$ 12,500	100%	\$ 49,719	\$ 150,000	\$ 100,281	67%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ -	\$ 500	\$ 500	100%	\$ 994	\$ 6,000	\$ 5,006	83%
<b>Total Operating Expenses</b>	<b>\$ 13,745</b>	<b>\$ 27,675</b>	<b>\$ 13,930</b>	<b>50%</b>	<b>\$ 224,074</b>	<b>\$ 332,067</b>	<b>\$ 107,993</b>	<b>33%</b>

TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Administrative	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fringe Benefits	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Materials and Supplies	\$ 575	\$ 4,163	\$ 3,588	86%	\$ 28,455	\$ 50,000	\$ 21,545	43%
Services	\$ 7,100	\$ 12,913	\$ 5,813	45%	\$ 142,343	\$ 155,000	\$ 12,657	8%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ 1,326	\$ 1,326	100%	\$ -	\$ 16,000	\$ 16,000	100%
Utilities	\$ 3,457	\$ 1,341	\$ (2,115)	-158%	\$ 15,197	\$ 15,773	\$ 577	4%
Miscellaneous	\$ 6,994	\$ 3,034	\$ (3,960)	-131%	\$ 56,700	\$ 36,463	\$ (20,237)	-56%
<b>Total Operating Expenses</b>	<b>\$ 18,126</b>	<b>\$ 22,777</b>	<b>\$ 4,652</b>	<b>20%</b>	<b>\$ 242,694</b>	<b>\$ 273,236</b>	<b>\$ 30,542</b>	<b>11%</b>

<b>Office of the CEO</b>								
Labor	\$ 26,055	\$ 25,801	\$ (254)	-1%	\$ 288,772	\$ 309,667	\$ 20,895	7%
Fringe Benefits	\$ 8,073	\$ 11,702	\$ 3,629	31%	\$ 125,050	\$ 140,336	\$ 15,286	11%
Materials and Supplies	\$ -	\$ 1,161	\$ 1,161	100%	\$ 2,093	\$ 13,943	\$ 11,850	85%
Services	\$ -	\$ 12	\$ 12	100%	\$ 40	\$ 100	\$ 60	60%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 3,600	\$ 11,115	\$ 7,515	68%	\$ 114,631	\$ 133,413	\$ 18,783	14%
<b>Total Operating Expenses</b>	<b>\$ 37,728</b>	<b>\$ 49,791</b>	<b>\$ 12,064</b>	<b>24%</b>	<b>\$ 530,586</b>	<b>\$ 597,459</b>	<b>\$ 66,873</b>	<b>11%</b>

<b>Accounting</b>								
Labor	\$ 44,148	\$ 66,663	\$ 22,515	34%	\$ 548,762	\$ 800,000	\$ 251,238	31%
Fringe Benefits	\$ 13,550	\$ 30,269	\$ 16,719	55%	\$ 235,870	\$ 363,305	\$ 127,435	35%
Materials and Supplies	\$ 1,474	\$ 10,311	\$ 8,837	86%	\$ 47,199	\$ 123,721	\$ 76,522	62%
Services	\$ 52,043	\$ 55,476	\$ 3,433	6%	\$ 580,758	\$ 665,877	\$ 85,119	13%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 5,217	\$ 8,013	\$ 2,796	35%	\$ 51,779	\$ 96,200	\$ 44,421	46%
<b>Total Operating Expenses</b>	<b>\$ 116,432</b>	<b>\$ 170,732</b>	<b>\$ 54,300</b>	<b>32%</b>	<b>\$ 1,464,368</b>	<b>\$ 2,049,103</b>	<b>\$ 584,735</b>	<b>29%</b>

<b>Total Operating Expenses - Administration &amp; Finance</b>	<b>\$ 172,285</b>	<b>\$ 243,301</b>	<b>\$ 71,016</b>	<b>29%</b>	<b>\$ 2,237,649</b>	<b>\$ 2,919,799</b>	<b>\$ 682,150</b>	<b>23%</b>
--	-------------------	-------------------	------------------	------------	---------------------	---------------------	-------------------	------------



TARTA Statements of Revenues, Expenses and Changes in Net Position  
For the Month Ended December 31, 2023

Communications	December Actual	December Budget	MTD Budget Variance	MTD Budget Variance %	2023 YTD Actual	2023 YTD Budget	YTD Budget Variance	YTD Budget Variance %
Labor	\$ 19,112	\$ 27,212	\$ 8,100	30%	\$ 269,604	\$ 326,500	\$ 56,896	17%
Fringe Benefits	\$ 6,031	\$ 12,324	\$ 6,293	51%	\$ 125,926	\$ 147,965	\$ 22,039	15%
Materials and Supplies	\$ 40,943	\$ 46,579	\$ 5,636	12%	\$ 509,600	\$ 558,750	\$ 49,150	9%
Services	\$ -	\$ 41,663	\$ 41,663	100%	\$ 217,376	\$ 500,000	\$ 282,624	57%
Fuel	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Fuel Taxes	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Claims and Insurance	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Utilities	\$ -	\$ -	\$ -	0%	\$ -	\$ -	\$ -	0%
Miscellaneous	\$ 1,945	\$ 2,426	\$ 481	20%	\$ 18,758	\$ 29,200	\$ 10,442	36%
<b>Total Operating Expenses</b>	<b>\$ 68,031</b>	<b>\$ 130,204</b>	<b>\$ 62,173</b>	<b>48%</b>	<b>\$ 1,141,264</b>	<b>\$ 1,562,415</b>	<b>\$ 421,151</b>	<b>27%</b>
<b>Total Operating Expenses - Communications</b>	<b>\$ 68,031</b>	<b>\$ 130,204</b>	<b>\$ 62,173</b>	<b>48%</b>	<b>\$ 1,141,264</b>	<b>\$ 1,562,415</b>	<b>\$ 421,151</b>	<b>27%</b>



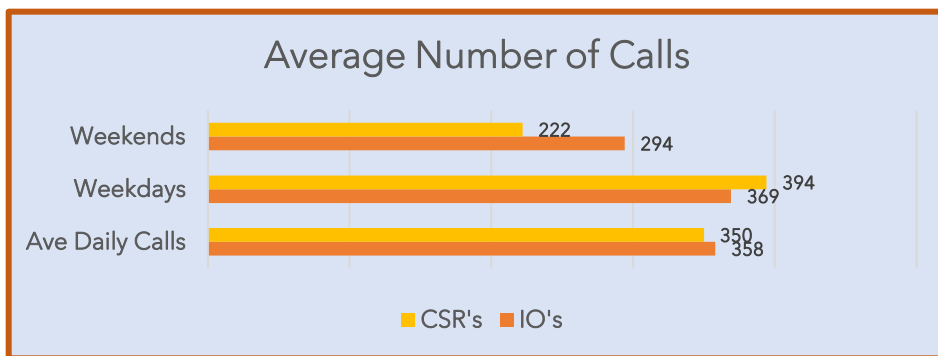
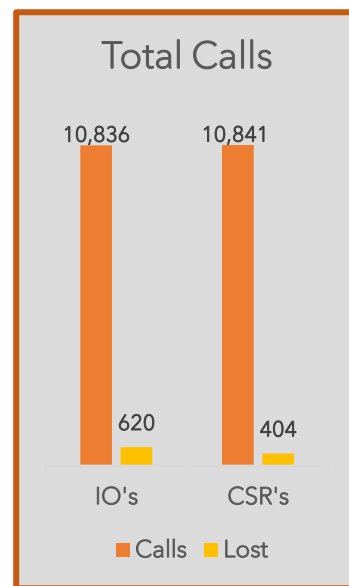
# January 2024 Recap



## Phone Stats:

	TARTA IOs	CSRs
Total Calls	10,836	10,841
<i>Difference from December</i>	<i>+503 (+5%)</i>	<i>+1,205 (+13%)</i>
Lost Calls	620	404
% Lost Calls	6%	4%

Both IOs and CSRs handle Flex calls



## Ridership Stats:

	TARTA Fixed**	Flex Riders	Flex Trips	TARPS Riders*	TARPS Trips*
Total Rides	133,345	3,457	3,303	21,734	15,134
<i>Difference from Dec.</i>	<i>-10,844 (-8%)</i>	<i>+843 (+32%)</i>	<i>+820 (+33%)</i>	<i>-521 (-2%)</i>	<i>-534 (-3%)</i>
<b>January 2023</b>	<b>117,936</b>	<b>415</b>	<b>397</b>	<b>17,428</b>	<b>15,989</b>
Weekday Average	4,944	112	107	n/a	672

\*Includes TARPS, BW, MN, CTW (63% TARPS)

\*\* Fixed route numbers include Flex and Special Events

### Fixed Route Top Performers

Route #	December Riders	<i>Difference from December</i>	Weekday Average
2	13,240	<i>+300 (+2%)</i>	477
31	11,681	<i>-2,585 (-18%)</i>	438
5	11,455	<i>-1,635 (-12%)</i>	434
19	10,521	<i>-1,423 (-12%)</i>	400

Fixed Route Ridership counts are no longer manual!  
As of 2024, these figures will be from the APC  
(Automated Passenger Counter) system!

### ADA Applications - TARPS

	New	Recert	Baby & Me
Totals	23	7	15
<i>Difference from Dec.</i>	<i>+1</i>	<i>+5</i>	<i>-1</i>

### Reduced Fare Applications - January

Received	32
Completed	26 (81%)
Pending	6



## Ridership by Area January 2024

Fixed Route Lines			TARPS		
Route	Description	Riders	Pickup Zipcode	City	Trips
2	Flower Hospital via Toledo Hospital	14,106	43615	Toledo/Ottawa Hills/Sylvania Township	2,198
31	UTMC or Maumee via Glendale	11,681	43614	Toledo	1,897
5	Flower Hospital/ Walmart via Dorr	11,455	43607	Toledo	1,716
19	Franklin Park Mall via Cherry/ Sylvania Ave	10,521	43606	Toledo/Ottawa Hills	1,167
32	Holland/Spring Meadows via South/Airport	8,076	43612	Toledo	990
22	Franklin Park Mall/ UT Campus/Bancroft	7,254	43537	Maumee	959
14	Hollywood Casino/East Broadway	7,198	43613	Toledo	929
15	Meijer Alexis via Suder or Summit	7,168	43623	Sylvania Township/Toledo	847
20	Franklin Park Mall or Meijer via Central Ave	6,641	43604	Toledo	803
26	Miracle Mile via Berdan or Lewis	6,636	43609	Toledo	731
17	Miracle Mile-LeGrange/Bennett or Eleanor	6,527	43560	Sylvania	680
10L	Rossford Meijer/Amazon via Hollywood Casino	6,262	43608	Toledo	537
16	Meijer Alexis via Manhattan	5,768	43605	Toledo/Oregon/Northwood	516
27	Walmart or South Ave via Nebraska or Hill	5,480	43611	Toledo	358
34	UTMC via western/Detroit/Byrne	4,106	43620	Toledo	300
33	UTMC Via Indiana/Junction/Arlington	3,724	43617	Sylvania Township/Toledo	167
12	Birmingham via Main/Starr/Front	3,695	43460	Rossford	134
3	Franklin Park Mall/ VA Clinic Crosstown	2,345	43528	Sylvania/Holland	107
52	Franklin Park Mall-Secor	1,136	43610	Toledo	96
51	Franklin Park Mall-Talmdage (ended Jan. 6)	109	43616	Toledo/Oregon	92
			43566	Waterville	20
			43551	Rossford/Perrysburg	17
			43619	Toledo/Oregon/Northwood	1
			48182	Monroe County, MI	-
			43542	Monclova	-
		129,888			15,262



Get closer. Go farther.

Highest Daily Rides Count to date:  
January 26: **161** Completed Rides

Total Completed  
Rides to/from  
Oregon:  
**133**  
(Jan. 7-31)

Bookings:  
50% - App  
48.5% - Agent  
1.5% - Web

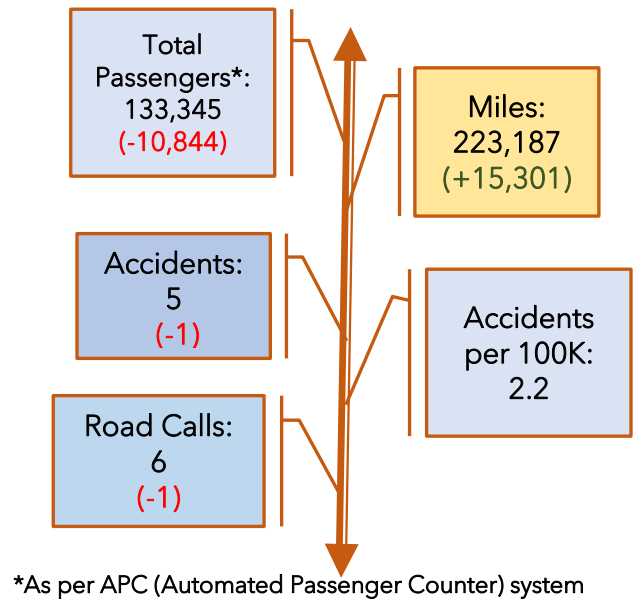
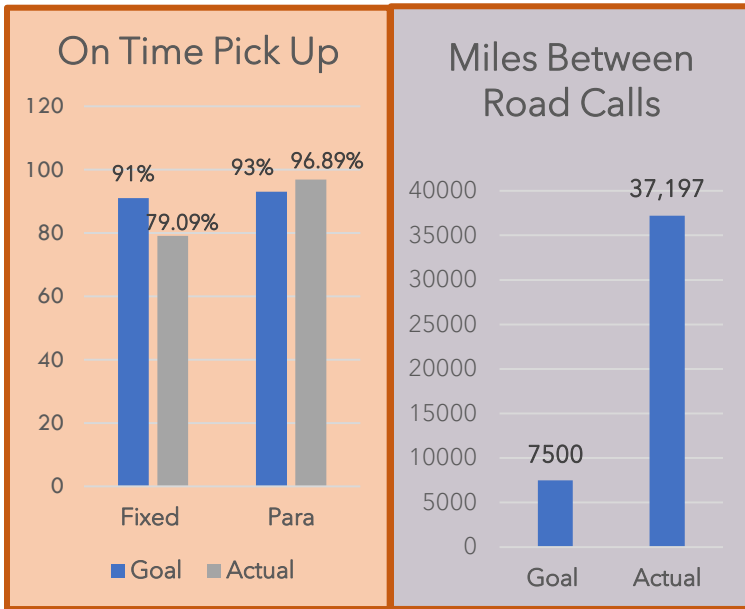
Rides:  
87% - Pre-Booked  
13% - On Demand

Average Met  
Demand:  
87.86%

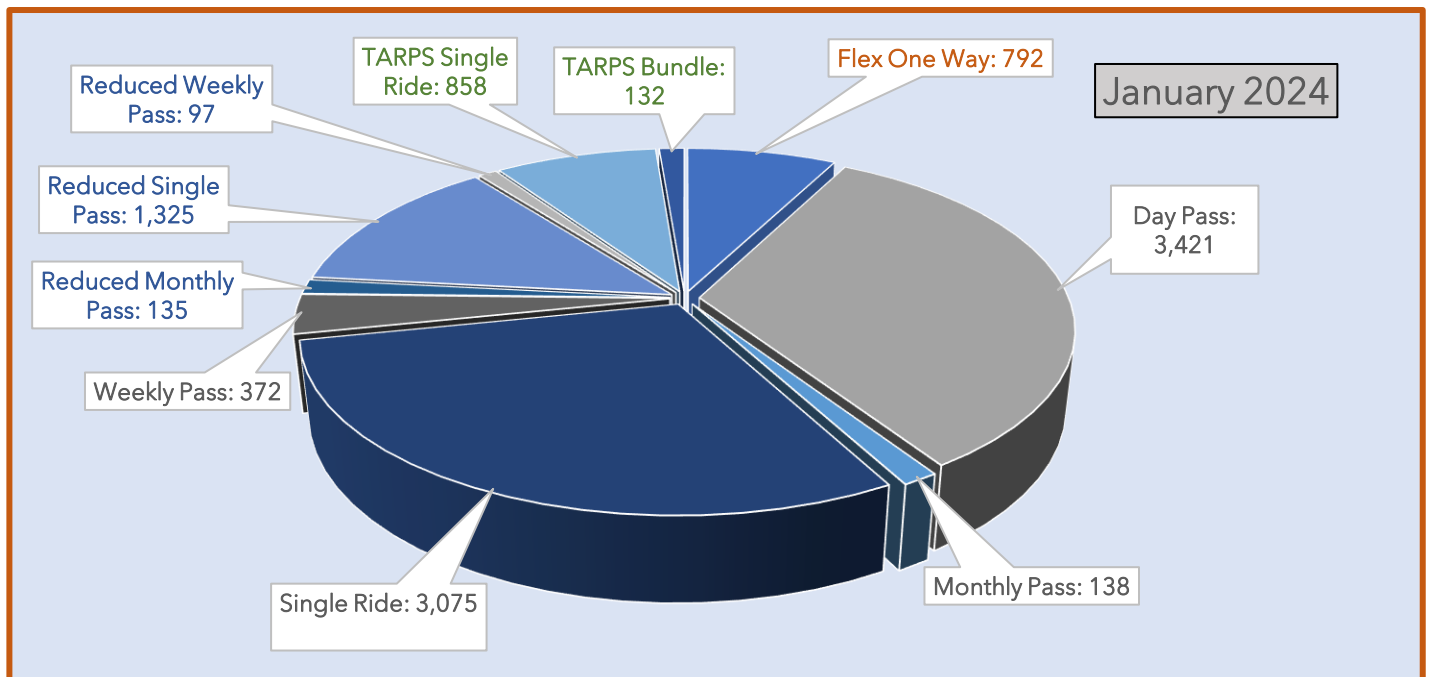
Total Flex Accounts To Date: **4,420** (+445 in January)  
Total App installs To Date: **3,008** (+55 in January)



## Operations ~ Fixed:

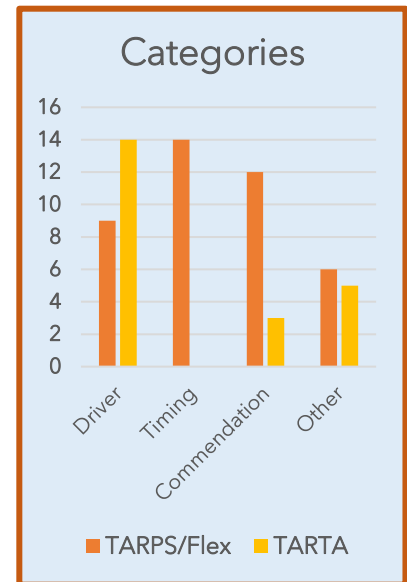
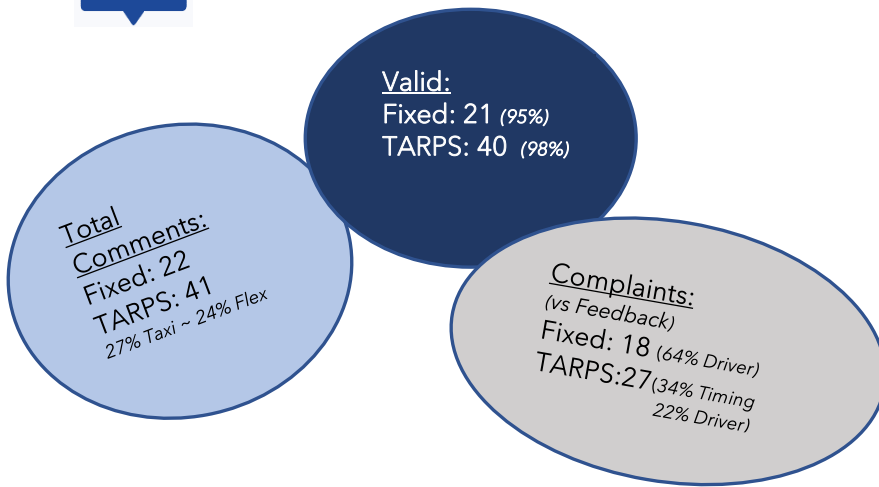


## EZFare Passes Sold:



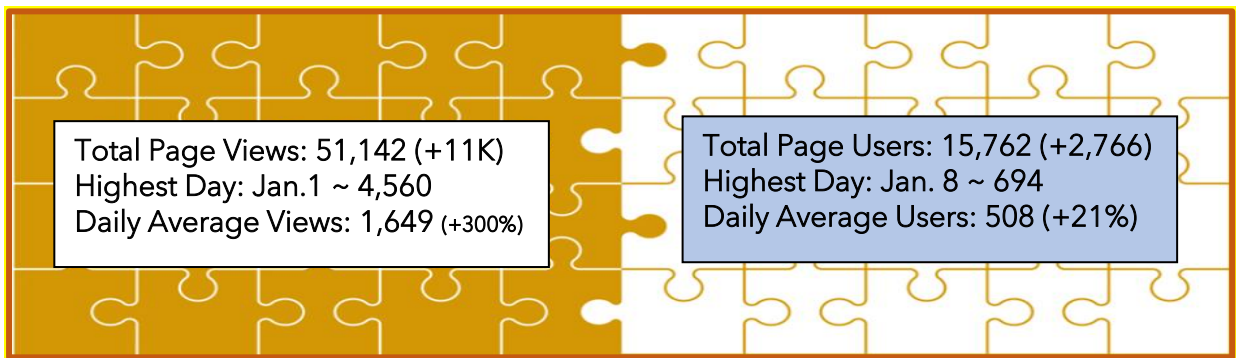


## Complaints/Feedback:



## Website:

(+ / - last month)



## Social Media Impacts:

(+ / - last month)

	56 Total Posts (+11/+24%)	3,320 Impressions* (+350/+12%)	136 Engagements** (+38/+39%)	40 Post Link Clicks (+34/+566%) 10 New Followers
	65 Total Posts (+20/+45%)	57,400 Impressions (+22,600/+65%)	2,560 Engagements (-670/-21%)	201 Post Link Clicks (+6/+3%) 13 New Followers
	28 Total Posts (-30/-52%)	1,320 Impressions (-2,590/-65%)	107 Engagements (-235/-69%)	10 New Followers
	20 Total Posts (-20/-50%)	2,630 Impressions (-3,760/-59%)	180 Engagements (-697/-80%)	80 Post Link Clicks (-523/-87%) 10 New Followers

Note: Social Media Impacts are now based on data and reports we obtain via our subscription with Meltwater.

\*Impression= Total number of times the media object has been seen

\*\*Engagement= Total number of times users liked, commented, and saved the posts



## Marketing – Paid Ads:

- Email Outreach:
  - January 24: Newsletter Open Rate 23%/Click Rate 1%
- Paid Advertisements:
  - Press Publications
    - Half page (Oregon service)
  - Sojourner's Truth
    - Weekly Half page (Hiring)
  - Toledo Blade B-Partners
    - Ad (hiring)
  - Toledo.com
    - TARTA Flex
  - Toledo Journal
    - Bi-Weekly Half page (Hiring)
  - Toledo Streets
    - Monthly Full page (General Services)
- Public Notices:
  - DBE Program in Blade, Toledo Journal, Sojourner's Truth and LaPrensa
- Television:
  - Buckeye Broadband
    - Oregon Service on channels 13, 11, and 24



## Media Coverage Report from HART

*\*UVM = Unique visitors per month for online posts (approximate number of people who have had the opportunity to be exposed to the story/article)*

Date	What	Where	UVM*
1/1/24	TARTA service to Oregon starts Sunday; Point Place route diverted near roundabout	The Toledo Blade	407,382
1/3/24	TARTA Oregon Expansion starts Jan. 8	WBCL Radio Network	7,919
1/7/24	New TARTA service launches in Oregon	The Toledo Blade	407,382
1/8/24	TARTA to run regular service schedules during snow emergencies	WTVG-TV	966,593
1/8/24	TARTA rolls out service in Oregon; Riders happy with extension as buses begin to travel new route	The Toledo Blade	n/a
1/12/24	Editorial: TARTA adding value	The Toledo Blade	407,382
1/14/24	Area wind chill to drop to 15 below; Advisory will last in region until 4 p.m. Sun.	The Toledo Blade	n/a
1/14/24	Wind chill advisory extended into Monday for northwest Ohio	The Toledo Blade	407,382
1/15/24	Region's residents weather bitter cold; NW Ohio still under wind chill advisory	The Toledo Blade	n/a



## Community Events/Press Conferences/ Special Events

January 8 - Press Conference: Oregon Service Begins

January 9 - Customer Advisory Committee Meeting

January 11 - Lourdes University Spring Activities Fair

HUB OF



## Hub of Hope Events

January 8 - CareSource

January 16 - Toledo Lucas County Public Library - Ready to Read (at the Hub)

January 25 - Anthem Blue Cross/Blue Shield Medicaid

January 29 - CareSource

January 31 - Lutheran Social Services

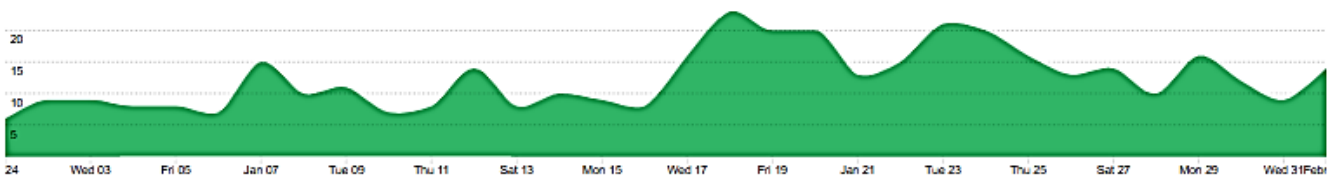


## Transit Apps

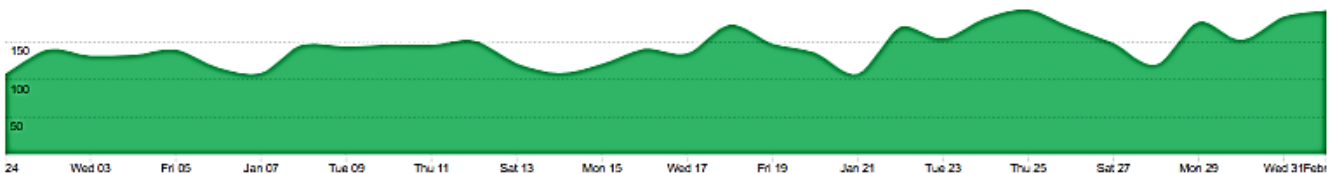
As of February 2, 2024 for January 2024:

	Yesterday	Last 7 days	Last 4 weeks
Downloads	14 -12.50%	88 -29.60%	375
Users	192 -0.52%	502 -1.18%	1,076
Sessions	1,067 -5.91%	5,972 -5.09%	23,853
Sessions / users	5.557 -5.42%	11.896 -3.95%	22.168


Downloads Last month



Users Last month



## Most Popular Lines Viewed:

Line	Views 	Clicks
22 Franklin Park Mall via Bancroft	9,833	1,134
19 Franklin Park Mall via Sylvania Ave	9,078	940
20F Franklin Park via Central / Franklin	8,161	407
20M Central Meijer via Central / Collingwood	7,788	498
26D Miracle Mile via Douglas	7,777	446
32 Holland / Spring Meadows via S / Airport	6,890	710
34 UTMC via Western / Detroit / Byrne	6,690	363
26L Miracle Mile via Lewis	6,505	546
31G Maumee via Glendale	6,365	583
33 UTMC via Indiana / Junction / Detroit	6,238	348
31H Maumee via Broadway / Heatherdowns	5,750	691
27N South / Reynolds via Nebraska	5,704	366
27H Central Walmart via Hill	5,657	213
17B Miracle Mile via Lagrange / Bennett	5,544	390
17E Miracle Mile via Lagrange / Eleanor	5,465	340
5C UT via Dorr St.	4,635	235
31C UTMC via Glendale	4,362	286
16 Meijer Alexis via Manhattan	4,059	632
10L Rossford Meijer via Amazon Rossford	3,955	657
52 Franklin Park Mall via Tremainsville	3,952	304
14 Hollywood Casino / East Broadway	3,769	406
12 Birmingham via Main / Starr / Front	3,672	367
191 Bib-19	3,559	108
15A Meijer Alexis via Suder	3,018	324
15E 15 E Meijer Alexis via Summit	2,979	278
2 Flower Hospital-Oregon	1,044	219
5 Flower Hospital via Dorr St.	745	64
3 Franklin Park Mall via VA Clinic	738	86