



DATE: June 4, 2025
TIME: 5:30 PM – 6:45 PM
FACILITATOR: Jessica Rood
LOCATION: Mott Library – Community Rooms A&B

Committee Mission – The volunteer Customer Advisory Committee (CAC) is a group of passionate customers who use public transit on a regular basis in the Toledo area. They will provide recommendations, insight and advice from the perspective of the rider in the areas of planning, operations, services and other TARTA matters that impact the customer experience. The Customer Advisory Committee (CAC) members will also provide outreach of TARTA’s services within their own community.

AGENDA

- Introductions- Jennifer
- Welcoming our new CAC members
 - Lisa Justice
 - Sirlema Crowley
 - Tina Sprouse
- Welcome and Introduction of TARTA staff present
 - Jessica Rood, Customer Care Manager, Customer Advisory Committee Facilitator
 - Kwinlyn Tyler, Community Affairs Manager
- Committee Requirements & Expectations
 - Updated member information
- Revaluation of initial goals & plans to move forward
- Seasonal Updates- Kwinlyn
- New Business (time permitting)

***Upcoming meeting: August 6, 2025**

Please notify Jessica Rood at jrood@tarta.com or 419-245-5230 if you require special assistance.

How to get to the Mott Library 1010 Dorr Street, Toledo:

- By TARTA Fixed Route #5
- By TARPS or Flex – Call 419-382-9901 to book ride or use TARTA Flex App
- By Bicycle – bike racks available
- By private vehicle – free parking available

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